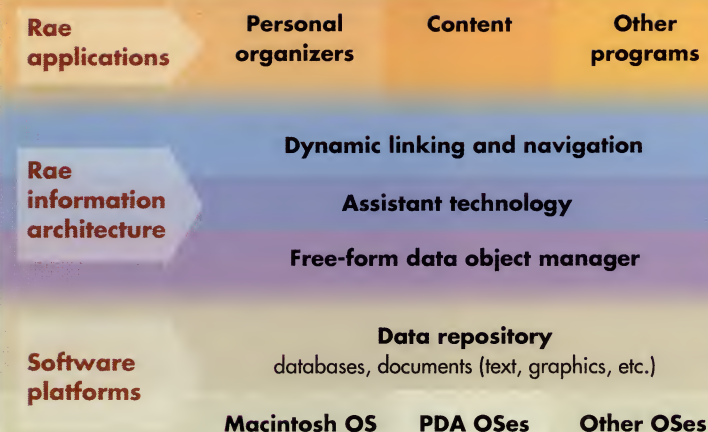


IN REVIEWS

- ✓ **Sketch! 1.5**
Alias packs speed in upgraded 3-D tool
- ✓ **PBTools**
Util package manages battery life
- ✓ **Frontier 2.0**
UserLand delivers major upgrade

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A software PDA for users on the move



Free-form data manager from Rae to mimic PDAs

By Andrew Gore

Cupertino, Calif. — PowerBook users frustrated by how difficult it can be to access and organize all the data they deal with while on the road may soon see a ray of hope.

According to sources, Rae Technology Inc., based here, has created a proprietary technology for gathering and organizing the reams of information mobile users need to

manage. The company plans to offer both prepackaged and custom applications based on this technology for PowerBooks and eventually personal digital assistants such as Newton.

► **Software PDA.** Rae's first commercial application will be a personal organizer that includes a multidimensional date book, con-

See Rae, Page 112

News Analysis

Mac midrange getting crowded

By Neil McManus, Kirsten L. Parkinson and Leonard Heymann

San Francisco — Before taking a gamble on one of Apple's new midrange Macs, users are considering how they will play the slots.

Until recently, buying a midrange Mac was a relatively simple choice between the now-defunct Mac IIsi and IICI. But with last month's introduction of the Centris line and LC III and October's intro-

duction of the IIVx, Mac users now must choose among four midrange models that offer a dizzying array of prices, processor speeds and slot configurations.

Apple's midrange Macs pose questions for corporate users, such as: "Is a 68030 processor sufficient, or do I need the 68040 chips of the Centris line?" "Which machine can I afford?" and "Do I

See Midrange, Page 111

Apple to retool warranty policy

Company will offer on-site Mac repairs

By Jon Swartz

Cupertino, Calif. — Succumbing to competitive pressures from other personal computer vendors, Apple plans to offer free one-year, on-site service starting this spring for desktop Macintoshes sold in the United States, sources said.

The new on-site warranty plan, which will be provided by third parties, applies to most Apple products purchased early this year, sources said. PowerBook users, however, still will be required to mail in their machines for repairs.

Sources said Apple is ironing out final details of the plan.

Apple declined to comment.

The company currently offers

one-year warranties for all its products and already offers customers one year of free on-site service with its line of Performa consumer Macs.

Apple's extension of warranty coverage will come nearly a year after Compaq Computer Corp. and IBM Corp. began offering users a minimum one-year, on-site warranty free with all their personal computers.

IBM upped the ante last fall by extending on-site coverage for PS/2s and selected notebooks to three years; in December, Compaq followed suit, extending the warranty on all its PCs to three years.

Meanwhile, AST Research Inc. and Dell Computer Corp. also

have said they likely will revise their on-site warranty and support services.

Industry observers said Apple, which had mulled over a change in its warranty policy for several months, was finally forced to act to keep pace in the highly competitive desktop market.

"As prices among vendors converge, it is more important than ever to provide thorough service and support," said Pieter Hartsook, editor of The Hartsook Letter in Alameda, Calif. "It adds value to a product, and it builds customer good will."

Users such as Liz Kahler, an

See Warranty, Page 111



ClarisWorks 2.0 may rival stand-alone applications

Upgrade to include paint tools, outlining

By Lisa Picarille

Santa Clara, Calif. — Claris Corp. this month reportedly will ship a major upgrade to its ClarisWorks integrated package.

ClarisWorks 2.0 for the Mac packs enough bang for its 299 bucks to rival not only other Macintosh integrated packages but full-blown applications, including some of Claris' own products, sources said.

New features will include a new 32-bit painting module, which joins the existing word processing, drawing, communications, database and spreadsheet portions of the program, according to beta testers.

In addition, the update adds a built-in outliner, facilities for creating on-screen presentations and features to streamline existing functionality.

► **Macro buttons.** One of the first things ClarisWorks users will

notice in Version 2.0 are the sets of macro buttons that automate common tasks. The buttons can change from module to module or even document to document, sources said.

For example, the spreadsheet will include buttons for instantly creating frames without row and column

See ClarisWorks, Page 112

Scripting systems for every need en route to Mac

By Robert Hess

San Francisco — Listen closely to the people engineering the future of Macintosh computing and you might think they are all following a script — or one of several new scripting standards designed to bring the power of programming to end users.

Although HyperCard popularized the concept of end-user programming on the Mac, many people felt intimidated by its similarity to real programming. And while macro programs convinced some users that control of their Macs was as easy as pointing and clicking, these programs were limited in their ability to respond to ever-changing Mac environments.

The next generation of scripting products aims to simplify the process by providing a way for users to control applications' actions without worrying about programming structures.

► **AppleScript.** When this heir apparent of scripting systems finally

See Scripts, Page 111

Special Report

APPLE ROAD MAP

MacWEEK's guide to Apple's inner workings

See Page 34

Introducing DayStar's Turbo 040... the only 68040 accelerator that does it right!

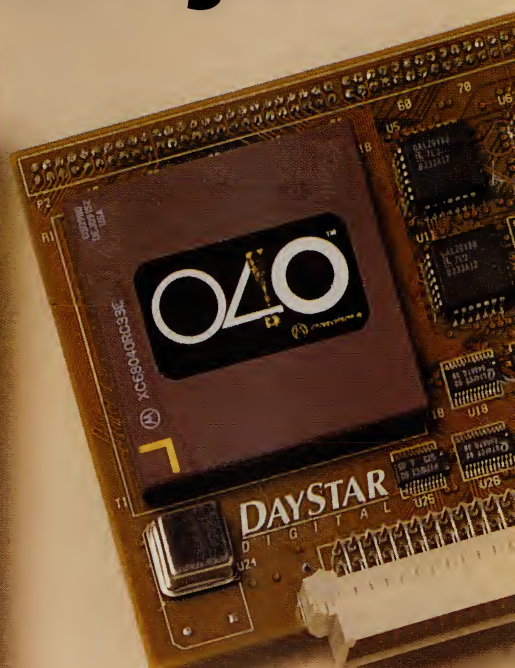
DayStar's PowerCache '030 accelerators have won nearly every editorial award in the USA, Europe and Japan. They set the standard for what an accelerator should be - fast as lightning and as compatible as if Apple did it themselves.

On top of this, DayStar puts its customers first with aggressive prices, color manuals, unlimited toll-free tech support, and upgrades to the fastest speeds, at any time and without paying a penalty.

Now, after extensive development by the DayStar engineers, we are proud to offer you the Turbo 040 - a 68040 accelerator that's every bit as good as our 68030 PowerCache, only it goes like greased lightning!

OTHER 040's	DAYSTAR'S TURBO 040
NO	YES Plug In and Startup (No System Install)
NO	YES Saves NuBus Slots For Other Boards
NO	YES Compatible With All Video Cards
NO	YES Supports Non-NuBus Macs
NO	YES Compatible With All QuickDraw Accelerators
NO	YES Optional 128K Cache For More Speed
NO	YES Compatible With Apple Virtual Memory
NO	YES Low Cost, No Penalty Upgrades
NO	YES Compatible With Apple A/ROSE [†] Cards
NO	YES Does Not Require Additional Memory
NO	YES Compatible with Apple QuickTime
NO	YES Free Storm PicturePress 2.5 Software
NO	YES Compatible With AppleTalk Remote Access
NO	YES Full AppleTalk/EtherTalk Network Support
NO	YES Compatible With Apple MIDI
NO	YES Full-Color Installation/User Manuals
NO	YES Compatible With All Sound Applications
NO	YES 3 Year Warranty & Toll-Free Tech Support
NO	YES Compatible With All Scanners
NO	YES Compatible With Apple's "Installer" Application
90	0* Total Number of Compatibility Problems

* As on the Macintosh® Quadra, using the Apple 8-24 GC Card requires the user to turn off 68040 data caching. 100% compatible with System 6 and System 7 (A/UX not supported).
† A/ROSE - Apple Real Time Operating System Environment includes Apple Coax/Twinax Card, Ethernet NB Card, MacAPPC, MACDFT, MCP Card, Serial NB Card, SNAP.S, TokenTalk NB Card.



The Turbo 040 has a built in math chip and is available in two speeds - 25 MHz (Quadra 700 speeds) and 33 MHz (Quadra 950 speeds). Like the Quadra, the Turbo 040 also has an optional 128K cache card to squeeze out every bit of performance.

Feel free to choose the speed you need today without worrying about missing out on tomorrow's faster boards. When you want to upgrade,

With DayStar, you can be an expert at working on your Mac, not making your Mac work. The Turbo 040 is a breeze to install and operate - just plug it in and turn it on! No installation or "system patches" that create incompatibilities. The Turbo 040, like the PowerCache, plugs directly into the Mac through the processor direct slot. Therefore, it's faster, you don't waste any NuBus slots, and you don't have to move or buy any memory.

just check out the list price of the board you have and the board you need. Take the difference, and that's your upgrade price!

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Apple dispatches bug fix, 32-bit enabler for 7.1 users

System Update 1.0 affects few Macs

By Robert Hess

Cupertino, Calif. — Apple last week released two new extensions for System 7.1. As previously reported, Macintosh Hardware System Update 1.0 fixes some bugs in 7.1, while the 32-Bit System Enabler supports 32-bit addressing on older Macs.

► **Macintosh Hardware System Update 1.0.** Steve Goldberg, Apple manager of Macintosh system software, said only a small number of users need the update and those who do should find the problems "very noticeable." Errors include decreased performance of high-speed serial communications and inaccurate system clocks, which potentially affect the Mac LC, LC II, IIsi, IIfx, IIfx, Classic II, and Quadra 900 and 950. The update

also corrects problems with floppy disk ejection on the Mac IIsi, IIfx, IIfx, and Quadra 700 and 950. The update also includes a new version of the Memory control panel that prevents users from setting RAM disk sizes to inappropriate values (see MacWEEK, Feb. 8).

► **32-Bit System Enabler.** This extension permits Macs without 32-bit-clean ROMs to use more than 8 Mbytes of memory.

With the Enabler, owners of Mac IIfx, IIfx and SE/30 models with System 7.1 installed can access up to 128 Mbytes of physical RAM, and Mac II users can access up to 68 Mbytes. The Enabler also lets these users turn this feature on; Mac II users must have a PMMU (paged memory management unit) to access virtual memory.

Both extensions will be free from user groups and on-line services.

Users can call Apple at (800) 892-4649 to order disk copies of either extension for a \$10 shipping fee. □

Virus vendors respond to new strains

By Mitch Ratcliffe

Evanston, Ill. — Two new Mac viruses have resulted in a flood of upgrades to anti-viral utilities.

Virus-watcher John Norstad of Northwestern University here reported last week that new variants of T4 and CDEF have been discovered at the University of Illinois at Urbana and in New York, respectively.

T4-C, which attempts to change the name of applications to "Disinfectant," can damage system boot

code, applications and parts of the System file, according to Gene Spafford of Purdue University in West Lafayette, Ind. He said the new version of CDEF, a virus that can damage the desktop files of Macs running System 6, can be detected by most anti-viral software.

But one widely used software inoculant, the shareware application Disinfectant 2.9, cannot detect the new CDEF variant.

Norstad, chief author of Disinfectant, said he has released a new version of the application, Version 3.0, that deals with T4-C and the new CDEF. It is available now on most on-line services, Internet Mac archives and many bulletin boards. Norstad said the upgrade also fixes an incompatibility with Aladdin Systems Inc.'s StuffIt SpaceSaver.

Free upgrades will be available for several commercial virus utilities.

Symantec Corp. said Version 3.5 of its \$99 Symantec AntiVirus for Macintosh can detect both new viruses. Users of Version 3.0 can download Virus Clinic and Intercept upgrade modules from major on-line systems.

Central Point Software Inc. will post on-line a drop-in module for its Anti-Virus. Microcom Inc. will ship free upgrades to users of Virex.

Microseeds Publishing Inc.'s Rival and the shareware applications VirusDetective and Gatekeeper do not require upgrades to detect the new viruses. □

Apple denies reports of RISC Mac clones

Cupertino, Calif. — Apple last week categorically denied published reports that it has licensed or plans to license third parties to build PowerPC-based Macintosh clones.

"Apple has no plans to license the Mac OS for PowerPC clones," said Apple spokeswoman Betty Taylor.

PowerPC, a RISC processor being developed by Apple, IBM Corp. and Motorola Inc., will be available for purchase by computer makers but won't include the RISC implementation of the Mac operating system.

However, sources said that Apple and IBM do plan to offer PowerOpen, their Unix OS, to a limited number of third parties to run on PowerPC machines. □

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Program creates electronic documents that users can read, annotate, print without originating application.



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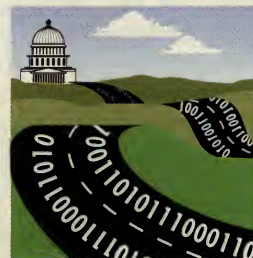
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Newer releases RAM for PB 165c

Util finds slow RAM in new PowerBooks

By Carolyn Said

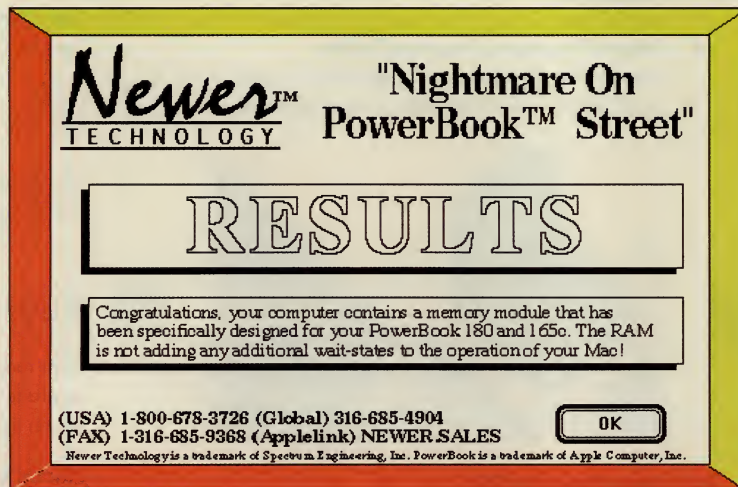
Wichita, Kan. — Newer Technology is whipping up some solutions to add and test memory on the newest PowerBooks.

The company last week announced a freeware application to check if the correct memory module has been installed in a PowerBook 180 or 165c. It also unveiled modules engineered specifically for the PowerBook 165c.

► **Utility.** Newer this week will release Nightmare On PowerBook Street, a free application that checks if the correct memory module has been installed in a PowerBook 180 or 165c.

The 180 and 165c require 85-nanosecond pseudo-static RAM for full-speed operation; older PowerBooks use 100-nanosecond memory.

While the 180 and 165c can accommodate modules designed for the older machines, adding the slower RAM slows the machines, Newer said. When the new PowerBooks detect the older memory, they switch into a compatible mode, which adds extra wait states and thus slows performance. Further, Newer



Nightmare On PowerBook Street checks a PowerBook 180 or 165c for the presence of additional wait states to determine if the correct memory modules have been installed.

said, older modules may require the removal of heat sinks, which voids the warranty and can cause motherboard components to overheat.

Nightmare On PowerBook Street detects when additional wait states are being used, alerting users to the presence of an older memory module.

► **PowerBook 165c RAM.** Newer next week will ship 2-Mbyte, 4-Mbyte, 6-Mbyte, 8-Mbyte and 10-Mbyte memory modules for the new color PowerBook, which comes standard with 4 Mbytes of RAM.

Although the memory-expansion

connector and RAM specification used on the PowerBook 165c are identical to those of the PowerBook 180, the color PowerBook holds its RAM on a separate card, forcing vendors of high-capacity RAM cards to redesign their offerings to fit the machine's cramped space.

The company declined to release pricing because it varies with fluctuations in market demand.

Newer Technology is at 7803 E. Osie, Suite 105, Wichita, Kan. 67207. Phone (316) 685-4904 or (800) 678-3726; fax (316) 685-9368. □

Mass Micro bundles QuickImage card, DataPak

By Kirsten L. Parkinson

Sunnyvale, Calif. — Mass Micro-systems Inc. last week announced a multimedia bundle that packages its QuickImage 24 Video Capture Card with its SyQuest-based DataPak drives. In addition, the company is offering a host of drives for the new Macs.

► **Multimedia bundle.** A \$1,059 bundle includes the QuickImage card and the 44-Mbyte DataPak model; a package that bundles the card with the 88-Mbyte DataPak 88C costs \$1,189.

QuickImage, regularly \$395, lets users capture images from video-

tape recorders, camcorders and videodisc players. The board offers JPEG (Joint Photographic Experts Group) compression hardware.

The 44-Mbyte DataPak usually lists for \$769; the DataPak 88C, which can read and write both 44-Mbyte and 88-Mbyte cartridges, regularly retails for \$959.

The bundle offer, which is available through April 30, is designed to dovetail with a plan by SyQuest Technology Inc. and DiVA Corp. to include DiVA's VideoShop 1.0 on SyQuest's removable cartridges (see story, below).

► **Multimedia upgrade kit.**

The cartridges also will include QuickTime 1.0, a HyperCard version of the VideoShop manual, a collection of sound and video clips from The Image Bank Inc. of New York, and SyQuest's SCSI Probe utility.

Users will be able to upgrade to VideoShop 2.0 for \$249 when it is released this spring (see MacWEEK, Jan. 25). □

Mass Micro is offering multimedia upgrade kits to users who already own DataPak drives. For \$259, users can get the QuickImage 24 card and a 44-Mbyte SyQuest cartridge that includes VideoShop. A \$299 package includes the card and an 88-Mbyte cartridge.

► **Drives for new Macs.** Mass Micro unveiled a number of internal drives that are fitted with brackets for the Quadra 800, Centris 610 and 650, and the Duo Dock.

New DiamondDrives, in capacities from 120 Mbytes to 1 Gbyte, range in price from \$539 to \$3,195. The SCSI-2 MASterDrives, available in capacities from 510 Mbytes to 2.8 Gbytes, are priced from \$1,849 to \$7,695.

Mass Micro is shipping internal CD-ROM drives and magneto-optical drives for the Centris line for \$839 and \$1,699, respectively. A digital audio tape drive for the Quadra and Centris models is \$2,649, and internal SyQuest drives for the Centris line cost from \$599 to \$899.

Mass Microsystems Inc. is at 810 W. Maude Ave., Sunnyvale, Calif. 94086. Phone (408) 522-1200; fax (408) 733-5499. □

SyQuest offers VideoShop on cartridges

Fremont, Calif. — SyQuest Technology Inc., based here, and DiVA Corp. of Cambridge, Mass., last week unveiled a limited-time offer that will include DiVA's VideoShop 1.0 on SyQuest removable-media cartridges.

VideoShop, a \$599 QuickTime editing program, will be bundled on both the 44-Mbyte and 88-Mbyte SyQuest cartridges through April 30.

Centris users face limited choice: Only some NuBus cards fit 610

By Raines Cohen

San Francisco — The Centris 610 may pose a dilemma for expansion-hungry users: The new Mac offers only a processor direct slot; with an adapter, it accepts NuBus cards no longer than 7 inches. Until now, 13 inches has been the standard NuBus size.

Some cards already are small enough to fit the 610; others are being redesigned to fit (see chart, below). However, many cards, especially accelerators and high-resolution display adapters, include so many chips that it would take a major redesign for them to fit the system.

Vendors said they will move cards to the newer standard slowly.

"In the future, when we reissue our display cards, we may re-engineer them to fit the 7-inch form factor," said a spokesman for Radius Inc. of San Jose, Calif. "At this point, I doubt that we'll go retro

and redo our entire line at once."

Technical obstacles may prevent some cards from ever shrinking to fit. "For most of the monitor cards, it's no big deal [to redesign them for the smaller size]," said Randy Cook, product manager for multimedia at RasterOps Corp. of Santa Clara, Calif. "But for multimedia cards, [electrical] noise in the analog components is hard to avoid when you miniaturize the boards."

Some users may end up choosing other Macs to avoid the problem. "We think that heavy-duty multimedia users will go with the Centris 650," which has three full-size NuBus slots, Cook said. Others may turn to expansion options such as Second Wave Inc.'s external NuBus chassis systems (see story, below).

The issue may become more pressing when Apple ships other Macs using the same 7-inch form factor later this year, sources said. □

Some NuBus cards that fit the Centris 610

CATEGORY	VENDOR	PRODUCT
Networking	Farallon	EtherMac II-10T, -TN, -C
	Asanté	MacCON3 for NuBus
	Asanté	MacCon+IIE
	Asanté	MacCon+IIET
Data acquisition	National Instruments	NB-DIO-96 and -24
	National Instruments	NB-GPIB and -GPIB-p*
Expansion	Second Wave	Expanse NB4 and NB8
Display	RasterOps	24STV
	Radius	PrecisionColor 24X/1152 and 24XK/1024
Accelerator	DayStar	Charger series**
	Newer	Image Magic DSP card
	Spectral Innovations	Lightning Effects DSP card
	Spectral Innovations	MacDSP256KNI
	Spectral Innovations	NuMedia

* Special internal I/O connector is unusable; a new adapter will be offered for external connector.

** Card is being redesigned to fit; a new version will ship by April.

Second Wave expands NuBus options

Austin, Texas — Second Wave Inc. last week reduced prices and added new versions to its Expanse line of external NuBus chassis systems.

► **Price cuts.** The four-slot Expanse NB4 and the eight-slot Expanse NB8 were cut by \$300 each, to \$995 and \$1,895, respectively.

► **Two-slot chassis.** This spring the company will ship Expanse NB2, a two-slot chassis. The device will sell for less than \$500 and fit between the Mac and the monitor.

► **New interface.** Also this spring, LC III users will be able to buy Expanse systems with an interface card that fits their Mac's processor direct slot. Pricing will be the same as for other Expanse chassis.

Existing Expanse systems offer the choice of a 7-inch NuBus interface or an SE/30 PDS interface.

Second Wave Inc. is at 9430 Research Blvd., Echelon II, Suite 260, Austin, Texas 78769. Phone (512) 343-9661; fax (512) 343-9663. □

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TRAVEL WISE

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SIX-MONTH TRAVEL PLANNER

	JAN	FEB	MAR	APR	MAY	JUNE
LANAI						
Hours of daylight	11:02	11:27	12:01	12:37	13:07	13:23
Afternoon temperature (°F)	73°-78°	73°-78°	73°-78°	73°-78°	75°-90°	77°-80°
MIDDLEBURY						
Hours of daylight	9:19	10:27	11:54	13:25	14:44	15:26
Afternoon temperature (°F)	29°-35°	30°-33°	40°-46°	55°-60°	68°-71°	76°-82°
RONDA						
Hours of daylight	9:55	10:49	11:58	13:09	14:10	14:42
Afternoon temperature (°F)	59°-66°	63°-72°	69°-72°	74°-78°	80°-85°	90°-95°

individual
railroads.
continued page 2

Leave IT TRAVEL WISE

VOLUME 10 ISSUE NO. 3

SIX-MONTH TRAVEL PLANNER

Riding the Rails

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economical, efficient and
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avoid unnecessary backtracking.
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day excursions. You can get
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timetables from your travel
agent or from the local office of
individual railroads.
continued page 2

Leave Jet Lag Behind

Whether you travel for
pleasure or for business,
the last thing you want
is to waste precious time
at your destination
feeling overly tired or ill.
Here are six simple steps
that you can take to help
keep jet lag permanently
off your itinerary:

Emergency Items

1. Aspirin/antacid
2. Band-aids/first-aid ointment
3. Zip-top plastic bags
4. Bottle opener/corkscrew
5. Foldable tote bag
6. Small flashlight
7. Liquid detergent
8. Insect repellent/bite ointment
9. Heavy-duty tape

1. **Avoid the rush.** Arrive at the airport at least an hour before your flight is scheduled

to depart, so you can check in and get settled with time to spare. If you board a cool airplane when you're overheated, the abrupt temperature change can increase your chances of feeling unwell.

2. **Adjust your timing.** As soon as you take off, set your watch to your destination's time zone. It's a simple way to get mentally prepared for arrival.

3. **Stay hydrated.** Alcohol is much more potent in the air than on the ground. Drink plenty of water before and during your flight.

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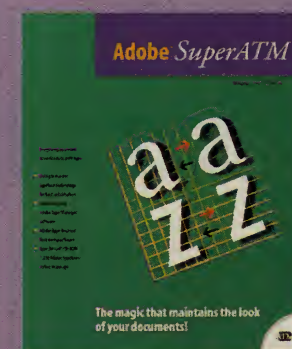
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*If you already have Adobe Type Manager, you can upgrade to SuperATM for just \$49. That's \$100 off the suggested retail price.



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Utility eases document exchange

PaperLess Printer outputs docs to disk

By Ian G. Jacobs

Boulder, Colo. — Nine To Five Software Inc. has begun shipping a program that turns any Mac document into electronic "paper" that can be viewed without the originating application.

The PaperLess Printer includes:

► **Printer Driver**, a Chooser-

level driver that records documents to disk instead of printing them.

► **Printer Switcher**, a control panel that allows the user to switch between the current printer and the program's Printer Driver.

► **PaperLess Viewer**, an application that permits users to view, search, reduce, enlarge and mark pages, as well as attach notes to a document.

The program can perform proximity searches on text in a document, finding words that occur in

the same line or on the same page.

PaperLess Printer documents can be protected by encryption and passwords.

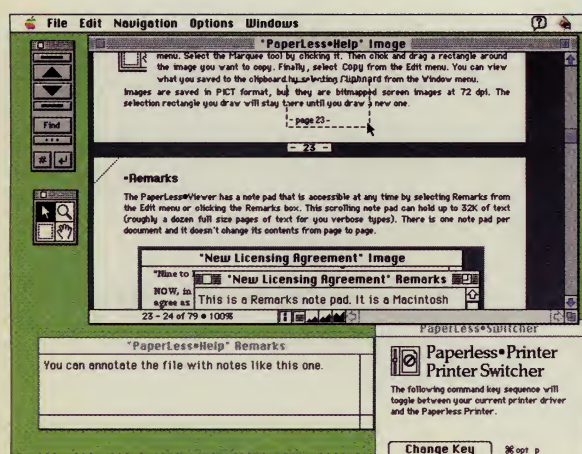
If a document's fonts are not installed, the Viewer relies on system font substitution. Different approaches are taken by Adobe Systems Inc.'s forthcoming Acrobat, which mimics font metrics, and No Hands Software's Common Ground, which substitutes bit maps for missing fonts.

By August, Nine to Five hopes to introduce OS/2 and Windows versions of the program, allowing cross-platform distribution of documents.

No Hands, whose Common Ground shipped for the Mac this year, plans a Windows version for release by summer, while Adobe plans Mac, DOS, Windows and Unix versions of Acrobat.

The PaperLess Printer will sell for \$19.95 until April 22, after which it will cost \$119.95.

Nine to Five Software Inc. is at P.O. Box 18899, Boulder, Colo. 80308. Phone (303) 443-4104 or (800) 292-5925; fax (303) 443-4386. □



Nine To Five's PaperLess Printer prints to disk to create electronic "paper." The Printer Switcher, bottom right, lets users change between their printer and the program's Printer Driver without going to the Chooser.

Microtech lines up storage for Centris 610, Duo Dock

By Kirsten L. Parkinson

East Haven, Conn. — Microtech International Inc. last month rolled out a host of new storage options, including four internal drives for the Centris 610.

► **Centris 610 drives.** The company's Europa line for the Centris 610 includes four drives in capaci-

ties ranging from 101 Mbytes to 499 Mbytes (see chart below).

The drives are based on low-power, 1-inch-high, 3.5-inch mechanisms. Microtech declined to name the mechanisms' manufacturers.

The Europa models offer average seek times as fast as 10 milliseconds and sustained data transfer rates up to 2.5 Mbytes per second. The Europa 100i and 200i are standard SCSI drives; the 400i and 500i offer SCSI-2 interfaces.

► **Duo Dock internal drive.** Microtech is now shipping the \$1,499 Roadrunner D500i, a 499-Mbyte internal drive for the Duo Dock.

The new 3.5-inch, low-power model, which provides an average seek time of 10 milliseconds and a sustained data transfer rate of 2.5 Mbytes per second, replaces the 435-Mbyte Roadrunner D400i model, which listed for the same price.

► **32-bit SIMMs.** The company is offering 1-Mbyte, 2-Mbyte, 4-Mbyte, 8-Mbyte and 16-Mbyte SIMMs in 32-bit, 72-pin configurations compatible with the LC III, Centris 610 and 650, and Quadra 800 models.

Prices for the memory modules are unavailable because of price fluctuation, Microtech said.

► **Price cuts.** The company also slashed the prices of most of its drive lines from 25 percent to 46 percent.

The biggest cuts came in the high-capacity Nova and Nova XL lines, according to Microtech. For example, the 1-Gbyte Nova XL1000 dropped to \$3,049, a \$2,250 reduction.

Microtech International Inc. is at 158 Commerce St., East Haven, Conn. 06512. Phone (203) 468-6223 or (800) 626-4276; fax (203) 468-6466. □

New Europa internal drives for Centris 610

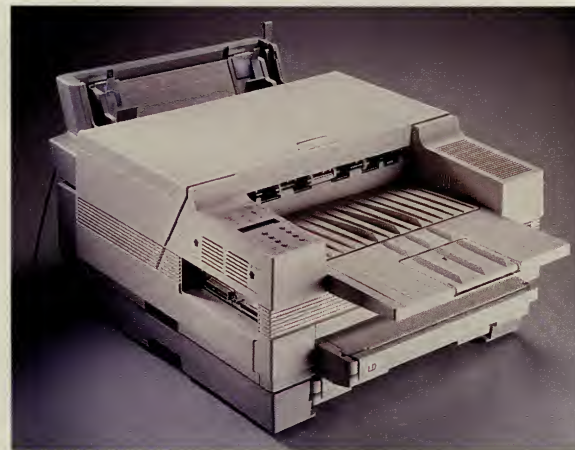
MODEL	CAPACITY	AVERAGE SEEK TIME	SUSTAINED DATA TRANSFER RATE	PRICE
100i	101 Mbytes	17 milliseconds	1.1 Mbytes per second	\$504
200i	202 Mbytes	15 milliseconds	1.3 Mbytes per second	\$766
400i	435 Mbytes	11 milliseconds	1.8 Mbytes per second	\$1,329
500i	499 Mbytes	10 milliseconds	2.5 Mbytes per second	\$1,469

For the record

Last week's story on Microsoft Office inaccurately reported that there is no upgrade available for the entire collection on CD-ROM. Microsoft Corp. reissues the Office CD whenever one of the four applications it contains is updated. Users can upgrade the entire CD or can upgrade individual applications on disk. Pricing varies depending on version.

In the Feb. 15 issue, Quasar Knowledge Systems Inc.'s fax number was incorrect. The number is (301) 530-5712.

The Feb. 15 story about MADA's CD-ROM contained incorrect information, provided by MADA. Thomas is not public domain. It is copyrighted and is being freely distributed. It was developed by Digital Equipment Corp.



GCC Technologies' Level 2-compatible SelectPress 600 can output full-bleed, tabloid-size pages at a hardware resolution of 600 dpi.

GCC SelectPress 600 circulates tab-size, full-bleed, 600-dpi pages

By Matthew Rothenberg

Bedford, Mass. — GCC Technologies Inc. last month delivered a laser printer that can output full-bleed pages up to tabloid size at a hardware resolution of 600 dpi.

The SelectPress 600, priced at \$4,499, prints eight letter-size or four tabloid-size pages per minute. It switches automatically between the Level 2 version of Phoenix Technologies Ltd.'s PhoenixPage PostScript interpreter and PCL 5 and HP-GL emulations, and it includes 39 Type 1 fonts.

The printer comes standard with simultaneously active LocalTalk, RS-232 serial and Centronics parallel interfaces, as well as a SCSI port connected to a 40-Mbyte hard disk.

Through May 15, GCC will bundle the SelectPress 600 with an Ethernet card that supports thin-net and 10BASE T; Ethernet will cost \$429 thereafter, the company said.

The SelectPress 600 is based on a Toshiba TN-7270 engine and runs on a 25-MHz AMD 29030 RISC processor with 8 Mbytes of RAM, which can be expanded to 40 Mbytes. The printer ships with a 250-sheet paper tray. GCC offers a second 250-sheet tray and a 150-sheet multipurpose sheet feeder for \$499 and \$299, respectively.

GCC Technologies Inc. is at 209 Burlington Road, Bedford, Mass. 01730-9143. Phone (617) 275-5800 or (800) 422-7777; fax (617) 275-1115. □

Epson kits give Macs connections to dot-matrix, laser printer series

Add PostScript card to new ActionLasers

By Carolyn Said

Torrance, Calif. — Epson America Inc. this month lined up its dot-matrix and laser printers for Mac connectivity with two new kits.

► **Dot matrix.** The Epson Talk kit for dot matrix, due by midmonth for \$229, lets Mac users print to Epson's LQ 700 series of dot-matrix printers, as well as to some of its ActionPrinter dot-matrix printers. The printers range in price from \$449 to \$1,499.

Dot-matrix printers are used for printing specialized documents such as wide-format spreadsheets, multipart forms, labels, invoices and checks.

The kit consists of a user-installable LocalTalk interface board, cabling and a driver.

► **Laser printers.** The Epson

Talk kit for lasers, due this month for \$699, lets Mac users print PostScript graphics to Epson's EPL-8000 and new ActionLaser 1000 and 1500 laser printers.

All three printers are based on Minolta 300-dpi engines. The EPL-8000, priced at \$1,599, has an engine speed of 10 pages per minute and a PCL 5 interpreter. The ActionLaser 1000, priced at \$799, has PCL 4; the ActionLaser 1500, priced at \$999, also has PCL 5. Both ActionLasers print at 6 ppm.

The 8000 and 1500 have Epson's Ritech resolution-enhancement technology in firmware, which raises effective resolution to 600 dpi.

The Epson Talk kit for laser printers includes a user-installable LocalTalk interface, Adobe PostScript interface card, cabling and a driver.

Epson America Inc. is at 20770 Madrona Ave., Torrance, Calif. 90309. Phone (310) 782-0770, (800) 289-3776; fax (310) 782-4235. □

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Optima ships array of storage for new Macs

Centris 610 gets DATs, removables

By Nathalie Welch

Irvine, Calif. — Optima Technology Corp. this month released a bevy of storage products for Apple's newest CPUs.

► **DAT subsystems.** The \$2,195 C2000DAT, with a storage capacity of 2 Gbytes, and the \$2,695 C8000DAT, which stores up to 8 Gbytes through data compression, are internal DAT subsystems designed for the removable-media drive bay of the Centris 610. They come with DeskTape, Optima's system extension that puts a tape icon on the desktop and lets users copy files, folders or volumes to the tape by dragging them onto the icon.

► **Removable hard disks.** Optima's new line of internal SyQuest removable drives also is intended for the Centris 610. The \$530 C45R uses 44-Mbyte cartridges, the \$798 C88R uses 88-Mbyte cartridges, and the \$898 C88Rplus reads from and writes to both sizes.

They are bundled with DiskINIT, Optima's system extension that lets users eject and format cartridges as if they were floppy disks.

► **Magneto-optical.** The \$1,699 C128MO is an internal, 128-Mbyte, removable magneto-optical drive for the Centris 610. It is bundled with MOinit, Optima's system extension that lets users eject and format magneto-optical cartridges.

► **Internal hard disks.** The company announced five 5.25-inch internal hard disk subsystems that fit inside the IIfx, Centris 610 and 650, and Quadra 800 and 950. The new hard disks range from the \$895 C240, with a 240-Mbyte capacity, to the \$4,795 C1600, which holds 1.6 Gbytes.

Optima's new \$895 C240/3 240-Mbyte drive and \$1,795 C500/3 500-Mbyte drive are third-height drives designed to replace the existing 3.5-inch drive in the Centris 610.

The subsystems feature average seek times as fast as 10 milliseconds, data transfer rates of up to 10 Mbps and rotational speeds of up to 5,400 rpm.

The drives are bundled with

DiskMount, Optima's partitioning, mirroring, password-protection and diagnostic software.

Optima also sells a variety of 3.5-inch hard disk mechanisms, which can be used to replace the Apple-supplied drive in any desktop Mac. The company is now offering models with brackets and cabling for the new Color Classic and LC III.

Optima Technology Corp. is at 17526 Von Karman, Irvine, Calif. 92714. Phone (714) 476-0515; fax (714) 476-0613. □

NewGen models sharpen halftones on Personal Series RISC-based line

By Matthew Rothenberg

Fountain Valley, Calif. — NewGen Systems Corp. last month pushed up the resolution of its Personal Series line of RISC-based laser printers with two new models.

The \$2,395 TurboPS/880p and \$2,195 TurboPS/660p use proprietary image-enhancement and halftoning software to print at resolutions of 800 by 800 dpi and 600 by 600 dpi, respectively.

Like the other members of the Personal Series, the \$1,595 TurboPS/300p and the \$1,995 TurboPS/400p, the new models are based on Canon U.S.A. Inc.'s 300-dpi, 4-page-per-minute LBP-LX engine and handle letter-size paper.

Both printers switch automatically among NewGen's PostScript interpreter, which is based on Weitek Corp. technology, and PCL 4 and HP-GL emulations.

Each also comes with automatic connection switching among LocalTalk, RS-232C serial and Centronics parallel ports.

Both devices feature 25-MHz Weitek XL-8220 RISC chips. The TurboPS/880p and the TurboPS/660p ship with 12 Mbytes and 8 Mbytes of RAM, respectively, and each can be upgraded to 32 Mbytes. Each includes a 200-sheet paper tray.

NewGen Systems Corp. is at 17580 Newhope St., Fountain Valley, Calif. 92708. Phone (714) 641-8600 or (800) 756-0556; fax (714) 641-2800. □

Lifetime outfits new Macs with 32-bit SIMMs

Huntington Beach, Calif. — Lifetime Memory Products Inc. last month released a line of 32-bit RAM SIMMs for Apple's newest Macs.

The company is offering 2-, 4-, 8-, 16- and 32-Mbyte SIMMs for the LC III, Centris 610 and 650, and Quadra 800. Those Mac models use a 32-bit, 72-pin configuration that allows users to add one SIMM at a time, rather than in pairs or four at a time as in older Macs.

Lifetime declined to announce

pricing for the SIMMs because of constant fluctuation in demand. "Prices are going all over the place," said a company spokesman.

In other news, Lifetime last month acquired MacSystems Inc., a mail-order Mac memory reseller based in Altus, Okla.

Lifetime Memory Products Inc. is at 305 17th St., Huntington Beach, Calif. 92648. Phone (714) 969-2421 or (800) 233-6233; fax (714) 960-0638. □

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PARTICIPATING COMPANIES INCLUDE



Samsung tones up printer with upgrade

By Matthew Rothenberg

Ridgefield Park, N.J. — A new upgrade kit from Samsung Electronics America Inc. promises to give the company's Finalé 8000 laser printer a sharper image and tone up its gray-scale capabilities.

The \$995 Image1200 upgrade kit, scheduled to ship this month, comprises a user-installable daughterboard, an extra-fine toner cartridge and 4 Mbytes of RAM. The board uses new halftoning algorithms that enable the 300-dpi printer to output eight-bit halftones

at an apparent resolution of 1,200 dpi, Samsung said.

Through the end of this month, users can buy the kit for \$699.

Samsung said daughterboard upgrades due later this year will provide the Finalé 8000 with PostScript Level 2 and network faxing.

The \$1,995 Finalé 8000 is based on a proprietary engine that prints to letter- or legal-size paper or transparencies at a rate of 8 pages per minute. It includes PostScript Level 1 and PCL 5 interpreters and comes with 35 Type 1 fonts and a TrueType

rasterizer. The printer switches between emulations as well as among its LocalTalk, RS-422A serial and Centronics parallel ports.

It runs on a 16-MHz Intel i960 KA RISC chip and ships with 2 Mbytes of RAM, expandable to 18 Mbytes; two 250-sheet input cassettes; and two font-cartridge slots.

Samsung Electronics America Inc., Information Systems Division, is at 105 Challenger Road, Ridgefield Park, N.J. 07660. Phone (201) 229-4066 or (800) 466-0262; fax (201) 229-4069. □

Templates meet U.S. Defense Department standards

By Carolyn Said

Torrance, Calif. — Users in the defense industry can tailor documents to U.S. Defense Department requirements with new templates for FrameMaker, Frame Technology Corp.'s \$795 structured-publishing application.

Advanced Technologies Applications Inc. last month released ATA/Doc_Templates, which pro-

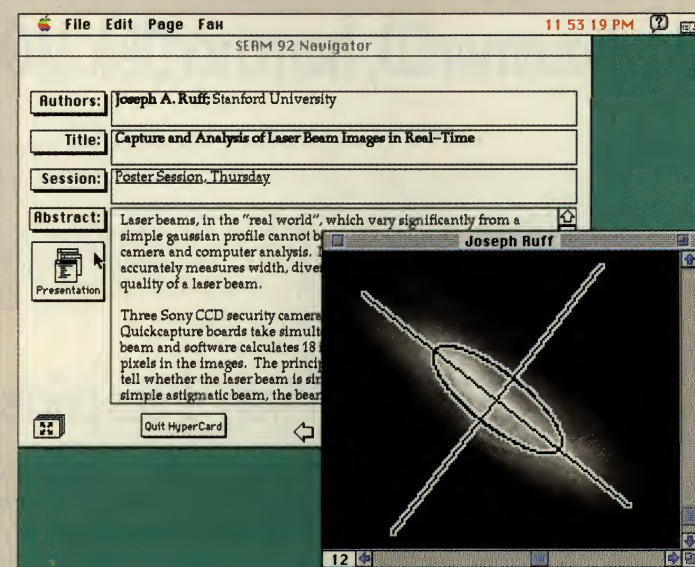
vides templates in FrameMaker format for Data Item Descriptions that conform to Defense Department system and software-development standards.

ATA/Doc_Templates also will work with FrameBuilder, Frame's application for generating documents compliant with Standard Generalized Markup Language. FrameBuilder for the Mac is due out later this year.

ATA/Doc_Templates ranges from \$180 for one standard to \$300 for a package that includes six standards. Like FrameMaker, the templates are available for Mac, DOS, Windows and Unix platforms.

Advanced Technologies Applications Inc. is at 3528 Torrance Blvd., Suite 214, Torrance, Calif. 90503. Phone (310) 316-6350; fax (310) 316-3982. □

SCIENTIFIC MAC CONFERENCE ON CD-ROM



Worcester, Mass. — Did you miss MacSciTech's technical conference, held in San Francisco in January 1992? Relax; the scientific and technical users association is offering a complete set of proceedings on CD-ROM. The Official SEAM '92 Conference CD-ROM contains all the abstracts and most of the proceedings from sessions at the Scientific and Engineering Applications of the Macintosh (SEAM) conference. The disc also includes QuickTime movies of keynote addresses. The disc is \$79 (\$49 for MacSciTech members); quantity discounts are available.

MacSciTech is at 49 Midgley Lane, Worcester, Mass. 01604. Phone (508) 755-5242; fax (508) 795-1636.

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TCP/IP

FWB cuts drive prices up to 36%, adds hammerCD, hammerDisk MO

By Henry Norr

San Francisco — FWB Inc. last month trimmed its prices and added two new models, a CD-ROM player and a 1-Gbyte magneto-optical drive, to its storage line.

► **CD-ROM.** The hammerCD drive, priced at \$959, is based on a dual-speed Toshiba mechanism that offers an average access time of 200 milliseconds and a sustained transfer rate of 330 Kbytes per second. It provides multisession Photo CD support and ships with FWB's new CD-ROM ToolKit software.

► **MO.** The hammerDisk 1000, based on a Maxoptix Tahiti IIM mechanism, can read and write standard 600-Mbyte and 1-Gbyte cartridges. Average seek times are as fast as 35 milliseconds and transfer rates can reach 4 Mbytes per second, according to the company. A version with 1 Mbyte of cache RAM is \$4,589; with a 4-Mbyte cache, it's \$4,899.

► **Price cuts.** FWB released a

new price list incorporating reductions on most of its hardware. Cuts range up to 36 percent.

FWB Inc. is at 2040 Polk St., Suite 215, San Francisco, Calif. 94109. Phone (415) 474-8055; fax (415) 775-2125. □

Affinity drops prices

Boulder, Colo. — Affinity Microsystems Ltd. has reduced the price of all its macro-creation software for students, faculty and employees of educational institutions.

All educational prices will be half the normal retail prices. For example, Tempo II Plus, the company's high-end macro-creating utility, will drop from \$179.95 to \$89.98. The price of multi-user bundles also has been halved for schools.

Affinity Microsystems Ltd. is at 1900 Folsom St., Suite 205, Boulder, Colo. 80302. Phone (303) 442-4840 or (800) 367-6771; fax (303) 442-4999. □

Software keeps track of changing designs

Can add equations to CAD drawings

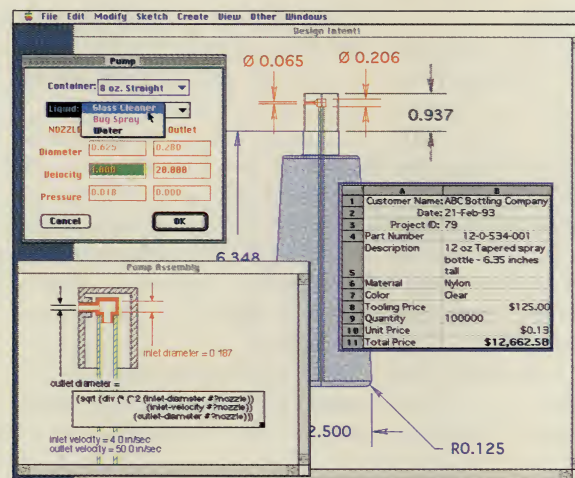
By April Streeter

Huntington Beach, Calif. — Design Intent Software Inc. is shipping 3-D modeling software that includes a database to keep track of the myriad facts about an object's design.

Available now for \$7,500, Design Intent! lets users create geometry for product or part designs using a standard set of drawing tools, maintain a database of rules about those designs, and create links between database and design sketches so that changes to either are reflected in both.

For example, in the design of a spray bottle, laws of fluid mechanics are input to an editor window that pops up when a user double-clicks on part of the sketch of the bottle. Mathematical equations or expressions that directly affect the appearance of the model can be added to the editor window.

The program also supports Sys-



Design Intent! from Design Intent Software allows users to add mathematical equations to shape and model CAD designs.

tem 7's publish and subscribe to allow users to link elements of designs to other applications such as word processors or spreadsheets.

Once relationships between design sketches and the program's rules database are added, the design can be saved as a template in Design Intent!'s object-oriented programming language, which is called Intent!

Intent! lets users add or modify parts of an intricate model without having to recompile or reload entire

designs. Intent! also allows designers to custom-tailor interface elements, such as windows, buttons, menus and dialog boxes.

Design Intent! templates can be exported to other CAD programs as DXF (Drawing Interchange File) files, but the program cannot import any file formats other than its own.

Design Intent Software Inc. is at 525 14th St., Huntington Beach, Calif. 92648. Phone (714) 536-1126; fax (714) 536-6069. □

KEEP UP WITH MacWEEK

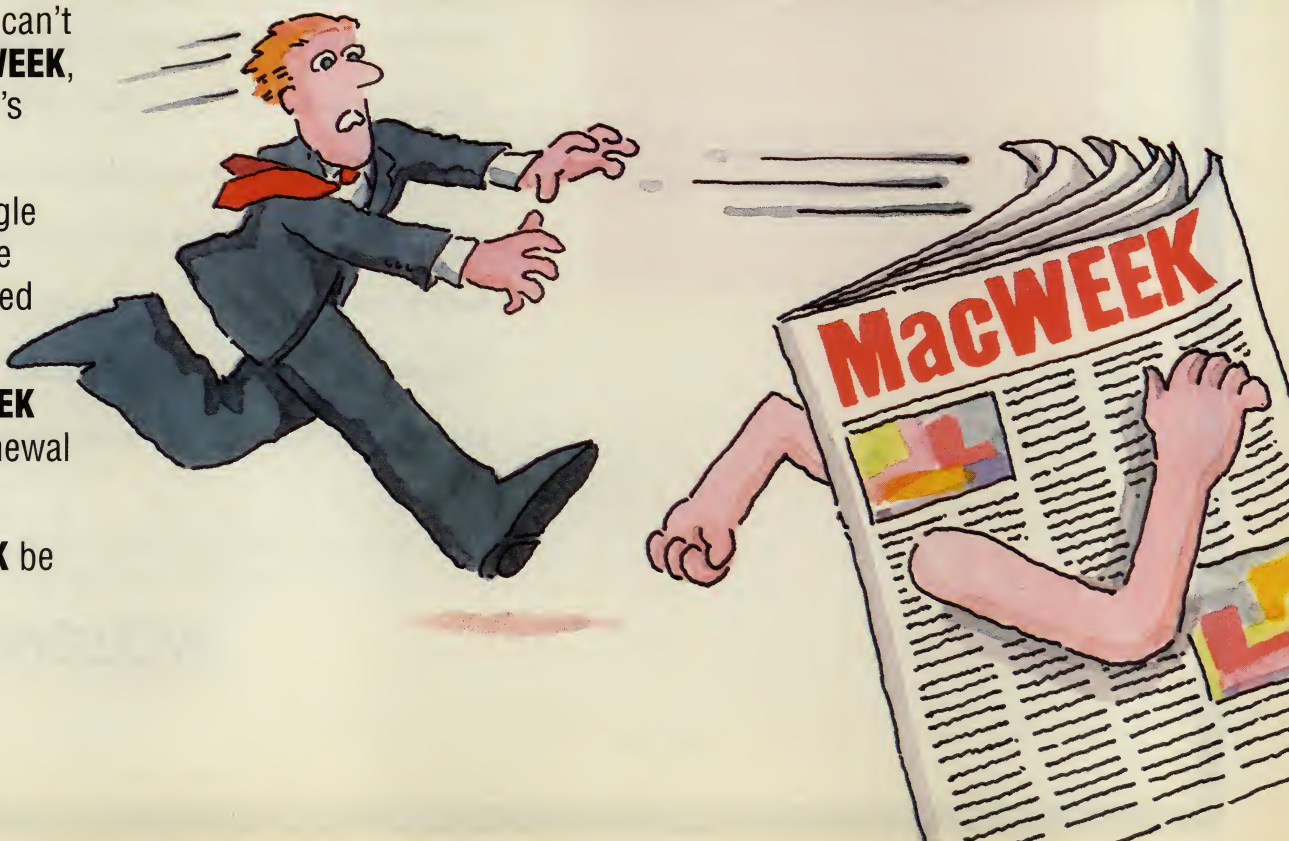
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HyperHIT adds new commands

By Roines Cohen

South Dartmouth, Mass. — SoftStream International Inc. last month shipped an update to its HyperHIT database engine for stack developers.

HyperHIT Deluxe includes the same scripting functions as HyperHIT Relational and adds 25 new commands to the relational-database search engine. The package of HyperCard external commands (XCMDs)

works with both Apple's HyperCard and Aldus Corp.'s SuperCard.

New features in the Deluxe version include multiple selections per relation, a unique identifier for each record and script-level record-path manipulation. New commands include 10 data-handling shortcuts and

one that formats data for display or export.

The company said it enhanced several commands to improve network performance in the multi-user version, which works over AppleTalk LANs. In addition, HyperHIT Deluxe/Multi-User offers a more efficient and robust database server than before.

"We live on XCMDs," said Jerry Daniels, vice president for technical development at Daniels & Mara Inc., a consulting company in Austin, Texas. "We will likely use HyperHIT

as part of our in-house development system. We develop our own front ends, but our customers often need a database to manage their local data."

HyperHIT Deluxe sells for \$500 in a single-user package and \$700 for a multi-user version.

SoftStream International Inc. is at 10 Twin Ponds Drive, South Dartmouth, Mass. 02748. Phone (508) 991-4011 or (800) 262-6610; fax (508) 991-4223. □

Medical dictionary works with MS Word

Novato, Calif. — WordStar International Inc. now is shipping an interactive medical and pharmaceutical spelling checker for Microsoft Word.

Stedman's 25/Plus for Microsoft Word is an electronic version of Stedman's 25 medical reference book. The package includes more than 200,000 medical and pharmaceutical terms, as well as references for more than 30,000 drug names.

WordStar International offers an electronic medical/pharmaceutical spelling checker for WordPerfect (see MacWEEK, Nov. 15, 1992).

The stand-alone version is \$99. A multi-user version — for companies running Word from a server — is \$345 for two to five concurrent users. Additional user licenses can be purchased in increments of five, 10 and 20.

WordStar International Inc. is at 201 Alameda del Prado, Novato, Calif. 94949. Phone (415) 382-8000 or (800) 523-3520; fax (415) 883-1629. □

App creates overlays for special keyboard

Richmond, Calif. — IntelliTools Inc. recently released an application that lets users create custom keyboard overlays for its alternative keyboard.

The \$69.95 Overlay Maker works with the company's \$395 IntelliKeys touch-sensitive enlarged keyboard. The device is targeted at disabled users and children, although it also has applications in retail point-of-sale systems.

With Overlay Maker, which resembles a drawing program, users define custom keyboard layouts, associating any series of key presses and mouse actions with various keys.

Users can add text, pictures, decorative lines and colors to the overlays and print them out to produce a keyboard cover.

Overlay Maker comes with 20 predefined layouts and a library of 200 symbols.

The program supports a special keyboard setup for persons with disabilities who have difficulties with the standard QWERTY keyboard, the company said.

IntelliTools Inc. is at 5221 Central Ave., Suite 205, Richmond, Calif. 94804. Phone (510) 528-0670; fax (510) 528-2225. □



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■ Grimes Aerospace is using **TCPAccess™**, 5250 emulation software to link Macintosh to the AS/400® through a TCP/IP network for terminal services and file transfer. The result is accessible IBM data with point-and-click ease using Mac spreadsheet and desktop publishing programs.

■ Grand Forks Public Schools consider Andrew a class act—we helped link its Mac network to the AS/400 using **Token Access-Client™**. Now 13 schools achieve 5250 terminal emulation through an AS/400

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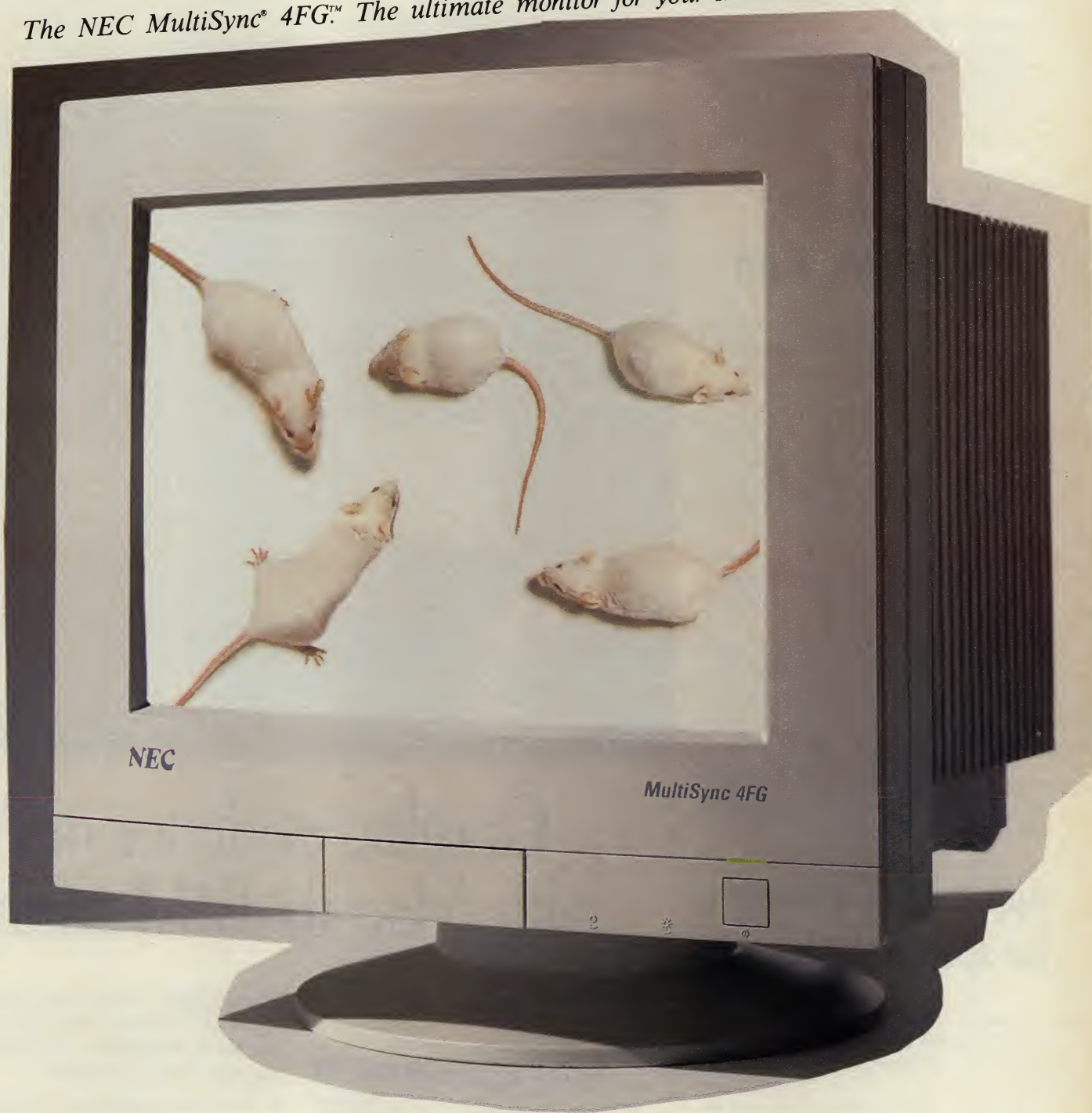
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At NEC, we've developed hundreds of computer products expressly for Mac systems: from our highly-acclaimed MultiSync monitors, MultiSpin™ CD-ROM readers and Silentwriter® laser printers, to our Professional Graphics Series, which includes our new 27" MultiSync 3PG data monitor and MultiSync 6PG and 9PG Projection Monitors for images as large as 25 feet.

The NEC MultiSync® 4FG™ The ultimate monitor for your Macintosh®



*-MacUser Magazine
Aug. '92*

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The NEC MultiSync® 3FGx™ monitor.



In 1992, the only monitor to snag the coveted five-mice rating was an NEC monitor: the MultiSync 4FG. After running it and 13 others through the most rigorous technical evaluation they'd ever used for testing monitors, *MacUser* magazine concluded, "If you're looking for the sharpest display, the NEC MultiSync 4FG should be your top choice." What more can we say? Glad you asked.

Our **AccuColor™ Control System** prompted *MacUser* to make special mention of the "easy color adjustments." AccuColor lets you adjust on-screen colors, so if you're looking for mouse-tail pink, that's what you'll get.

If, however, color control is not a priority for you, you'll be very happy with NEC's MultiSync 3FGx monitor, which shares almost all of the 4FG's award-winning features. Both monitors produce sharp, bright images, crisp graphics and vibrant colors. An Invar shadow mask provides increased brightness without loss of focus.

Another big idea—the display area. The large 15" screen (13.8" active display area) coupled with FullScan™ capability for edge-to-edge images gives you a larger display area than typical 13" or 14" RGB monitors.

How do you make an NEC MultiSync monitor work with your Mac? Just plug it in, using NEC's free FG/Mac cable adapter. It works with the Mac's on-board video, so you won't need an add-in video board.*

Both monitors are compatible with the Mac® II family, Quadra™ series, LC's, PowerBooks™ and PC systems. So you can use just one monitor for both types of platforms. *MacUser* noted the "powerful and versatile controls make switching from a Mac to a PC a snap."

And to make these monitors as user-friendly as possible, we've included ergonomic features such as a tilt/swivel base and up-front user controls. Plus, our Reduced Magnetic Field™ technology meets the strict Swedish MPR II guidelines for magnetic field emissions.

There are lots of reasons for considering an NEC MultiSync monitor for your Mac—the sharp, bright images, the vibrant colors, the large display area, the flexibility, the compatibility—to name five. And the 🖱️🖱️🖱️🖱️🖱️ to name five more.

For more information on our award-winning monitors, call 1-800-NEC-INFO (in Canada: 1-800-343-4418). Or for a complete brochure via fax, call NEC FastFacts™ at 1-800-366-0476, request #62234.

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Special Report

Mixing PBs and PCs

Apple's PowerBook has gained unprecedented popularity in both the IBM PC and compatible and Mac camps for its design, ease of use and price. True, the PowerBook is not the PowerPC. However, there are ways to make it compatible with PCs, so much so that even some no-nonsense PC managers are taking a hard look at the PowerBook. While not always officially sanctioned, PowerBooks are finding their way into PC sites. In this Special Report, MacWEEK addresses the concerns of PC users who want PowerBooks and offers suggestions on how to fit the Apple laptop into a mixed-platform environment.

PowerBook blues: Can PC sites put top-ranked laptops to use?

Enthusiasm for PowerBooks among DOS managers and users has been dampened by compatibility issues. But must that be the case?

By Steve Cummings

Last June, the PowerBook took top honors for on-the-road usability in a "shootout" with 10 DOS-based notebook computers at PC Expo in New York. The judges, corporate buyers from IBM PC and compatible-oriented companies, cited the PowerBook's superior design in such critical areas as screen, keyboard and trackball.

For Mac managers who have had to rely on DOS-based laptops for their mobile computing needs, the irony must seem particularly sweet: the shoe would seem to be on the other foot. For once, the PC establishment should have to figure out how to work with mobile Macs.

Function over passion. Of course, nothing in the world of interoperability is so neat. The shootout judges agreed that their companies would settle for a technologically inferior computer for the sake of full compatibility with current PC standards (DOS, Windows and OS/2). And even after glowing PowerBook reviews in PC magazines, few PC traditionalists are breaking ranks in a rush to buy Mac notebook computers. Old habits die slow, and where there's a need for cross-platform compatibility, hard-

boiled managers remain unconvinced that a Mac notebook will give them the interoperability they need.

"We already have a big installed base of PCs, and most of our people are trained in DOS," said Michael Libretti, an analyst and programmer for a large household-products manufacturer in New York. "To introduce a new way of doing things just wouldn't be worth the time and effort."

Although he acknowledged that PowerBooks can share files with PCs, Libretti voiced concern over the potential complications involved in running PC-to-Macintosh file-translation utilities. He said that his company deploys custom DOS-based financial forecasting, sales and invoicing applications, and these would have to be re-designed to run on the Mac.

While the PowerBook's SuperDrive can read PC-formatted disks and, with SoftPC from Insignia Solutions Inc., the PowerBook can run many DOS programs (see story, next page), most corporate buyers insist on full compatibility with the PC standard — even if they personally crave a PowerBook. "From a user's point of view, the PowerBook is a great machine," Libretti said. "The tactile feel of the

keyboard is very nice, and I like the fact that the keyboard is recessed so [there is] a place to put your wrist. I also think the trackball is very good." But with the DOS standard firmly entrenched at his company, Libretti said, "There's really no chance our company would buy PowerBooks."

When Montpelier, Vt.-based National Life Insurance Co. was looking for a notebook with which to equip its field agents, it settled on the new ThinkPad 700C from IBM Corp. rather than the PowerBook, even though Douglas Nelson, a technical analyst at the company, gave the PowerBook top marks as one of the PC Expo shootout's judges.

"My impression was that the PowerBook was the nicest of all the notebooks in the shootout," Nelson said. But, like other wary corporations where PCs predominate on the desktop, National Life decided on a portable computer to match its installed base and didn't consider the PowerBook a realistic option.

"We do have a few Macs in certain departments like Creative Services, but in general our company has standardized on IBM [PCs] and compatibles," Nelson said. The insurer is moving to OS/2, however, and while the PowerBook's SuperDrive can read OS/2 formatted disks, the machine won't run OS/2 using SoftPC.

Autonomy on the road.

PowerBooks are making inroads into corporate bastions of PC-hood through the usual route — the back doors left open by relatively autonomous departments. At Los Angeles-based oil giant ARCO, for example, where PCs rule the corpo-

rate roost, PowerBooks now travel with the company's highly mobile staff of internal auditors. While the auditors still need to access data stored on mainframes and PCs, such information is readily available over company networks, or on PC disks that can be read by the PowerBook.

"We were way overdue for a new portable when the PowerBook came out," said James Callinicos, senior information systems support specialist at ARCO's Internal Audit Department. Previously, desktop Macs were used by managers at the Internal Audit Department's home office, while field auditors carried DOS-based laptops from Toshiba America Information Systems Inc. of Irvine, Calif. At that time, managers successfully employed SoftPC on desktop Macs to run the same suite of DOS applications used by auditors on the road. Callinicos said that at the time he was contemplating a switch to a smaller and more powerful notebook that could run a graphical user interface such as Microsoft Windows. The PowerBook 170's vivid, active-matrix LCD screen made the Mac a strong contender over garden-variety DOS notebooks, whose passive-matrix design makes the screen pointer hard to see, Callinicos said. Although he did consider the Toshiba 4400C, a high-end model with an active-matrix color screen, Callinicos decided the Toshiba was too expensive and too heavy when compared with the PowerBook.

But it was the PowerBook's reduced support requirements that finally tipped the scales. "Who was going to support a Windows effort?" Callinicos said. "If something goes

See PowerBook, Page 16



PowerBook-hungry PC users find ways to link to DOS

Running DOS on a PowerBook may not be for everyone, but for those who need DOS and want PowerBooks, it's the right choice.

By Steve Cummings

To inveterate PC users sorely tempted by the PowerBook's ergonomic luxuries, Apple offers this tantalizing sweetener: The PowerBook can run DOS software. So, just how practical is the DOS PowerBook?

SoftPC, a DOS emulation software package from Insignia Solutions Inc. reportedly can turn a PowerBook into a DOS-compatible computer. However, while SoftPC does, by most accounts, work as advertised, users must tolerate some performance and compatibility limitations.

According to its manufacturer, SoftPC is compatible with nearly all DOS-based programs. The latest version of the package, SoftPC with Windows, comes with Microsoft Windows 3.1 and runs Windows programs. SoftPC with Windows, however, is recommended only for 68040-based Macs, such as Quadras, which leaves out current PowerBook models.

DOS without a PC. Apple itself depends on SoftPC to run its sophisticated corporate tax software, an MS-DOS package not available for the Mac. According to Dan Benoit, senior tax-systems analyst at Apple, SoftPC has proven compatible with the tax software

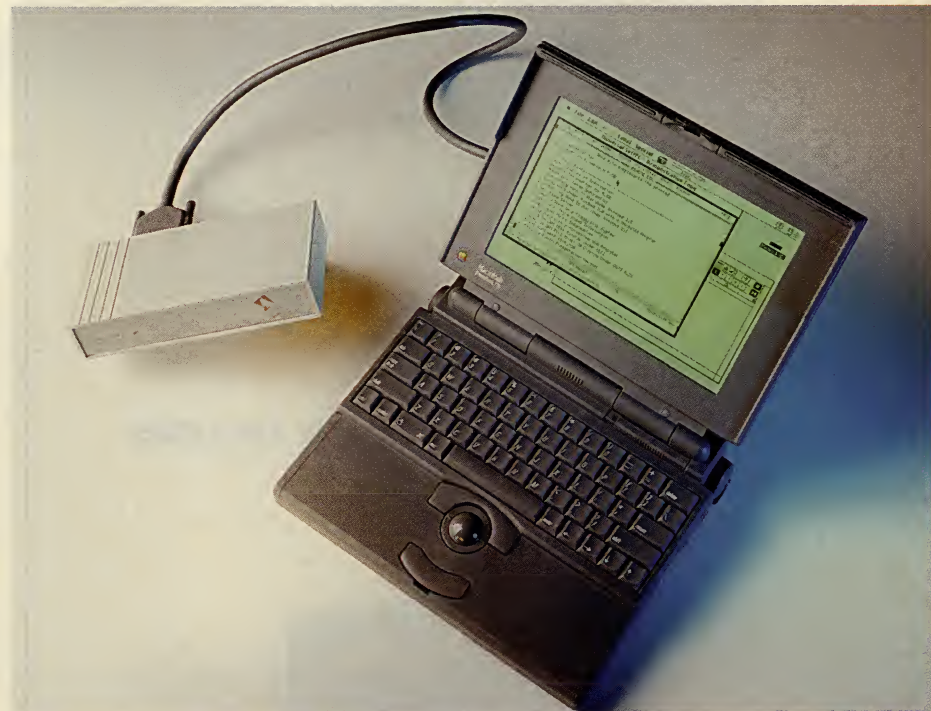
and everything else his group has thrown at it.

"SoftPC works fine with graphically intense applications and even with the Microsoft CD-ROM extensions (software device drivers required to access CD-ROM drives on a PC)," Benoit said. Nor has Apple had trouble running programs that need hardware-dependent expanded memory, he said.

But Apple's tax department runs SoftPC on a pair of fast Quadras amply endowed with memory. For the PowerBook user with more modest firepower, SoftPC presents several drawbacks.

For one thing, DOS programs run relatively slow under SoftPC. In benchmark tests published in August 1992 by PC Magazine, a PowerBook 170 equipped with the previous version of SoftPC was rated as comparable to an 11.8-MHz PC. By contrast, today's typical PC notebook runs at 20 to 33 MHz.

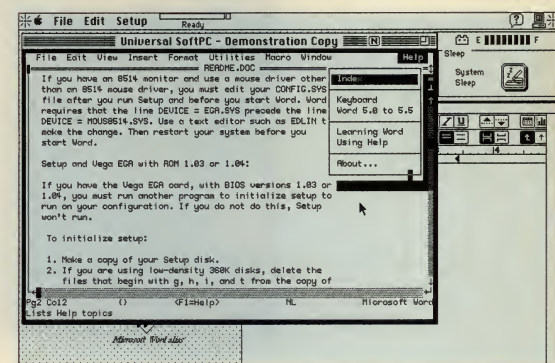
SoftPC also consumes substantial amounts of memory — 1.4 Mbytes at a minimum for the base version and 4.7 Mbytes for the Professional version that supports extended and expanded memory and emulates a math coprocessor. And while SoftPC successfully emulates an Intel 286 microprocessor, it won't work with applications



JOHN GREENLEIGH

that require the special capabilities of the 386 and 486 processors.

Remote control. For reasons such as these, many users choose other methods to run the occasional DOS program while they're on the road. And often, users find that it's enough to transfer files between their PowerBooks and PCs. Traveling attorneys from the Menlo Park, Calif., branch of law firm Weil, Gotshal and Manges run DOS software via a telecommunications link to the office's Ethernet network, said Daniel Siegel, an attorney at the firm. "In our particular office, the staff is on PCs and the attorneys have PowerBooks or desktop Macs," Siegel said. The reason for the dichotomy: The firm's New York



headquarters dictates a set of DOS-based applications for administrative functions, while the attorneys prefer Macs for their personal use. At the office, attorneys and staff alike routinely exchange files between the two platforms via an Ethernet network, Siegel said. Occasionally, however, file exchange alone is not enough — there are still some DOS programs that have no equivalent on the Mac.

Next to commandeering a staffer's PC, the simplest solution is to run the DOS program from the PowerBook over the network via Timbuktu 5.0, cross-platform networking software from Farallon Computing Inc., Siegel said. With Timbuktu, Windows programs running on the PC appear on the Mac's screen and can be controlled via the Mac's mouse and keyboard.

On the road, Siegel accomplishes the same thing by connecting to the network via modem. This strategy requires AppleTalk Remote Access software, which implements the AppleTalk network protocol over a standard modem connection.

"There have been a few times I've wanted a DOS laptop to run a particular program," Siegel said. "I've used AppleTalk Remote to call up the network and do it that way. It may be a little slower, but it's certainly easier than carrying two laptops with you." Siegel said that, in trying an earlier

See SoftPC, next page

Shown above is a PowerBook running Microsoft Word for DOS using Insignia Solutions' SoftPC. Although SoftPC with Windows lets users run Windows applications, it is recommended only for 68040 machines. The Asanté EN/SC-10T PB SCSI box lets PowerBook users access an Ethernet network.

Making the PowerBook-to-Ethernet connection

Cosmopolitan PowerBook users who want connections outside the Macintosh world need a way to link their notebooks to Ethernet networks. The dominant standard for networks, Ethernet connections allow high-speed sharing of files, printers and other resources between disparate types of computers.

Ethernet in a box. Plug-in Ethernet cards provide the fastest and tidiest Ethernet hardware connection but require a Macintosh with expansion slots, something PowerBooks lack. An external device that adapts one of the machine's ports to the Ethernet protocol provides the next best solution. Although they give the user something else to lug around, these devices are reasonably compact. All come with the necessary cables.

Dayna Communications Inc.'s pocket-size SCSI/Link Ethernet adapter, for instance, measures 3 by 4.4 by 1.5 inches. Four models are available: Three provide different combinations of Ethernet connectors (thin, thick and 10BASE T), and

one model, the 3-in-1, includes all three connectors. All include two SCSI connectors so that the device can be part of a SCSI chain.

Technology Works Inc.'s Ethernet SC (PB) comes in two connection configurations, one for thin and thick, the other for thin and 10BASE T. At 5.5 by 7.5 by 1.5 inches, Ethernet SC is somewhat larger than the Dayna units. Several other companies, including Compatible Systems Corp. of Boulder, Colo.; Focus Enhancements Inc. of Woburn, Mass.; Asanté Technologies Inc.; and others, also market SCSI-to-Ethernet boxes.

The LocalTalk heroes. SCSI-to-Ethernet adapters won't help users of PowerBook Duos, which lack a SCSI port in the computer itself (the Duo's SCSI port is part of its desktop docking unit). For Duos, Dayna offers the DaynaPORT E/Z, an external Ethernet adapter that plugs into the LocalTalk serial port.

Because of inherent hardware limita-

tions, external adapters for SCSI and serial ports run significantly slower than a plug-in Ethernet board. However, the DaynaPORT E/Z performs faster than a standard LocalTalk connection because it uses the fast LocalTalk protocol, according to a Dayna spokesperson.

LocalTalk provides yet another way to connect a PowerBook to an Ethernet network, but this solution requires an accessible Mac already on the network. After cabling together the LocalTalk ports of the two machines, the user can then run software such as Farallon Computing Inc.'s PowerPath or Sonic Systems Inc.'s PowerBridge to access the Ethernet file services, printers and other devices.

Finally, if the user is willing to tolerate much slower performance, a dial-in connection to the network via a high-speed modem (9,600 or 14,400 bps) provides another alternative. The best way to ensure an easy, efficient telecommunications connection is via an AppleTalk Remote Access server or by using software such as Farallon's Liaison. However, dial-in links to non-Macintosh computers also are possible. — By Steve Cummings

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PowerBook

From Page 14

wrong with Windows, you've got about eight places to look, and trying to sort out problems over the phone can be really tough. Supporting the Mac is much easier." So much easier, Callinicos said, that he was able to cut the support staff from five people to just one after moving to the PowerBook.

Happy multimediam. The PowerBook also has found a niche at some companies already practicing mixed-platform computing. Although most of its departments rely on PCs, Honeywell Inc. uses the Macintosh to develop and maintain a custom multimedia application built with Authorware, a cross-platform multimedia development package from San Francisco-based Macromedia Inc.

According to Jack Wright, manager of Honeywell's Multimedia Resource Center in Phoenix, the Honeywell application consists of a database of presentations portraying every aspect of the company's Industrial Division and its products. The database is distributed on both Windows and Mac platforms to hundreds of field salespeople, who use it in interactive sessions with customers.

DOS-based notebook computers simply don't provide the features and performance required for multimedia applications, Wright said. "We have a big issue with the ability to deliver multimedia on DOS notebooks because the power just isn't there. On the PowerBook, we can run in 256 colors [using external LCD panels] at great speed, but everything starts to fall apart when you get over to a 386 with VGA and 16 colors," he said.

Despite their performance advantages, however, PowerBooks are very much in the minority at Honeywell, Wright said. "Some people insist on running their DOS applications. I would get a lot further selling PowerBooks if they could run DOS apps directly."

Wright said he was aware of SoftPC but considered it too cumbersome and did not think its performance could meet user expectations. "The basic issue is usability. We want [the compatibility] embedded deeply in the machine so the computer automatically knows what to do with whatever software you give it. We don't want to deal with it ourselves on a higher level."

Even if users don't require a Mac that seamlessly runs all DOS programs and instead turn to other solutions, the complexities of transferring files between the two platforms remains a barrier to full acceptance of any Mac, including the PowerBook, Wright said. "We have this incredible problem with file translation. It's supposed to work, and it kind of does, but you have to know exactly which software version created the file, and you have to have the right version of the translator."

With the appearance of applications that run identically on both Windows and the Mac, compatibility concerns are diminishing. Theoretically, no technical barriers prevent users who fancy the PowerBook from working on an equal footing with corporate PCs. In actuality, however, practical corporate concerns over performance and support for an additional platform as well as nagging doubts about translation inconsistencies will preclude widespread adoption of PowerBooks for the immediate future. □

SoftPC

From previous page

version of SoftPC, he had found it to be slow and to suffer from occasional incompatibilities.

The access road. When PowerBooks replaced Toshibas at Los Angeles-based ARCO's Internal Audit Department (see story, Page 14), SoftPC no longer was needed to ensure that the audit department's desktop Macs were compatible with the DOS notebooks. But since the rest of ARCO had standardized on the PC, PowerBook-equipped auditors do rely on another Insignia Solutions product, AccessPC, to simplify file sharing with DOS machines.

Like Dayna Communications Inc.'s DOS Mounter and Apple's Macintosh PC Exchange, AccessPC allows the PowerBook to mount a PC floppy disk directly on the desktop without requiring the user to run Apple File Exchange. "You can set up file associations based on file names so that when you double-click on a DOS file the right Mac application will open it," said James Callinicos, a senior information systems support specialist at ARCO.

While the PowerBook may not be the notebook computer for those heavily dependent on DOS software, when nothing short of the actual DOS program will do the job, savvy mobile PowerBook users usually can find a way to run it. □

Product Info

ASANTÉ TECHNOLOGIES INC.

Asanté EN/SC-10T PB: \$449

Asanté EN/SC PB: \$549

404 Tasman Drive, Sunnyvale, Calif. 94089

Phone (408) 752-8338 or (800) 622-9686;

fax (408) 752-8599

DAYNA COMMUNICATIONS INC.

DaynaPORT SCSI/Link PB: \$429

DaynaPORT SCSI/Link-3 PB: \$499

DaynaPORT E/Z: \$399; **DOS Mounter:** \$89.95

50 S. Main St., Suite 530, Salt Lake City,

Utah 84144

Phone (801) 531-0600; fax (801) 359-9135

FARALLON COMPUTING INC.

PowerPath: \$149; **Liaison:** \$399

Timbuktu: \$199; \$299 (2-pack); \$999 (10-pack)

2470 Mariner Square Loop, Alameda, Calif.

94501-1010

Phone (510) 814-5100; fax (510) 814-5020

INSIGNIA SOLUTIONS INC.

Universal SoftPC: \$165; **AccessPC:** \$99.95

SoftPC Professional: \$325

526 Clyde Ave., Mountain View, Calif. 94043

Phone (415) 694-7600 or (800) 848-7677;

fax (415) 964-5434

SONIC SYSTEMS INC.

PowerBridge: \$149

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Calif. 94087

Phone (408) 736-1900; fax (408) 736-7228

TECHNOLOGY WORKS INC.

Ethernet SC (PB): \$429

Ethernet SC-T (PB): \$429

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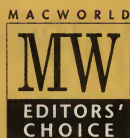
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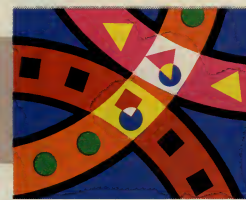
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Asanté to offer departmental hub

Seven-slot chassis to support 72 ports

By April Streever

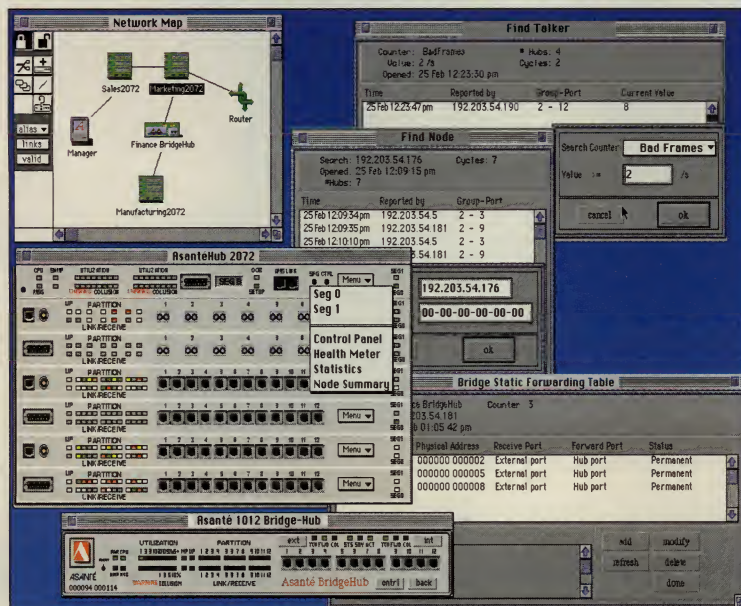
San Jose, Calif. — Asanté Technologies Inc. is moving up the network-device food chain.

This week the company will announce plans to move into the fast-growing departmental Ethernet market, unveiling a 72-port-capacity hub, a bridging module for its 12-port hub and an upgrade to its hub-management software.

Asanté's new offerings include:

► **AsantéHub 2072.** Due to ship in May, the seven-slot 2072 chassis will cost \$1,095. Twelve-port cards will run between \$725 and \$1,245, which Asanté said can lower per-port costs to less than \$90. A redundant power supply for the hub will be available in May.

► **AsantéBridge 1012.** Also due in May is a \$1,999 bridge card that will fit into the expansion slot of the company's \$1,299 12-port workgroup hub. The card will bridge between the 1012 hub and one other Ethernet connection using a Fujitsu Inc. SPARClite RISC processor. A variety of SPARClite-based bridge cards for the larger 2072 hub also are slated for the third quarter, according to Asanté.



A May upgrade to Asanté's hub-management software will support the company's new bridge module and 72-port hub. Version 2.2 will let an administrator quickly locate users or busy nodes as well as keep a log of a network's performance.

The company said the new bridges are based on an architecture that could be expanded in the future to include other services, such as routing and switching.

► **AsantéView 2.2.** A new release of the company's \$1,499 hub-management software will add support for the 1012 bridge card as well as the 2072 hub. The software will provide a trio of new features: Find Talker will ferret out nodes

that are sending copious numbers of packets; Find Node will locate users based on low-level Media Access Control addresses; Database Logging will keep a list of network performance statistics.

Upgrades from Version 2.1 will be free.

Asanté Technologies Inc. is at 821 Fox Lane, San Jose, Calif. 95131. Phone (408) 435-8401; fax (408) 432-1117. □

AlisaMail delivers connections for X.400, Unix mail systems

By Nathalie Welch

Pasadena, Calif. — Alisa Systems Inc.'s mail-integration system this month will gain direct links to X.400- and Unix-based mail systems, as well as a Windows version of its directory searching software.

With X.400 and SMTP (Simple Mail Transfer Protocol) connections, the VAX-based AlisaMail will be able to exchange electronic mail with X.400- and SMTP-based E-mail packages without Digital Equipment Corp.'s MailBus message router, which is currently required.

The company said the full range of X.400 attributes is supported, including generic message commands. SMTP-specific features, such as UUENCODE and UUENCODE compression, also are supported.

AlisaMail starts at \$10,000 for a base configuration. Upgrades are free.

Due in the second quarter and priced at \$550 for up to 99 users, Alisa's PeopleFinder for Windows

will let users access AlisaMail and its universal directory.

AlisaMail consists of a SQL-based relational database engine called the Information Switch, which requires a VAX 3000 series minicomputer. The engine stores all messages and interfaces with AlisaMail's Mail Integration Servers, which handle message delivery and directory synchronization between supported E-mail systems.

Version 4.0, released last year, facilitates the exchange of mail between Mac-based packages such as Microsoft Mail and CE Software Inc.'s QuickMail, as well as Novell Inc.'s Message Handling Service, DEC-based VMSmail and ALL-IN-1 Mail, and a variety of packages for IBM PCs and compatibles.

Alisa Systems Inc. is at 221 E. Walnut St., Suite 175, Pasadena, Calif. 91101. Phone (818) 792-9474; fax (818) 729-4068. □

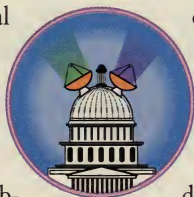
Administration broadcasts support for PCS spectrum bill

By Mitch Ratcliffe

Washington — The Clinton administration and the U.S. House of Representatives last week acted to open to commercial use a portion of the radio spectrum that may provide a home for wireless communicators.

Since 1990, Apple and various companies have lobbied for access to radio frequencies they intend to use for personal communications services (PCS). The system will let devices use low-power transmissions to communicate over a network of radio towers and in-building transceivers. A lack of clear frequencies has hindered PCS growth.

The industry may find its foothold in frequencies currently owned by the federal government. Congress this



month likely will pass House Resolution 707, the Emerging Telecommunications Technology Act, which would reallocate through a series of raffles 200 MHz of spectrum to PCS. The bill awaits final approval by the full House; it was passed by the previous two sessions of Congress, but former President Bush vetoed it both times.

The Clinton administration stoked the fires of frequency conversion last week during a flurry of technology-related announcements (see story, Page 28).

President Clinton last week said he would propose legislation that will require the government to accept bids for the 200 MHz of spectrum targeted by H.R. 707. The government currently relies on a lottery system, which awards spectrum free

to the winners of regional drawings. Auctioning off government frequencies would reap \$4.1 billion over four years, the administration said.

"Auctions are a great idea if the purpose is to lead to a more efficient use of spectrum," said Ira Brodsky, an analyst with Datacomm Research Co. of Wilmette, Ill. "But the question here is whether this is an auction or just user fees."

Democrats and Republicans alike have opposed auctions of radio frequency because they may not be fair to entrepreneurs with innovative communications technologies, said an aide to Rep. Edward Markey, D-Mass., one of H.R. 707's sponsors.

"An auction to the person with the deepest pockets is unacceptable," the aide said. "Rep. Markey believes there must be some recognition of the public interest in the award of spectrum." □

Vendors push switch offerings

By April Streever

San Francisco — Users eager to pull a switch to speed sluggish LocalTalk and Ethernet network segments are facing a growing number of options.

Switches can ease LAN bottlenecks by isolating nodes and passing multiple packets between multiple ports simultaneously, resulting in increased total throughput.

Tribe Computer Works Inc. of Emeryville, Calif., last week shipped the TribeStar, its \$1,795, eight-port, LocalTalk-to-Ethernet switch, which it said will invigorate sluggish LocalTalk networks.

This week, Synergetics Inc. of North Billerica, Mass., will introduce a \$12,500, eight-port Ethernet card for its LANplex switching hubs that the company said will increase

throughput by 35 percent. And last month, Ungermann-Bass Inc. of Santa Clara, Calif., announced the DragonSwitch, a \$14,400, 16-port Ethernet switching card for its AccessOne hub.

It was Kalpana Inc., also of Santa Clara, that brought switching into the mainstream last year with the EPS-500, a \$3,500 box that bumps up throughput in networks of fewer than 15 Ethernet segments.

Both Kalpana and Tribe use on-the-fly circuit switching, which means their devices locate the destination port before forwarding packets; they also can handle simultaneous transactions. This is similar to how the telephone system and Asynchronous Transfer Mode (ATM) switches handle data transfer.

See Switches, Page 22

Ethernet switches

COMPANY	PRODUCT	PRICE	MEDIA
Synergetics Inc.	Ethernet Switching Module	\$12,500	Ethernet/FDDI
Tribe Computer Works Inc.	TribeStar	\$1,795	LocalTalk/Ethernet
Ungermann-Bass Inc.	DragonSwitch	\$14,400	Ethernet

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AsantéView out-of-band management software is just as powerful as the in-band software, and uses the same GUI. By plugging your network management station directly into the RS-232 port, or by using a dial-up modem, you can simultaneously manage up to 12 AsantéHubs from anywhere you have access to a telephone.

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Telebit dial-in routers link remote workgroups to LAN

By April Streeter

Sunnyvale, Calif. — Telebit Corp. last week unveiled two dial-in routers that can link remote sites to an Ethernet LAN.

The NetBlazer PN, due in May for \$2,699, will have one built-in V.32bis modem and will include support for AppleTalk Remote Access, AppleTalk, TCP/IP and IPX (Internetwork Packet Exchange).

The NetBlazer PN2, a version of the router without a modem, will be available for \$2,299.

The PN and PN2 each will have a switchable, three-media Ethernet port that will support thick, thin or 10BASE T wiring. Through a synchronous serial port, the PN supports a variety of wide-area network media, including switched 56, ISDN (Integrated Services Digital Network), or 56- and 64-Kbps leased lines. LEDs on the front panel will show telephone

line status and packet collisions.

Telebit said a modem card with V.Fast support that can be swapped will be offered as soon as that 28.8-Kbps technology is available.

The PN routers are the same size as Telebit's WorldBlazer modems. Like several other products announced recently, Telebit's new devices combine many services in small, affordable packages for branch offices (see MacWEEK, Feb. 15).

Since many remote or branch offices do not have dedicated network managers, PN configuration consists of plugging in the box and inserting a floppy disk into the router's built-in drive. Software updates load automatically. An administrator can do the rest of the setup over a remote connection, Telebit said.

Telebit Corp. is at 1315 Chesapeake Terrace, Sunnyvale, Calif. 94089. Phone (408) 734-4333; fax (408) 734-3333. □

IPT queues up print-management util

By April Streeter

San Luis Obispo, Calif. — Information Presentation Technologies Inc. this month plans to ship a Macintosh printer-management utility that works with the company's line of spoolers.

Print Queue Manager, which will cost \$39 for a single-user version, works on Ethernet networks that have Sun Microsystems Inc. SPARCstations or NeXT Computer Inc. servers.

Print Queue Manager has two password-protected modes. Queue-View lists status information for print jobs waiting for a networked printer,

including elapsed print time for the current printing job. An authorized user can move waiting jobs to different printers, change a job's position in a queue, suspend a job or have it reprint after a designated time lag.

The software also keeps a log of printing errors associated with spooled print jobs.

The print-management software is part of software IPT developed for Canon U.S.A. Inc.'s GetThePicture image-database package.

IPT Inc. is at 555 Chorro St., Suite A, San Luis Obispo, Calif. 93405. Phone (805) 541-3000 or (800) 233-9993; fax (805) 541-3037. □

3Com packages WAN router, card

By April Streeter

Santa Clara, Calif. — 3Com Corp. last month introduced a wide-area router and router card that complement the company's simplified LAN-WAN networking scheme.

The router and card depend on 3Com's Boundary Routing software to handle maintenance of routing tables and other administrative tasks. The routers function as forwarding bridges with the added ability to filter local traffic from packets bound for the wide-area network. According to 3Com, remote users can install the routers easily and depend on headquarters for administration.

Due at the end of this month, the

\$3,495 router, called NETBuilder Remote Control, forwards traffic from a remote network — that has no other routers — to a central network via the Boundary Routing software. The \$3,000 card, the LinkBuilder ECS Remote Control Module, provides central routing capabilities in 3Com's four- and 10-slot ECS hubs.

Both new products will route AppleTalk Phase 2 as well as TCP/IP, Novell Inc.'s IPX (Internetwork Packet Exchange) and Digital Equipment Corp.'s DECnet protocols.

3Com Corp. is at 5400 Bayfront Plaza, P.O. Box 58145, Santa Clara, Calif. 95052. Phone (408) 764-5000; fax (408) 764-7130. □

InterTalk router extends controls, protocol access

By Ian G. Jacobs

Mountain View, Calif. — International Transware Inc. late last month began shipping an update for its LocalTalk-only router with device hiding features and expanded access to TCP/IP and DECnet protocols.

Version 3.0 of the company's \$599 InterTalk router lets administrators hide all the laser printers in specified zones and devices. For example, if a manager typed an asterisk into InterTalk's naming-configuration window, adding an asterisk to the name of any device would hide it.

If the network administrator desires, any InterTalk user on a network using TCP/IP or DECnet now can access these networks' services, regardless of zone. Version 2.0 allowed access to non-AppleTalk service only if the user and the InterTalk router were in the same zone as the multiprotocol gateway. Upgrades from Version 2.0 cost \$35.

The company is offering a trade-in deal for users of Shiva Corp.'s NetBridge, Solana Electronics Inc.'s I Server, Focus Enhancement Inc.'s TurboBridge and Hayes Microcomputer Products Inc.'s InterBridge, among others. Users of these LocalTalk routers can switch to InterTalk 3.0 for \$299.

International Transware Inc. is at 1503 Grant Road, Suite 155, Mountain View, Calif. 94040. Phone (415) 903-2300 or (800) 999-6387; fax (415) 903-9455. □

Switches

From Page 20

But Ungermann-Bass' Dragon-Switch, as well as many other switching hubs, do not use circuit switching. Instead, they use an internal store-and-forward method similar to bridging that guarantees switched ports have access to bandwidth during packet transactions.

Due this summer, the Dragon-Switch will implement concepts to be included in the company's future ATM products, including its new Virtual Network Architecture (VNA). VNA lets a manager move configured nodes into segmented groups by dragging them around from within Ungermann-Bass' NetDirector software.

"[DragonSwitch] is very different from what Kalpana does," said Nick Lippis, analyst at Strategic Networks Consulting Inc. of Rockland, Mass. "It tries to extend some of the benefits of virtual LANs, an ATM concept, to the Ethernet world." □



Gateways

BRIEFS

IBM to beat Apple in shipping AS/400 emulator

Armonk, N.Y. — IBM Corp. this week will begin shipping the SNA•ps 5250 terminal-emulation application that Apple also will sell beginning in June.

The emulator will provide terminal access to IBM AS/400 mini-computers (see MacWEEK, Feb. 1). It will work on Macs with direct Synchronous Data-Link Control and token-ring connections or when connected to a second Mac running Apple's \$1,495 SNA•ps Gateway. The SNA•ps 5250 emulator was developed under the Apple-IBM Enterprise Networking Initiative.

IBM is selling the application for \$365; Apple's price will be \$345. Quantity pricing will be available from both vendors.

IBM Corp. is at 1 Old Orchard Road, Armonk, N.Y. 10504-1783. Phone (915) 765-1900; fax (915) 765-4190.

Penril multiplexer fuses fax, data, voice onto one line

Gaithersburg, Md. — Penril DataComm Networks this week will ship its DVX multiplexer family that integrates fax, data, LAN and voice traffic over a single WAN connection.

Priced at \$2,500, the self-contained DVX600 multiplexer integrates one compressed voice channel and one synchronous data channel over a full-duplex analog or digital wide-area network link.

The modular DVX6500 is priced at \$2,500 for the chassis and six data ports. With the inclusion of fax or voice cards, which range from \$1,200 to \$2,500 each, it also can integrate up to eight voice or fax channels onto one full-duplex WAN link.

Penril DataComm Networks is at 1300 Quince Orchard Blvd., Gaithersburg, Md. 20878. Phone (301) 921-8600; fax (301) 921-8376.

High Tide dials up voice mail on Macs

Berkeley, Calif. — High Tide Software this week is releasing automatic voice messaging software that it said puts a full-featured voice-mail system on a Macintosh.

WaterMark Voice Mail 1.1, priced at \$170, runs in the background to provide incoming and outgoing voice mail, remote access, and unattended return-call messaging features.

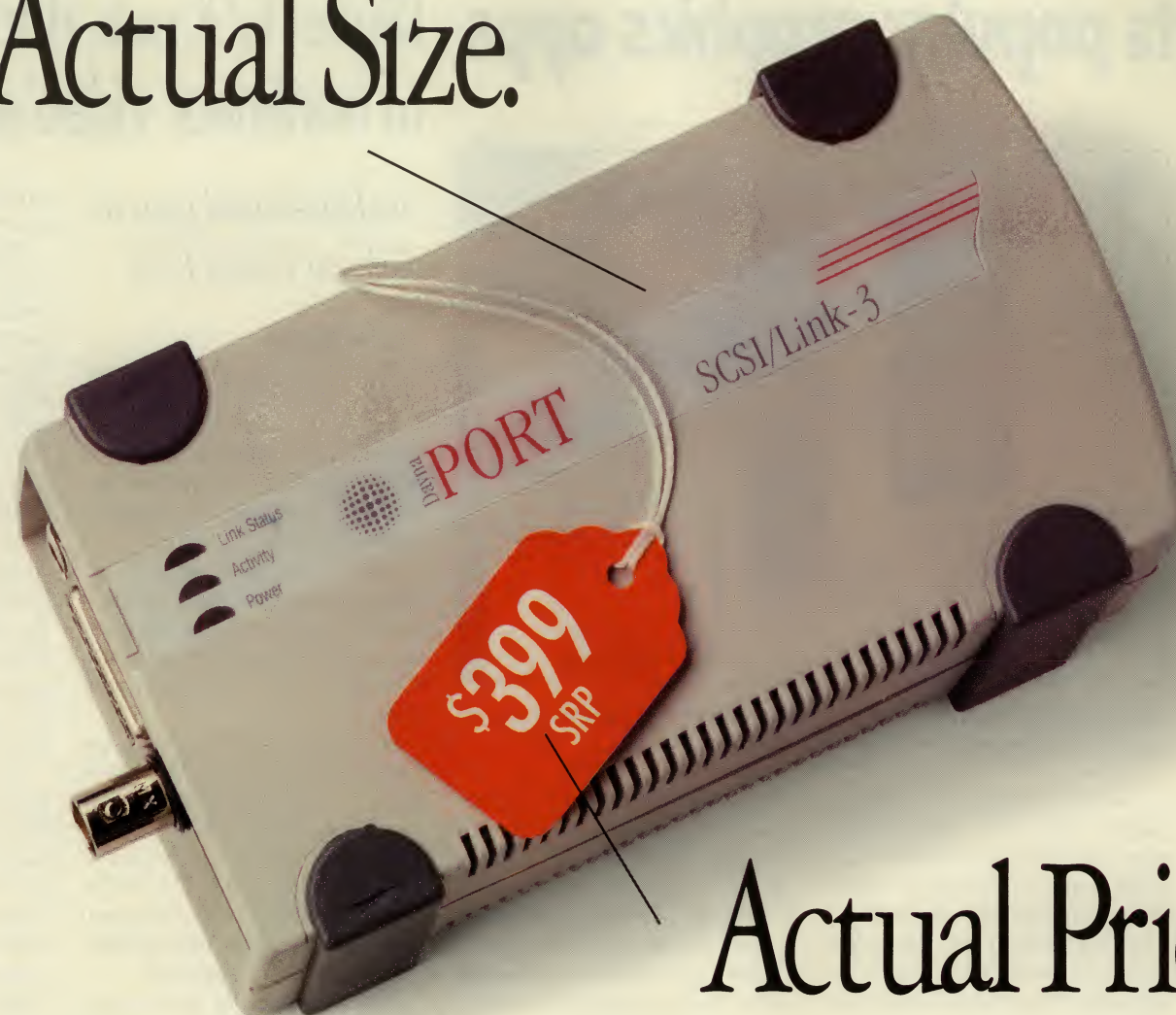
The software also is available to telecommunications hardware manufacturers and integrators that want to offer voice capabilities in their devices. It supports all modems using Rockwell International Corp.'s RC96V24 and RCV144ACL chip sets, as well as the chip set used in ZyXEL USA's U-1496 modem series.

High Tide Software is at 2112A McKinley Ave., Berkeley, Calif. 94703. Phone (510) 704-9927; fax (510) 704-9933.

"The smallest, lightest SCSI Ethernet interface available for the Mac."

— MacUser, February 1993

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Macintosh SCSI Ethernet Adapter Comparison	DaynaPORT SCSI/Link	Asanté EN/SC	Focus EtherLAN SC
Dimensions	6" x 3" x 1.75"	8" x 4" x 1.5"	7.5" x 5.5" x 1.5"
Weight	13 oz.	24 oz.	25 oz.
Pass through SCSI	Yes	Yes	No
SCSI termination switch	Yes	No	No
3-in-1 models available	Yes	Yes	No
Autosensing Ethernet ports	Yes	No	No
Onboard SCSI controller	Yes	No	Yes
100% Apple SCSI compatible†	Yes	No	No
SCSI cable included	Yes	Yes	No
Warranty	Lifetime	5 years	5 years

†Only SCSI/Link fully implements the IEEE SCSI specifications without modifying the Apple SCSI Manager.

But don't just try us for our size. Compare us feature for feature with our competition and you'll see that we've packed a whole lot of value into a very small product. SCSI/Link includes two SCSI ports and a handy termination switch, so it's easy to connect anywhere in your SCSI chain. And unlike our competitors, we designed our product to be fully compatible with Apple's SCSI Manager, for maximum reliability and compatibility with all Mac models.

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support and our no-nonsense lifetime warranty, and you simply won't find a better, safer buy from anyone else in the Mac networking industry.

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Canto imports popular graphics apps

Scanner software, database unveiled

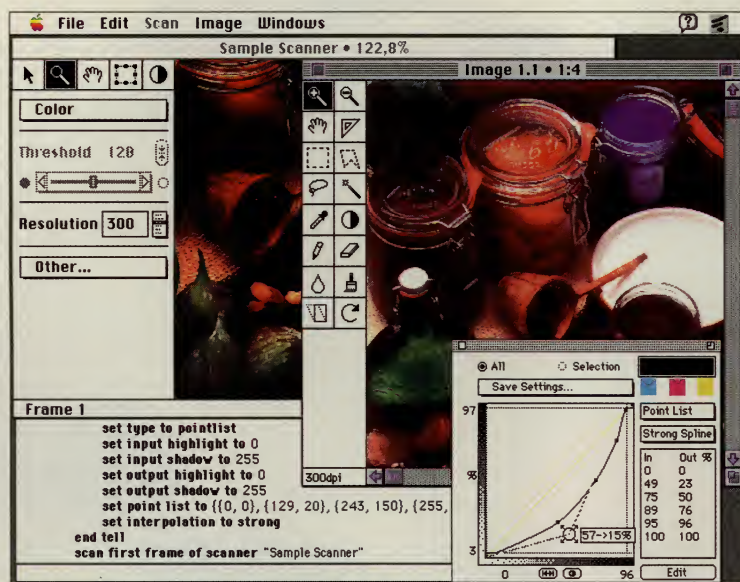
By Matthew Rothenberg

San Francisco — Berlin-based developer Canto Software GmbH this month will offer U.S. Macintosh users image-database and scan-enhancement programs that already are hot sellers in Europe.

Canto's U.S. subsidiary will offer English-language versions of:

► **Cumulus 1.1**, a client-server software package that catalogs and retrieves Mac graphics files across a network. The program saves a thumbnail preview and file information for each archived document and lets users customize search criteria. It can locate files even if they have been renamed, moved within a networked volume or stored on a removable device.

Cumulus can index an unlimited number of images. It supports PICT, PICT2, TIFF 6.0, PICS and QuickTime movie, Photoshop, Photo CD, Encapsulated PostScript, and Desktop Color Separation (DCS) formats. The program can open images in their native applications.



Version 2.0 of Canto Software's Cirrus scanning program will let users adjust gamma controls by entering color values or selecting points on a curve.

Cumulus will ship with software plug-ins that use custom Apple events to access the database and index graphics from within Adobe Photoshop, QuarkXPress and RagTime USA's RagTime. Canto said it also will provide a free plug-in for Aldus PageMaker when Version 5.0 of the page-layout program ships.

System administrators can use

Cumulus' server application to create user-specific logs and back up or compress the database.

Claus Heitmann of Schmuck GmbH, an advertising agency in Hamburg, Germany, said he chose Cumulus over Aldus Fetch because of its speedy client-server performance and modest file sizes.

"I can have a Cumulus database on the server with several users accessing it simultaneously," he said. "It's so fast that we really don't run down our network performance."

According to Heitmann, Cumulus also creates more-compact image databases than Fetch; a Cumulus index of 1,000 to 1,500 scans occupies less than 1.5 Mbytes of disk space, he said.

Heitmann also said Cumulus' ability

See Canto, Page 26

Shade II renders blend of 3-D tools

By Neil McManus

Palo Alto, Calif. — Users have a new spline-based 3-D modeler and renderer to choose from with the arrival of Shade II.

Available now for \$2,000, Shade II is being distributed by its developer, SystemSoft America Inc. The program has been sold in Japan for several years. Features include:

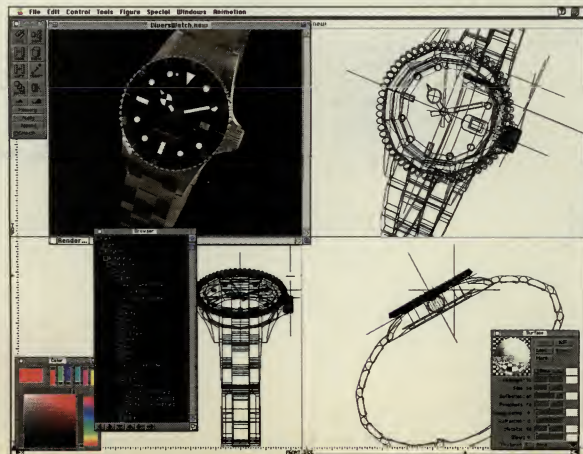
► **Modeling.** Shade II has a variety

of high-end modeling features, including Bezier curves, hierarchical linking, and lathed and compound surfaces. It offers bump, reflection and transparency mapping. Texture maps include marble, wood and metal. Users can enhance scenes with shading, fog, and ambient, spot and distant lights.

► **Rendering.** The program can

See Shade II, Page 26

SystemSoft America's Shade II offers hierarchical object linking and lets users view objects from a variety of angles.



Digital F/X puts Hitchcock on trail of nonlinear video-editing users

NuBus-based system links to Video F/X

By Neil McManus

Mountain View, Calif. — Digital F/X Inc. next month will introduce a nonlinear video-editing system that lets users prepare edit-decision lists on the Mac and automatically assemble final tapes on high-end video equipment.

Called Hitchcock, the \$7,995 package is based on the company's Video F/X and Soft F/X editing systems. It will include a NuBus board, a breakout box and video-editing software.

Hitchcock's board uses C-Cube Microsystems Inc.'s CL550 chip to capture, display and output full-screen video at 30 frames per second. It will capture video to disk at 640 by 480 pixels for NTSC or 768 by 576 pixels for PAL (European) using JPEG (Joint Photographic Experts Group) compression.

The breakout box will feature input and output ports for S-video, composite video and eight-bit stereo audio. The system will use the Macintosh's serial port to con-

trol RS-422-based video decks and input timecode.

The Hitchcock editing program will let users split audio and video tracks; lock edit points for trimming; and apply customizable transitions, such as circular and diagonal wipes. In Hitchcock's Timeline view, users will be able to cut and paste in their choice of tracks and control audio levels. Editing changes will ripple by default.

The new Digital F/X system will come with a customized Adobe PostScript interpreter, which uses the Mac's CPU to render Type 1 fonts and Encapsulated PostScript graphics. It will let users anti-alias and composite PostScript fonts and graphics for video output.

Users will be able to make industrial-quality tapes through the system's encoder. Broadcast-quality tapes can be automatically assembled on the company's \$9,995 Video F/X editing system using edit-decision lists (EDLs). Hitchcock also will export CMX, Grass Valley Group and Sony EDLs.

Digital F/X Inc. is at 755 Ravensdale Drive, Mountain View, Calif. 94043. Phone (415) 961-2800; fax (415) 961-6990. □



Digital F/X's Hitchcock will include a control window that lets users cue tapes and step through source logs.

RasterOps tones up CorrectPrint performance

By Matthew Rothenberg

Santa Clara, Calif. — RasterOps Corp. has pumped up its CorrectPrint 300 continuous-tone dye-sublimation printer with faster firmware, more memory, cleaner color and new network options.

According to RasterOps, the \$9,999 CorrectPrint 300i is up to six times faster than the original CorrectPrint 300, which it replaces.

Like its predecessor, the CorrectPrint 300i can output 300-dpi CMYK (cyan, magenta, yellow, black) or gray-scale images to letter,

legal- or A4-size paper and transparencies. The new model is based on the same Sharp JX-56RU engine as the original printer, which is rated at 4 minutes per page, and both versions use a 33-MHz LSI 33000 RISC chip.

The CorrectPrint 300i derives much of its enhanced performance from firmware improvements, RasterOps said. The ROMs were revised to improve functionality and correct a number of bugs. In addition, the company said, it updated the printer's proprietary PostScript Level 1 interpreter to streamline performance and

added support for double-byte characters, such as kanji fonts.

The CorrectPrint 300i ships with 36 Mbytes of RAM, which can be upgraded to 48 Mbytes. The earlier model was available in an \$8,999 base configuration that included no RAM and a 36-Mbyte configuration that cost \$11,999.

In addition, the new version uses color look-up tables developed by Sequel Imaging Inc. of Londonderry, N.H., to provide better gray balancing and color

See CorrectPrint, Page 26



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Pixar offers new Glimpse into 3-D

Updates Typestry to speed rendering

By Kirsten L. Parkinson

Richmond, Calif. — Users of Pixar's 3-D rendering programs next month will be able to look to Glimpse, the company's utility for editing surface textures. Pixar also has released a fast new version of Typestry, its 3-D type utility.

► **Glimpse.** The \$150 Glimpse will let users import and edit Looks, which are images used as surfaces for objects and type

in Pixar's Showplace modeler and Typestry.

Users will be able to adjust color, opacity, smoothness and type of reflected light, as well as control anti-aliasing of the Look parameters through scroll bars and pop-up menus.

Glimpse also will let users enhance a Look with environment information; for example, the surface of a rendered shape can be manipulated to reflect nearby objects.

As users make changes, the results will be reflected immediately in a preview window. Users will be able to control the shape of the pre-

viewed object and adjust the quality of the rendered preview.

► **Typestry 1.1.** Pixar last month shipped an upgrade to Typestry, its \$299 3-D rendering program for TrueType and Type 1 fonts. The new version offers faster rendering and support for Glimpse.

According to Pixar, Version 1.1 uses rendering algorithms based on NURBS (nonuniform rational B-splines) instead of polygons, which cuts rendering times and memory requirements.

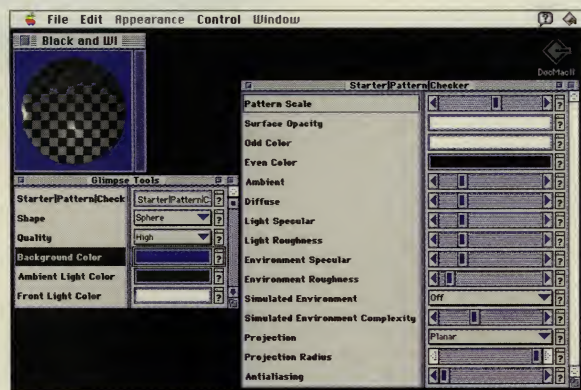
The upgrade adds a new Looks format that lets users export surfaces to Glimpse for editing. A new browser includes a palette where users can save thumbnails of frequently used Looks.

Other new features include support for composite characters, such as letters with accent marks, and the capability to paste resolution information into imported TIFF, PICT and Encapsulated PostScript files.

Upgrades are free.

Pixar is at 1001 W. Cutting Blvd., Richmond, Calif. 94804. Phone (510) 236-4000; fax (510) 236-0388. □

With Pixar's Glimpse, users can edit such attributes of a surface as color, opacity and reflections. Changes can be viewed in a preview window.



Dycam software update links camera to desktop

By Lisa Picarille

Chatsworth, Calif. — A software upgrade due this month from Dycam Inc. will forge a more direct link between the company's Dycam Model 3 digital camera and the Mac desktop.

Like earlier versions, Version 3.3 of the Dycam software will be bundled with the Model 3, which captures and stores as many as 32 eight-bit gray-scale images at a resolution of 496 by 365 pixels. The application displays

thumbnail previews of the images when the camera is connected to the Mac serial port; it imports the photos as TIFF or PICT files that users can edit, transfer and manipulate.

The upgrade will include controls that turn the camera's flash on or off and set its contrast to linear or gamma response. Previous versions could control these functions only by downloading code to the camera.

In addition, Version 3.3 will feature an Electronic Viewfinder tool

that displays the image on which the camera is focused at a resolution of 100 by 100 pixels and updates the image every two to four seconds.

The Dycam Model 3 camera and Version 3.3 of the Dycam Macintosh application will be priced at \$1,095. Current owners of the camera can upgrade for \$100.

Dycam Inc. is at 9588 Topanga Canyon Blvd., Chatsworth, Calif. 91311. Phone (818) 998-8008; fax (818) 998-7951. □

Canto

From Page 24

ty to list the PostScript fonts used in an EPS file is very useful when his company sends out EPS logos for printing.

Cumulus costs \$295 for a single-user package and \$895 for a five-user package; additional clients cost \$149 each or \$599 for a five-pack. Canto will sell Cumulus for an introductory price of \$195 through May 31. Cumulus requires System 7.

► **Cirrus 1.5**, priced at \$295, is color scan-optimization software that works with most flatbed scanners to capture RGB (red, green, blue) or gray-scale images. It includes brightness, contrast and gamma controls; a software densitometer; selection and painting tools; and filters such as sharpen,

soften, mosaic and posterize.

Users can modify a color prescan of the final image, which the program can save as a PICT, EPS, PostScript, compressed or uncompressed TIFF, or Paint file. It will ship with a Photoshop plug-in.

Canto this month will unveil Version 2.0 of Cirrus at CeBIT '93 in Hannover, Germany. The English-language version of the upgrade will ship in May.

Cirrus 2.0 will handle CMY (cyan, magenta, yellow) images and supports QuickTime, QuickTime-compressed PICT, DCS and TIFF 6.0. Canto said the upgrade will provide automatic color calibration via Apple's ColorSync system extension and color-matching algorithms, which will be bundled along

with device profiles for about 60 flatbed scanners.

The upgrade will support AppleScript, and Canto said it will ship with scripts that provide automatic straightening, cropping and other features that parallel the capabilities of Light Source Inc.'s Ofoto. Users will be able to link Cirrus 2.0 to Cumulus and other programs via custom Apple events.

The company said Version 2.0 also will feature a smoother interface and enhanced controls, including a free-form gamma control that users can adjust by entering color values or selecting points on a curve.

Canto U.S.A. is at 800 Duboce Ave., San Francisco, Calif. 94117. Phone (415) 431-6871 or (800) 332-2686; fax (415) 861-6827. □



Publication Administrator View, an add-on component to Publication Administrator 2.0, shows thumbnail views of QuarkXPress pages and displays color codes that indicate the status of each element on the page.

Net database manages XPress docs

By Lisa Picarille

Chelmsford, Mass. — North Atlantic Publishing Systems Inc. last month released Version 2.0 of Publication Administrator, its client-server database XTension for managing layouts in QuarkXPress.

The upgrade is based on ACI US Inc.'s 4D Server relational-database engine, which supports up to 40 clients on a single server. In addition, PA 2.0 automatically reconciles any simultaneous modifications made by two users working on an XPress file.

The product is priced at \$425 per client for 10 or fewer concurrent users and \$300 per client for 11 to 40 users. A five-client concurrent license is required as a minimum purchase. Current PA users can upgrade for \$150 regardless of the number of clients.

The company has broken out

some features of PA 1.0 into optional modules. Public Administrator View (PAV), priced at \$800, displays thumbnail sketches of multiple XPress documents and includes a color-coded status indicator for each element within the files.

The User Access module lets administrators restrict individual users' access to certain XPress commands. It costs \$500 per user for one to 10 users and \$375 per user for 11 to 40 users.

The company also said it plans to unveil, at next month's Seybold Seminars 93 Expo in Boston, WorkFlow Administrator, a client-server document-management system. It is due in the spring at an undetermined price.

North Atlantic Publishing Systems Inc. is at 9 Acton Road, Suite 13, Chelmsford, Mass. 01824. Phone (508) 250-8080; fax (508) 250-8179. □

Shade II

From Page 24

render 32-bit images as large as 8,000 by 8,000 pixels. Rendering methods include ray tracing, z-buffer, scan line, and distribution ray tracing for soft shadow and depth-of-field effects. Shade II also offers anti-aliasing and alpha-channel support.

"The rendering quality of Shade is excellent, almost photographic," said Kevin Reilley, chief designer at Oriental Design & Research Co. Ltd. of Tokyo. Reilley said he uses Shade to make presentations to clients of electrical motor designs.

► **Acceleration.** Rendering can be accelerated through the program's own distributed rendering system or through the RISC-based NuSprint accelerator board from YARC Systems Corp. of Newbury Park, Calif. SystemSoft offers a \$4,000 bundle that includes Shade II and the NuSprint board packed with 16 Mbytes of RAM. NuSprint ordinarily retails for \$3,995 in that configuration.

► **Animation.** Shade II also offers keyframe, hierarchical and fly-through animation with adjustable lights and cameras. The program

imports DXF (Drawing Interchange File) graphics and exports to RIB (RenderMan Interface Bytestream) and PICS files.

SystemSoft America Inc. is at 300 Hamilton Ave., Palo Alto, Calif. 94301. Phone (415) 853-6400; fax (415) 853-6406. □

CorrectPrint

From Page 24

accuracy, RasterOps said.

The CorrectPrint 300i, which switches automatically among LocalTalk, Ethernet and RS-232C interfaces, eliminates AppleTalk timing bugs in the original model and adds TCP/IP support. The SCSI port now is compatible with a wider range of third-party hard drives.

Through the end of the month, the company is offering owners of the original CorrectPrint 300 a free upgrade that includes a user-installable PDL ROM, new software utilities and revised documentation.

RasterOps Corp. is at 2500 Walsh Ave., Santa Clara, Calif. 95051. Phone (408) 562-4200; fax (408) 562-4066. □



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Plug in the power of 16-bit, CD quality stereo sound.

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More than just affordable, it's the ultimate sound upgrade. Giving you everything you need for state-of-the-art digital audio. Like an add-in card and patch panel, four channel input mixer, MIDI, headphones and much more. Making it perfect for multimedia presentations or enjoying the hottest new games. With 16-bit, 44.1 kHz stereo sound so clear you have to hear it to believe it.

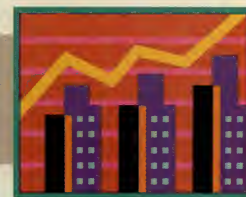
So if you're ready to create some notable improvements in sound on your Mac, call Media Vision today. We've got Macintosh® sound that's years ahead.



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MEDIA VISION



SuperMac acquires E-Machines line

Technology offshoot to focus on R&D

By Neil McManus

Sunnyvale, Calif. — SuperMac Technology Inc. last week acquired the licensing, brand names and distribution rights for the entire product line of competitor E-Machines Inc. Terms of the deal were not disclosed.

E-Machines, based in Beaverton, Ore., last week laid off 24 employees and created a 22-member transition team of corporate and manufacturing employees to "phase over" operations to SuperMac, an E-Machines spokeswoman said.

In addition, a new company, called E-M Technology Inc., will focus on development of Mac products. E-Machines President Steve Vollum will head the 11-person company in Portland, Ore.

SuperMac, E-Machines do business

What SuperMac gets

- Manufacturing, marketing and distribution rights to all current E-Machines products.
- Rights to forthcoming E-Machines peripherals such as PowerLink Presenter and PowerLink DeskNet for the Macintosh Duo System.
- Additional market share in the Mac color-publishing and digital-video markets.

What happens to E-Machines

- Will change name to E-M Technology Inc., an 11-person company focusing on product development for SuperMac and other vendors.
- Executive Remarketing subsidiary will continue mail-order sales of Mac computer systems and peripherals.

The spokeswoman said SuperMac is interviewing E-Machines employees. Executive Remarketing, a 41-person mail-order company that was a subsidiary of E-Machines, will be transferred to E-M Technology.

SuperMac will market and distribute all existing E-Machines products under their current brand

names. E-Machines' product line includes more than a dozen displays, 24-bit-color graphics cards and Mac Duo peripherals.

SuperMac also is taking over the warranty and service of all E-Machines products, he said.

E-Machines and SuperMac last year accounted for 52 percent of unit sales of the Mac 24-bit display market, according to International Data Corp. of Framingham, Mass.

SuperMac, based here, had 40 percent of the market and E-Machines garnered 12 percent, said Steve Blank, SuperMac vice president of marketing. "We expanded our market share by 12 percent just by showing up to work on Monday," he said.

See SuperMac, Page 30

Clinton rolls out info superhighway

By Mitch Ratcliffe

San Jose, Calif. — President Clinton last week laid out an ambitious technology policy that promises to bring information to the masses and profits to the computer industry.

The president proposed \$17 billion in technology spending over the next four years — a relatively small amount when compared with other items in the federal budget but far more than previous spending on research and development, government-private sector partnerships and information infrastructure.

Two elements in the program — investments in a nationwide high-speed network backbone and regional technology extension centers — could incite computer users to buy into high-bandwidth networking and more-powerful computers, industry observers said.

"For the past 12 years, technology policy was a dirty word in Washington, and before that it was a dirty word in Silicon Valley," said Paul Saffo, a research fellow at the Palo Alto, Calif.-based Institute for

the Future. But now these two worlds are coming together because Clinton has promised to help computer companies create markets, Saffo said.

The president's proposed network expenditures will encourage the extension of low-cost Internet connectivity to middle schools, hospitals and, consequently, businesses located near these institutions that can tap into new commercial Internet exchanges. However, the specifics of the proposal call for private investment in the information highway.

The Clinton administration said it expects network connectivity will encourage the development of new applications and an emerging class of information workers.

Apple CEO John Sculley, who in recent weeks said his company will become an information provider with its own network as well as a systems manufacturer, last week said he supports Clinton's data highway initiative.

"The missing piece of the data highway is the guard rails in the

See Clinton, Page 30



Tax plan to help small businesses

By Jon Swartz

San Francisco — In addition to his technology initiative, President Clinton's sweeping tax proposals should have an impact among Silicon Valley companies.

The tax package is likely to reward small businesses and start-ups and exact sacrifice from big ones.

Start-ups with plans to go public could see immediate benefits from the president's proposals for a permanent tax credit on R&D, increased spending on civilian technology research and a new 7 percent investment tax credit.

They also could gain from Clinton's proposal to cut from 28 percent to 14 percent the tax on capital gains earned from investments in stock held at least five years. The

See Taxes, Page 30

Symantec executives could face indictments in trade-secrets suit

By Jon Swartz

Santa Cruz, Calif. — A grand jury could indict Symantec Corp. executives as early as this week for allegedly stealing trade secrets from Borland International Inc.

The Santa Cruz County (Calif.) grand jury may decide to indict Symantec CEO Gordon Eubanks and former Borland executive Eugene Wang following a five-month investigation, Symantec criminal attorney James McManis said last week.

Borland employees have been subpoenaed to appear before the grand jury is convened, according to a Borland official.

The Santa Cruz County district attorney's office has been conducting a criminal investigation of the Symantec executives since Sept. 1, 1992, the day Wang joined Symantec. Two days later, Borland filed a

civil lawsuit against Symantec and its executives.

The complaints claim Wang stole trade secrets from Borland, including long-term business plans and product information (see MacWEEK, Sept. 21, 1992).

Symantec, a fierce competitor of Borland's in the database and computer-language markets, has flatly denied the charges.

While trade-secret disputes are not uncommon in Silicon Valley, they are generally handled in civil court, said Rick Larson, an intellectual-property attorney in College Station, Texas.

Criminal indictments would send a strong message to high-tech workers, who routinely jump from one company to a competitor, according to industry and legal observers.

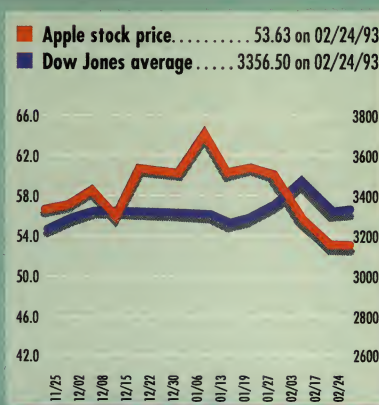
Jon Hopkins, Santa Cruz County assistant deputy attorney, declined to comment on the investigation. □

StockWatch

02/24/93 CLOSE WEEKLY % CHANGE

Apple	53.63	-0.46
SOFTWARE DEVELOPERS		
Adobe	42.50	3.03
Aldus	17.88	8.33
Caere	17.50	-4.11
CE Software	3.75	20.00
Microsoft	83.88	4.52
Novell	26.63	0.00
Symantec	10.88	-7.45
PERIPHERALS VENDORS		
CMS	2.63	-8.70
HP	74.75	3.46
Mass Micro	0.47	0.00
QMS	14.75	1.72
Radius	5.13	2.50
RasterOps	7.50	7.14
Sigma	6.00	-12.73
SuperMac	16.75	-2.90
STORAGE		
Conner	19.25	-2.53
Maxtor	7.50	-16.67
Quantum	15.88	0.79
Seagate	16.63	-6.34
SyQuest	10.13	-32.50
INDUSTRY INDICATORS		
DEC	46.88	9.97
IBM	51.88	2.72
Motorola	58.50	7.59
Sun	34.63	4.14
Dow Jones	3356.50	1.34

Apple stock price..... 53.63 on 02/24/93		
Dow Jones average..... 3356.50 on 02/24/93		
11/75	12/02	12/15
12/22	12/29	01/06
01/13	01/19	01/27
02/03	02/17	02/24



Clinton plans boost HP, other tech stocks



Compiled by Nordby International Inc.

High-tech investors were generally pleased with President Clinton's \$17 billion, four-year technology initiative.

Last week computer stocks were up modestly as the president outlined a

set of policy directives, spending proposals and new ventures (see stories at left).

Hewlett-Packard Co.'s stock, for example, increased 3.5 percent to close at \$74.75 per share.

The Smartest Way to Migrate From LocalTalk to Ethernet



Question: What is TribeStar?

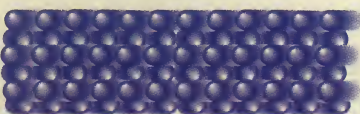
An AppleTalk network hub with eight LocalTalk ports and one Ethernet port. TribeStar™ can handle eight simultaneous full-speed connections between LocalTalk and Ethernet. A router or hub-router combination can only handle one at a time.

Question: What makes it so smart for Ethernet migration?

Because in one box you get both packet-switched LocalTalk and high-speed Ethernet connectivity. You can mix LocalTalk and Ethernet in the most sensible way—and get eight times the throughput of a router. How does it work? With a router, the packet stream between LocalTalk and Ethernet looks like this:



With five microprocessors and an 80 Mbps backplane, TribeStar builds a roadway between LocalTalk and Ethernet that is eight times wider:



TribeStar can process eight times more packets per second than a router.

Tribe★Star

LOCALTALK ETHERNET

Question: How much will TribeStar speed up my LocalTalk?

In a LocalTalk network of 15 to 30 users, it's not unusual to have eight people concurrently accessing Ethernet-based network services. In this case, TribeStar is about four times faster than a hub-router combination. (See graph.)

All Ethernet	12 sec.
TribeStar	22 sec.
Hub+router	85 sec.

Time to complete eight simultaneous downloads of a 200 KB file from a Macintosh IIx running AppleShare.

Question: Impressive. Where should I use TribeStar?

Use TribeStar whenever you want to integrate LocalTalk and Ethernet. And use it to give LocalTalk users fast access to network services. TribeStar requires virtually no configuration and comes with SwitchMonitor management software. The simplest, most powerful solution, it's a great way to get started with Ethernet.

Question: How much is it?

TribeStar lists for \$1795. Compare the alternatives:

TribeStar	\$1795
Hub+router	\$3290
All Ethernet	\$8840

Approximate cost for a 25-node network. All prices are list.

Question: Wow. Why should I ever buy a router or a StarController?

Hmmm. Can't think of any reasons.

Question: OK, must be about time for the phone number.

510-547-7800

Call us. We're happy to discuss your network situation. We'll also send further information, including a disk that demonstrates how TribeStar works.



Tribe
COMPUTER WORKS

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Apple to participate in EPA energy program

By Jon Swartz

Cupertino, Calif. — Apple has announced it will join an energy-conservation program created by the U.S. Environmental Protection Agency.

The Energy Star program, aimed at getting hardware vendors to build energy-efficient printers, already boasts Compaq Computer Corp.,

IBM Corp. and Hewlett-Packard Co. among its members.

The program is an extension of Energy Star Computers, a joint effort between the federal government and industry to encourage the manufacturing of energy-saving office equipment and, thereby, reduce air pollution caused by electricity.

Starting in June, printers that meet EPA guidelines will be sold with an Energy Star logo. Apple this year will introduce a variety of hardware products, including printers, that display the Energy Star, a company spokeswoman said.

The Color Classic introduced last month turns off its monitor after a period of inactivity to save energy. □

Clinton

From Page 28

form of privacy protections that will make it safe," said Marc Rotenberg, director of the Washington office of Computer Professionals for Social Responsibility.

Without a guarantee of privacy, he said, the Internet will not be a useful environment for doing business.

Rotenberg suggested the president create an independent oversight committee and encourage the development of innovative security and privacy technologies at the National Institute of Standards and Technology, which will receive a huge funding boost under the Clinton program.

The technology extension program, which is modeled after the

Agricultural Extension Service that brought more-efficient farming techniques to family farms during the 1940s and 1950s, will help make U.S. businesses more competitive, the administration said.

Extension centers would provide an environment for training but also for industry to evangelize and sell its latest products to U.S. business.

"We are creating an underclass of people who don't have the skill set to work in a high-technology environment," said James Kouzes, president of the Tom Peters Group, a management consultancy in Palo Alto.

"Anything the government can do, including the technology extension service, is an extraordinary step in the right direction," he said. □

SuperMac

From Page 28

Blank said the product lines of the two companies are complementary; SuperMac's offerings are aimed at publishing and video professionals, and E-Machines' products are focused on business users.

"We want to be like Sears and offer 'Good, Better, Best,'" Blank said. "If a business user doesn't need a super-accelerated SuperMac Thunder card, we'll say, 'Try this E-Machines board,'" Blank said.

The E-Machines logo will remain on the company's products to keep their brand-name recognition and to keep SuperMac's label associated with higher-end products, Blank said. □

Jon Swartz contributed to this story.

Taxes

From Page 28

proposal is limited to companies with capital of less than \$25 million.

The lower tax rate may persuade venture capitalists to invest in a number of companies they otherwise would have rejected.

"This makes it easier for small companies to attract quality employees because their (stock) compensation would come from the capital gains side rather than from a salary, which is taxed as ordinary income," said Kevin Fong, general partner at

Mayfield Fund, a venture capital company in Palo Alto, Calif.

But the incentives won't benefit large companies as much. The investment tax credit, for example, will apply only to companies with annual sales of less than \$5 million. For larger companies, Clinton's proposed credits are for only 1993 and 1994 and then just for marginal increases in investment from prior years.

Others worry that benefits from the president's incentives could be wiped out by a proposed increase

in the top corporate tax rate to 36 percent from 34 percent for companies with more than \$10 million in sales.

Clinton's plans also include a controversial proposal, expected to raise \$5.5 billion over five years, that would increase taxes on royalty income generated by licensing U.S. technologies abroad.

On the other hand, a cross section of Silicon Valley companies is eager to share in Clinton's plan to spend \$17 billion on high-tech infrastructure by 1998.

Among the proposed spending increases: about \$1.3 billion for work on converting defense industries to civilian purposes; \$2.3 billion for basic research conducted by the National Science Foundation; about \$1.5 billion for interagency research programs on fields that include "information super-highways," advanced manufacturing and biotechnology; and an additional \$1 billion for computer networking funding over the next four years.

In related news, Apple last week said John Rollwagen, an Apple board member since 1988, has resigned to accept a nomination as deputy secretary of Commerce. The former Cray Research CEO will specialize in high-tech policy, according to Apple. □



Business

BRIEFS

Taligent offers peek behind veil of secrecy

Cupertino, Calif. — After a year of relative silence, Taligent Inc. last week announced the formation of three primary business units.

The Native System Group, headed by Beatriz Infante, is dedicated to integrating and delivering the Taligent operating system on Motorola Inc., Intel Corp. and PowerPC machines. The Development Environment Group, which has yet to name a leader, is responsible for encouraging software vendors to deliver tools such as compilers, browsers and debuggers. The Complementary Products Group, led by Doug Brent, is charged with remarketing technologies, including class libraries.

Despite the openness about its new organization, Taligent officials declined to provide further details on Pink, its forthcoming object-oriented operating system.

CE Software sales up, profits down

West Des Moines, Iowa — Despite a slight increase in sales, CE Software Holdings Inc.'s profits dropped by one-third for its first quarter ended Dec. 31, 1992.

Behind strong sales of QuicKeys 2.1.3, introduced in November, the electronic-mail and utility vendor's sales rose 4 percent to \$2.6 million, compared with \$2.5 million for the same quarter last year.

However, the company's profits sank 34 percent to \$145,165, compared with \$194,470 last year, because of increased research and development costs associated with QuicKeys 2.1.3 and the forthcoming QuickMail 2.6.

CE Treasurer John Kirk said the company will continue to pursue acquisitions that enhance its product line. He said CE Software has cash and investments of about \$5 million with no long-term debt.

No damages awarded in Monotype-ITC trial

Seattle — The second part of the legal battle between International Typeface Corp. and Monotype Typography Inc. last month ended in a draw when a federal judge here threw out the damage claims of both companies.

U.S. District Judge William L. Dwyer ruled that neither company was liable for damages and dismissed the claims of both companies without submitting them to a jury.

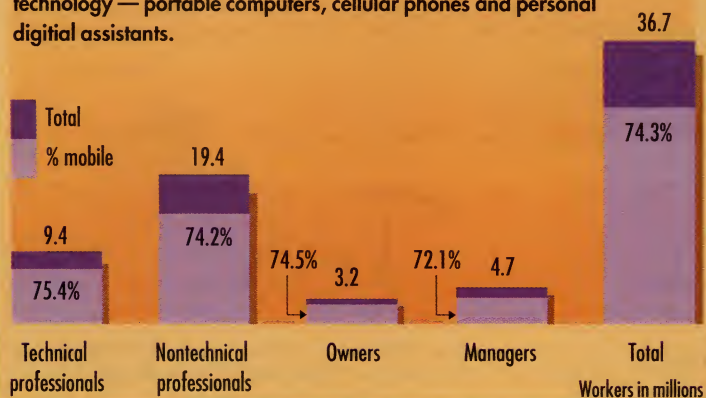
A jury ruled in January that Monotype did not infringe its contract with ITC when it released 10 fonts that compete with ITC typefaces (see MacWEEK, Feb. 1).

ITC said it will appeal the ruling. The New York-based company announced that as of May, Monotype no longer will be licensed to manufacture ITC fonts, although Monotype still will be able to distribute ITC fonts manufactured by other ITC subscribers.

MacWEEK index

GOIN' MOBILE

Nearly three-fourths of the nation's 36.7 million professionals spend 20 percent or more of their time away from their desk or immediate work area. These mobile professionals are potential users of mobile information technology — portable computers, cellular phones and personal digital assistants.



Source: BIS Strategic Decisions Inc.

Every Mac Deserves Big Color

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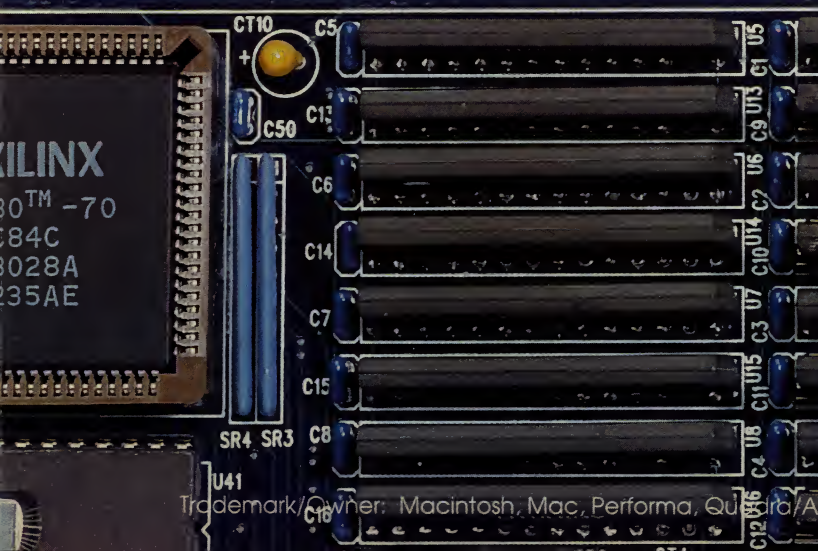
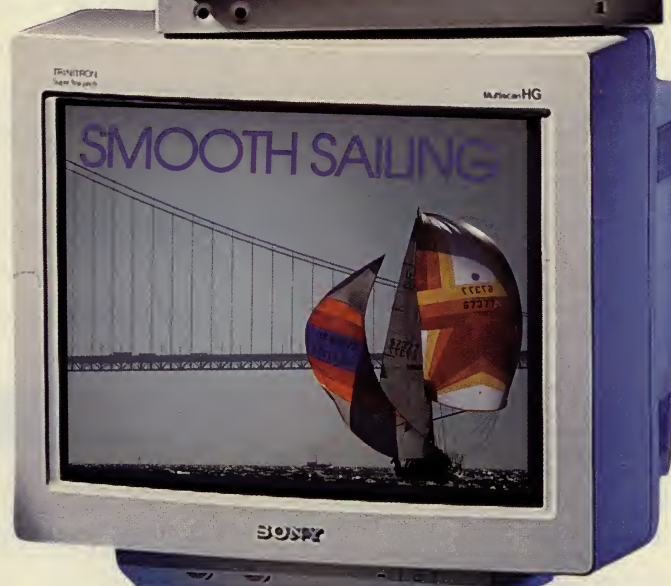


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Alameda, California 94501
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8-bit
(256 colors)
16-bit
(32,768 colors)
24-bit
(16,777,216 colors)

LC & LC II	◆	◆	◆
SE/30	◆	◆	◆
Performa 400	◆	◆	◆
Performa 600	◆	◆	◆
Mac II/Quadra	◆	◆	◆

ProColorServer display cards are available in 8-bit, 8•16-bit, and 8•16•24-bit versions, and support monitors from 13" to 21", with resolutions ranging from 640 x 480 to 1152 x 872. Lapis also offers a full line of DisplayServer™ and PowerBase™ monochrome display adapters for all Mac systems ranging from the Plus to the Quadra.



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EDITORIAL

Managing chaos

Apple has been something of a study in managing amid chaos. Over many years it has traversed a minefield of product strategies *du jour* and has emerged a stronger, if no less tumultuous, company.

For managers, this means staying one step ahead. Although it usually isn't a listed job skill, a little bit of clairvoyance is a must for Mac managers. Knowing where Apple is going can require as much voodoo as reading the trades. Yet, if you're going to make sure your company's procurement strategy meshes with Apple's directions, you've got to do the groundwork.

Recently we've seen Apple's predisposition for chaos gain momentum. For example, is Taligent Inc.'s operating system going to be a general-purpose OS or a platform for custom development? Will Newton be a consumer product or a custom-forms product? PowerPC is the future, but that doesn't mean you shouldn't buy a Centris or Quadra today — or does it?

And then there is the deluge of System 7 extensions com-

ing over the next few months. AOCE (Apple Open Collaboration Environment), QuickDraw GX, AppleScript, and Cyclone's built-in telephony and voice-control software will stretch managers' ability to stay ahead to the breaking point.

We're not saying that Apple shouldn't embrace chaos. The company must pump up its speed of innovation to survive in this fast-paced industry.

However, we feel the company has done a poor job of keeping corporate users apprised of its strategies and directions. These people must know far in advance what the deal is, if they are to deal with new products effectively.

In this week's issue is a Special Report that charts Apple's divisions and product initiatives (see Page 34). This is a first step toward giving managers the information they need to plan for the future.

We hope this kind of disclosure is a trend and that Apple will make greater efforts to let Mac managers know what they must prepare for, well in advance of the box arriving on their doorsteps. □

Commentary

General Magic: More than just smoke and mirrors

In the old days when new products appeared, users were left to figure out the meaning for themselves. In time, a new concept — even a new paradigm — might emerge.

No one cleverly conceived, designed and then launched the desktop publishing revolution. It came at the convergence point of several products independently developed by different companies.

As with most great endeavors, major advancements in the computer industry have occurred mostly by accident.

Desperately seeking significance.

These days, new product announcements come neatly wrapped in conceptual paper, tied with bright, new paradigm bows. Stating what the product does isn't enough anymore — you have to explain its importance on a cosmic scale. A new product must represent the second coming of desktop publishing (multimedia) or the rise of trillion-dollar businesses (personal digital assistants).

Such being the case, isn't it surprising the number of new products proclaimed to be the computer industry's equivalent of the resurrection? But clothing newborn technologies in such messianic accouterments makes it impossible for them to meet the expectations of their creators.

The need for cosmic significance and paradigm shifts is so strong that it tends to push the actual product into the background. Newton is an unfortunate example. The high-concept discussion of PDAs has left us with precious few facts about what Newton actually does.

Customers are left disoriented, like wise men in search of that special star in a night sky filled with supernovae. Yet no one seems able to stop.

Generally tragic. General Magic Inc.'s recent announcement seems to be one such case. After absorbing press accounts of General Magic, readers not only can't buy the product, they probably have a hard time figuring out what it is.

The General Magic show had enough interesting characters to generate copy. But it turned unusually catty. The Wall Street Journal article exceeded this columnist's standards for cheek and ambiguous multifaceted compliments, featuring praise for General Magic's exposition skills and an unusual quote from a highly placed executive at Apple pointing to the delays in the General Magic project.

Nothing of that sort would be tolerated in his company. Of course not.

This is too bad. General Magic's work deserves better than premature evaluation, being cast as yet another vaporware product. One is at a loss, for instance, to explain why General Magic didn't reveal more details on Telescript.

For instance, take Nexis, a database of many English-language periodicals. Most of us are potential users of Nexis but most of us don't use it. General Magic could give users easy access to Nexis and the myriad of terrific, but forbidding, on-line services. If it happens, it will be a truly momentous change deserving all the messianic and paradigmatic adjectives.

If it wasn't that significant, how could we explain a briefly discussed fact: AT&T Co., as part of its grand strategy to be the mother of all multimedia network companies, wants exclusive rights to key parts of Telescript and apparently is willing to pay for it.

Of the many probes Apple has sent into various technology and business directions, General Magic has the potential to have the widest impact. Let's hope we'll soon have some product to judge for ourselves.

Like in the good old days. □



JEAN-LOUIS GASSÉE

LETTERS



Cross-platform Omnis 7 overlooked in Special Report

I am disappointed with the minimal coverage given to Blyth Software Inc.'s Omnis 7 in the Special Report "Putting the cross-platform promise to the test" (MacWEEK, Feb. 8).

Omnis 7 is the only development tool that offers seamless cross-platform database development between the Mac and Windows, yet it was relegated to a single sentence. A great deal of space was devoted to the difficulties of cross-platform FileMaker Pro applications and to the "promise" of cross-platform FoxBASE.

Omnis products have been sharing data between the Mac and Windows since 1988. Omnis 3.3 for Mac and Omnis Quartz 2.0 for Windows could share data on a mixed network. They also were the first database products on either platform to support SQL. Omnis 5 became available on both platforms in 1989, and transported applications required only simple, automatic conversions.

Omnis 7 requires no conversion of application or data between platforms. Full support is given to publish and subscribe and Apple events on the Mac and Dynamic Data Exchange and Object Linking and Embedding (OLE) in Windows, any of which are programmable from either platform. Omnis 7 offers a greater set of event management tools than any database development environment on either platform. It even shares pictures across platforms, both on application screens and in the data.

My enthusiasm for Omnis 7 comes from more than 10 years of custom development and training in databases on many platforms. Although I continue to scrutinize all offerings, I cannot recommend any product over Omnis 7 for serious, and especially cross-platform, database development on personal computers.

David Swain, president

Polymath Business Systems, Alameda, Calif.

Apple exacts its own sacrifice from longtime ed dealers

Regarding the story "Apple retools education reseller channel" (MacWEEK, Nov. 23, 1992), perhaps your readers should know exactly what Apple is proposing for its education dealers network.

We have been an Apple education dealer for more than five years. Educators and administrators depend on us for their technology needs in the way of consultation and expertise. We have built an excellent working relationship with our clients.

In April 1991, Apple set up territories to eliminate cutthroat competition and the practice of compensation rebating to education customers. This was a good move. It drew all Apple Education Sales Consultants (AESC) together as a "sales team" in a much less competitive environment. Dealers concentrated

more on solutions than on competition.

We also have seen Apple cut our compensation for selling its product. We often have wondered why Apple cannot pay more than 9 percent to the dealers that actually sell its products to its largest market. Can any business survive on a 9 percent margin? Survival is extremely difficult since Apple also insists that its education dealers not sell competing computers.

Apple's proposed plan to assign single states or larger regions to a single third-party entity is absurd. Apple's education dealer network has made Apple the leader in this market. Installation, instruction, service and support are key ingredients of every Apple AESC. In the future, Apple will want schools to call toll-free to place orders, do installation themselves or hire it out, and call toll-free for support. Bile was tasted from coast to coast when the schools found out about this arrangement.

Apple just doesn't get it.

Name withheld by request

Lack of software idles user of FlexFAX fax modem

The story "Circuit plans DID for FlexFAX" (MacWEEK, Feb. 8) lacked some critical information.

Many FlexFAX owners bought their modems a few years ago for use with FaxGate for QuickMail from Solutions Inc., which required a version of Solutions' BackFax 1.5 software. But BackFax fell into an abyss around the time System 7.0 shipped. Circuit Research Corp., which manufactures the FlexFAX modem, has taken no steps to provide owners of its FlexFAX modem with fax software. This leaves me no software to make it work.

Bill Davies, Paperless Airplane,
Sacramento, Calif.

We asked Circuit Research about this issue. Here is the company's reply:

"We regret this inconvenience. We, too, were victimized by the unfortunate sequence of events regarding the closure of Solutions Inc. We have sought a new arrangement with a third-party developer for single-user fax software.

"We will have a plan in place by the end of the month for supplying customers with a stable, reliable single-user software package with continued technical support. The package will be available for \$99, with a 50 percent discount available to present FlexFAX/BackFax owners. Multichannel/multi-user network fax software has always been available for the FlexFAX modem, as well as for our new high-speed network fax modem."

Send letters to MacWEEK, 301 Howard St., 15th Floor, San Francisco, Calif. 94105. MCI 323-1203; Internet, letters@macweek.ziff.com; fax (415) 243-3650. Include your name, address and phone number. Letters should not exceed 300 words. We reserve the right to edit for clarity and length.

The Mac Manager

What a terrible thing to waste Mac CPU cycles



DON CRABB

You may already have all the Mac processing power you will ever need if you just had some way to access that power. Do you think I'm nuts? Let's run some numbers.

Suppose you have 500 Macs in your company. On average, each person actively uses the Mac about two and a half hours a day. Even if each Mac is being fully utilized during those two and a half hours, that leaves 21.5 hours each day when the CPU is doing absolutely nothing.

If you use a computing index pegged to 100 percent, with 100 percent as full CPU utilization and zero percent as no CPU utilization, each of our Macs has a dismal rating of less than 10.5 percent.

When you consider all 500 Macs, you've got a pile of unused CPU cycles. And as with unsold airline seats, once those cycles go unused, they are gone forever.

As a manager you wouldn't put up with that kind of performance from an employee, and Mac managers shouldn't have to put up with it from their Macs.

Use it or lose it. The time is at hand for us all to think about our Macs the way we used to think about our old time-shared mainframes and microcomputers: as time-critical computing resources.

Of course, we could address some of these losses by some creative resource management: moving staffers who use their machines the least to less-powerful Macs, while moving those who need the most power onto the hottest Macs.

But such scheduling machinations can help only a little, and they risk alienating staffers and making them less productive. Plus, this strategy doesn't take into account peak usage needs — such as those occa-

sional times when even the basic word processing maven has to deal with a monster spreadsheet recalculation.

We need something more.

Basic distributed computing. We need what mainframes and minis have and what workstation users have discovered in the past two years — real distributed computing (DC).

Unfortunately, DC is deceptively simple to describe but a major pain to implement.

In our present context, a DC approach to our 500-Mac network would be software to monitor each Mac and use its CPU for other tasks when it is idle. So, instead of each Mac using only 10.5 percent of its daily CPU cycles, a DC environment would strive to come much closer to 100 percent by snatching and using idle cycles.

Neither Apple nor any third party provides fully distributed development tools to allow you to rewrite your own critical applications for DC.

System 7 just doesn't have the operational hooks (pre-emption, protected memory, multiprocessing support, etc.) to hang your DC hat on. And your productivity applications wouldn't be DC-aware.

This leaves us hoping and waiting. But there is reason for that hope. As Apple gets closer to shipping the PowerPC Mac and its workstation-savvy partners start having their effects on Cupertino, we can hope that the PowerPC Mac operating system will make true DC possible.

Until then, try not to think of all those wasted cycles that would make your company a happier place if only they could be used. □



"The multimediu is the message."

Apple of the 1990s: More diverse, serious

Over the past two years, Apple not only has revamped its product line but remade itself. In terms of its organization, its strategy, its place in the market, and its relationships to other industry players and platforms, the company has changed dramatically since announcing that “business as usual” was over forever in Cupertino.

Even rivals and critics acknowledge the difference. The company was once the brunt of condescending comments and disparaging labels — the “toy-computer” maker, the little developer that might, the unsupervised Boy Scout troop. The height of Apple ridicule had to be when English humorist John Cleese portrayed, in a commercial for a competitor, an “average” Macintosh user as a yuppie for whom the price of his computer was no object, as long as its looks fit his décor. But no one is laughing anymore. Apple has become the world’s largest producer of personal computers, measured in unit sales.

In a very short time it has come from nowhere to become the No. 1 U.S. producer of portable computers. Despite the recession, it has maintained an annual growth rate in the double digits, well above the industry average. The Mac installed base surpassed 10 million this month. And with new products emerging at record rates, the company’s growth promises to accelerate in the coming year.

Perhaps most important, Apple has broken self-imposed taboos that long kept it in isolation from the rest of the industry. Its stunning alliance with IBM Corp., resulting in Apple’s commitment to the PowerPC and the launch of the Kaleida Labs Inc. and Taligent Inc. joint ventures, already has reshaped Apple’s future, although it so far has had only minimal effect on the company’s product line and some observers have speculated that some planned projects might fall victim to IBM’s current troubles.

In the meantime, QuickTime, one of Apple’s most successful new technologies, already runs on Windows and will, in the future, run on Unix. The majority of the company’s revenues from its Personal Interactive Electronics division is expected to come from licensing software technology to competing vendors, another Apple first. And

the company has begun farming out production of some products to other manufacturers.

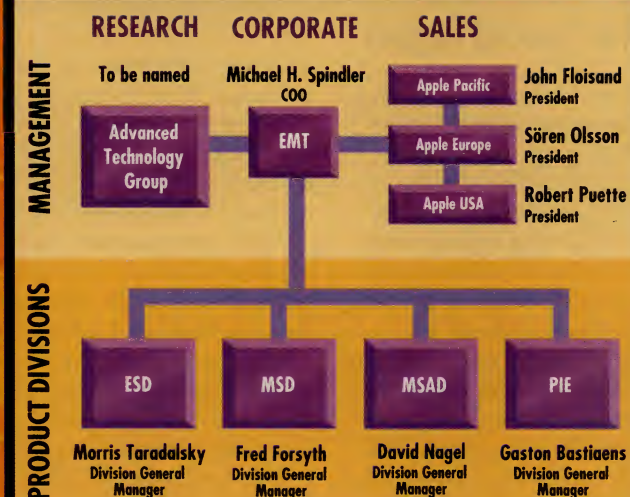
It even has formed a division to explore the strange new worlds (at least for Apple) of server hardware, in hopes of wresting control — or at least a larger share — of file serving for Macs on large networks away from Novell Inc.’s NetWare.

Left in the wake of these changes is a much more complex Apple. The company’s executives, acknowledging that you need a road map to know who’s doing what in Cupertino these days, say there are really three companies now: one to develop enterprise products (Enterprise Systems Division), one to build consumer electronics (PIE) and one to build Macintoshes (Macintosh Systems Division).

If Apple’s new distributed business is confusing to those who live with it every day, making sense of it is all the more difficult for a corporate buyer trying to fathom the company’s many initiatives and product lines.

What follows is a series of articles that focus on Apple’s five operating divisions. Each will go into what the division is responsible for, what its products are and where its strategy will take customers in the future. □

Finding your way through Apple’s organization



Corporate may hold the reins, but decisions made in trenches

By Andrew Gore

*Leaders’
biggest
challenge is
to maintain
consistency.*

One are the days when every project at Apple had to be run through a gantlet of executives, each modifying the particulars until what emerged, months later, bore little resemblance to the original concept.

While Apple’s ruling authority, the Executive Management Team of the company’s corporate division, still reigns over the company, these days it functions more as a council of elders giving advice and direction where needed than the junta it once resembled.

According to executives interviewed throughout Apple, the majority of decisions concerning the direction and form of new products now are being made in the trenches. This has made the company more nimble, allowing it to turn out a flood of new products over the past six months.

But this “hands-off” approach to overseeing Apple’s expanding businesses has its dangers. According to Fred Forsyth, senior vice president and general manager of the Macintosh Systems Division, when decisions are made throughout the company on a wide-ranging collection of products, the results can be so diverse that it becomes impossible to fit those products into a unified strategy.

“One of my biggest challenges is to maintain consistency,” Forsyth said. “When you have a monolithic organization, you have consistency, but little else but consistency.”

According to CEO John Sculley, the man who sits at the top of what could be described as controlled chaos, the decision to create a bedlam of new businesses within Apple was not made on a whim.



Apple at a glance

- ▶ Yearly revenue (fiscal 1992): \$7.1 billion
- ▶ Yearly profit (fiscal 1992): \$530.4 million
- ▶ Earnings per share: \$4.33
- ▶ Annual revenue growth rate: 12 percent
- ▶ Macintosh installed base: More than 10 million
- ▶ Mac unit growth rate: More than 20 percent in fiscal 1992
- ▶ Number of employees: About 14,000 worldwide
- ▶ Manufacturing facilities: Fountain, Colo. ; Cork, Ireland; and Singapore

"I think it's real clear that there's no way to be a survivor sitting on the tracks waiting for a train to come," Sculley said. "Apple has always been better at offense than defense."

The plan of attack, he said, is to develop a complete line of products, from servers to desktop computers, portables and personal digital assistants, plus the software technology to make it all work smoothly and with a level of intelligence not offered elsewhere. The objective is that when customers choose Apple, they won't just purchase a com-

puter, they'll invest in a solution. "There's no question that what we're tackling is more complex than what we were tackling before," said Joseph Graziano, Apple's executive vice president and chief financial officer. "The real key for Apple is growth. If we don't grow then we'll have to change the model."

"We have to experience significant market-share growth to maintain our business," Graziano said. "As we gain market share, we become a greater force in the industry. You strengthen your franchises, you gain momentum and people. This will make it harder for Microsoft [Corp.] and others to compete with us."

"So, the key thing in the long run is really the new businesses," he said. □

Macintosh Systems Division: Its business is critical to the bottom line but volatile

By Andrew Gore

Division's role is to keep up with the steady supply of new products.

The Macintosh Systems Division is at the core of everything Apple does, both strategically and financially. Its product lines, which encompass desktop and portable Macs and peripherals, may not be as chic as personal digital assistants, but its importance is undisputed: As MSD goes, so goes Apple.

The division currently generates the vast majority of Apple's revenues and profit. And while everyone from CEO John Sculley on down has expressed a strong desire to shift the company away from dependence on moving boxes, such a fiscal transition will take years to complete.

But if MSD's business is the most

critical to the bottom line, it also is the most volatile. According to Fred Forsyth, senior vice president and general manager of MSD, the division is still in the process of a major rework, which, when complete, will help make Apple one of the fastest innovators in a marketplace filled with nimble developers.

"About 20 months ago we started over from scratch, setting up the business for speed, especially speed around decision making," Forsyth said. "[We've] put the engineering folks, marketing folks, software folks and connections to manufacturing into a single product team. 'We're trying to get accountability down to the lowest possible level,' Forsyth added. 'We're not quite there yet, but there are signs that we're making progress.'"

Those signs include the rapid introduction of new PowerBook models, which promises to continue in the coming year (see story, left). And although PowerBooks are undeniably MSD's hottest property, they are not the division's hottest sellers.

That distinction goes to the LC II. Brodie Keast, director of CPU product marketing, said the low-cost modular system is the best-selling Mac of all time, far exceeding total sales of all PowerBooks. This success has come in the face of plummeting price tags on 486 clones, which easily outperform the LC.

From the low end to the top-of-the-line Quadra 950, Apple's desktop products have had phenomenal success since the company started pricing Macs more competitively with IBM PCs and compatibles, according to Keast. Last month's introduction of inexpensive 68040 Macs should help Apple continue to play outside the price-performance curve of PC clones.

"We can't ignore the clones nor should we be driven by them," Forsyth said. "The competition is improving their performance, so we have to [improve] ours. But we don't just make it an engine game; a lot of cars are sold that aren't the fastest on the road."

Three things go into deciding what makes a good Mac, according to Keast. "It has to fit our mission, to develop technology that is easy to use for ordinary people," he said.

See MSD, next page



PowerBooks to push harder on Apple's advantages

It's hard to argue with success. And with 500,000 systems sold in less than a year and a half, Apple's PowerBooks arguably are the biggest hit the company has ever had.

But maintaining success, much less topping it, is a daunting challenge.

"The fundamental PowerBook strategy is going beyond smaller, lighter desktop computers; [it's] to recognize that portable computers are really different," said Randy Battat, Apple vice president of portable computing.

"Certainly, we need to keep up with companies that are innovating — keep up with the Joneses in size and performance and hard disk capacity," Battat said. "But more important, we need to continue to differentiate our products through better-designed hardware and software."

Rapid turnarounds, the introduction of incrementally improved models at a fast pace, is one way Apple plans to keep in front of competitors.

For example, Apple introduced its first color portable, the 165c, last month. It is nearly identical to the PowerBook 180, except that instead of a four-bit gray-scale active-matrix display, the portable comes with an eight-bit color passive-matrix screen.

Some time this summer, sources said, the company will add a model sporting

active-matrix color (see MacWEEK, Jan. 4).

In addition to bringing innovations such as color screens and larger drives to the line, Apple needs to continue capitalizing on its capability to integrate hardware and software, Battat said.

The PowerBook Express Modem, which uses special software to piggyback communications processing on the PowerBook's CPU, dramatically lowered the cost of high-speed modems. According to Battat, users can expect to see Apple make similar strides in other areas critical to portable computing.

Delivering innovative products is only half the battle, however. "If PowerBook sales are to continue growing faster than the portable-computing market, we need to reach out beyond the Mac installed base," said Neil Selvin, Apple

director of portable-computing marketing.

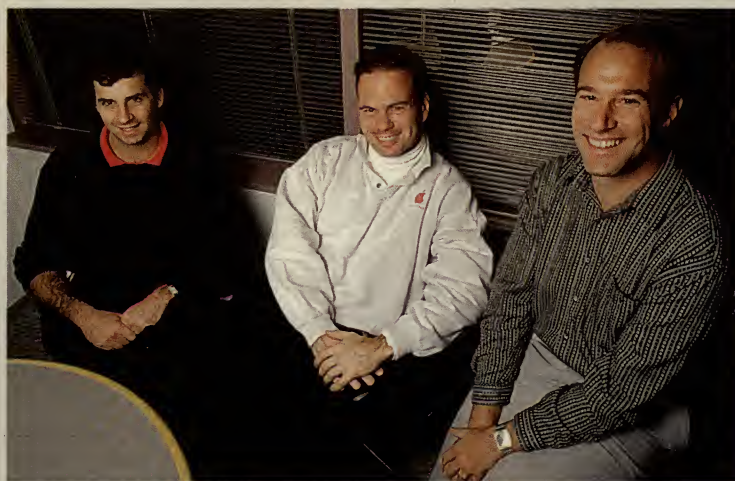
According to Selvin, about 25 percent of all PowerBook users never owned a Mac before, and about half of those previously owned DOS-based systems. With packages such as the Macintosh DOS Companion that make connecting a PowerBook to a DOS system easier, and with marketing targeted specifically at DOS and Windows users, Apple hopes to garner an increasing percentage of its sales from the IBM PC and compatible community.

In fact, there are no sacred cows in Apple's drive to increase its lead. Both Battat and Selvin said they expect that some future PowerBook models could even compete with Apple's personal digital assistants.

"If there is cannibalization of Newton sales as a result of a PowerBook product, better that Apple cannibalize its own product lines than for a competitor to do it," Battat said.

If PowerBook sales continue to grow at current rates, Apple could see a day when the majority of its revenue comes from portable products. Currently, Apple is experiencing higher sales growth for portables than for other parts of the company's business, Battat said. And, although only one out of every five or six computers being shipped today is a notebook, Battat observed that by 1995, notebook sales could eclipse those of desktop systems.

— By Andrew Gore



Leading the company to its biggest success ever are, from right to left, Neil Selvin, marketing; John Medica, engineering; and Randy Battat, leader of Apple's portable group.

MSD at a glance

MISSION

Design and produce Macintosh hardware, including portables, peripherals and desktop systems. Currently, all manufacturing for Apple (including for ESD) is handled by MSD.

PRODUCTS

- ▶ Mac Classic line
- ▶ Mac LC line
- ▶ Mac II line
- ▶ Performa line
- ▶ Centris line
- ▶ Quadra line
- ▶ PowerBooks
- ▶ LaserWriters
- ▶ StyleWriters
- ▶ Color printers
- ▶ Scanners
- ▶ Displays

MSD

From previous page

"This explains why we've never gotten directly into workstations."

It also has to have broad market appeal. The days of Apple building a cool Mac that nobody is willing to pay for are over. "We've got to be able to sell millions, not thousands of units," he said.

And any new Mac has to be dif-

ferent from the competition. That's why, although Apple could build a cheap PC clone, the company wouldn't unless it could see a way to make it better, Keast said.

New Mac models, Forsyth noted, also have to compete, in a sense, with products that are unreleased or even unannounced but widely anticipated by savvy customers. Apple, for instance, has to convince corporate buyers that investing in '040-based machines makes sense even when Pentium-based Windows systems and PowerPC Macs are due within a year.

The challenge for MSD, then, is to keep the pipeline filled with interesting new products, keep those products in good supply (manufacturing also is under the MSD umbrella), and make sure those products are just cheap enough to keep customers from opting for less expensive clones.

The division also has to make sure that new products don't start coming so close together that users opt to wait for the next iteration.

"To say that it's tougher to manage four times as many products with half the product life cycle is a major understatement," Forsyth said. "The complexity certainly goes up. There also is a point [with faster introductions] of diminishing returns where people will say they'll just wait for the next product." □

Imaging products go whole-hog in '93

Peripherals usually aren't the first things to come to mind when someone says "Apple." Nevertheless, 25 percent to 30 percent of Apple's revenue comes from printers, monitors and scanners, according to Duane Schulz, Apple director of imaging products marketing.

In fact, Schulz said, Apple dominates almost every market for Mac peripherals and is the No. 1 vendor of Mac laser printers and color displays.

The company's current sales lead is quite a change from the days when its few offerings were aimed at users looking to buy prepackaged Mac systems. "The progress we've made is from a point product line to a complete imaging lineup," Schulz said. "We've gone from a focus on the Mac user to the visual-graphics user; our goal is to dominate the market where people are incorporating a lot of visual content."

To achieve this goal, Schulz said, Apple has focused its attention on:

- ▶ Windows. The graphics users Apple is targeting are not limited to Mac owners. In fact, Schulz said, the imaging products group has led the way in Apple's attempts to crack Windows. "Absolutely, we're going after Windows," he said. "You'll never get a networked laser printer from us without a [parallel] port again."

So far, Apple's products have had mixed success in the Windows market, Schulz said.

Some products have been surprisingly successful with Windows users, he said. For example, 21 percent of LaserWriter IIg printers are being used with IBM PCs and compatibles, despite that model's lack of a parallel port.

On the other hand, Schulz said, Apple's cross-platform gray-scale OneScanner has not sold well to Windows users, even though it holds 50 percent of the Mac gray-scale scanner market.

- ▶ Color imaging. Schulz said Apple designed its first color input and output devices, introduced at the San Francisco Macworld Expo in January, to meet three criteria: cost, quality and performance. That's why the company went with less-expensive and lower-quality inkjet technology for its first color printer instead of a costlier, higher-quality product, he said.

"We're trying to move people to color as easily as possible," Schulz said. "Coming out with a very expensive printer as our first offering wouldn't [help ease] the transition."

- ▶ Low-cost displays. Apple is looking at supplying more low-cost color-display solutions for the new breed of Mac users, Schulz said.

"There are an awful lot of [PC users] who don't care about the difference between a VGA monitor and a Mac monitor that costs \$200 more," he said. "There are a lot of Mac customers who aren't willing to pay for a Trinitron monitor."

According to Schulz, however, the main criterion for Mac displays remains screen quality.

- ▶ Improved visibility. Schulz expressed frustration with users' apparent lack of knowledge about Apple's imaging products.

He cited a recent marketing survey in which many users characterized Apple as a top vendor of color laser printers. Apple does not currently offer a color laser printer, however. — By Andrew Gore

Mac Software Architecture Division's job is maintaining the 'Mac advantage'

By Henry Norr

Now under the leadership of David Nagel, MSAD is responsible for working to improve and extend the Mac OS.

These days, new operating systems are sprouting in Cupertino like mushrooms after a rain. But now and for the foreseeable future, the venerable Mac operating system will remain the product that defines Apple in the public eye and holds the key to its fortunes.

Maintaining and enhancing that system has been, since April 1991, the responsibility of the Macintosh Software Architecture Division. Its job is to give new and compelling meaning to an old Apple marketing phrase — "the Mac advantage" — now that the graphical user interface, the feature that once defined the Mac, is all but standard on other platforms.

MSAD hardly is the only group at Apple producing system software: Even excluding the work under way at Taligent Inc. and Kaleida Labs Inc., the company's joint ventures with IBM Corp., project teams developing new hardware in the Macintosh Systems Division develop model-specific code, while the Enterprise Systems Division has responsibility not only for A/UX and enterprise-level connectivity software but also for one of the company's most popular software products, AppleTalk Remote Access.

But central responsibility for the OS falls on MSAD's staff of more than 1,000 — a majority of them engineers, according to the company. Their mandate translates into a variety of tasks.

Supporting new hardware.

It's MSAD's task, in collaboration with the company's hardware-development groups, to get the system ready to stand on new hardware foundations, such as the upcoming

"Mac III" line and the PowerPC Macs beyond that. This entails a daunting dual challenge: taking maximum advantage of capabilities scarcely dreamed of by the OS' creators a decade ago, yet ensuring a high degree of compatibility with the applications running on 10 million older Macs.



Developing new features. Having lost its 1980s monopoly on the point-and-click interface, Apple is aiming to distinguish the

Mac in the mid-'90s and beyond with an array of new system-software features it hopes will attract innovative applications and, thus, new customers. Many of the ideas come from the company's Advanced Technology Group, but it's up to MSAD to bring ATG's inspirations down to earth in the form of application programming interfaces (APIs) for developers and new extensions, utilities and system releases for users.

The list of these technologies is long and by now well-publicized: QuickTime, WorldScript, AppleScript, AOC (Apple Open Collaboration Environment), QuickDraw GX and TrueType GX, and the Casper voice-recognition system. Of these, only QuickTime and the foundations of WorldScript (built into System 7.1) have been released; the rest remain somewhere over the horizon.

Updating the plumbing.

Less visible to users but ultimately critical to the aging OS' ability to withstand competition from the likes of Windows NT and OS/2 is a series of improvements to the system's innards.

One such enhancement, the Easy Open format-translation software,



David Nagel has taken the helm of MSAD now that Roger Heinen has left for Microsoft.

shipped to developers last winter. Others scheduled for this year include the Shared Library Manager, a scheme that, like Microsoft Corp.'s Dynamic Link Library mechanism, lets several applications access the same code and, thus, helps to limit ballooning memory requirements. In addition, a new technique slated to appear first with AppleScript will allow extensions to be loaded without taking any significant amount of memory except when in actual use, and an updated SCSI Manager will allow owners of newer high-end Macs to take better advantage of the capabilities of their hardware.

Eventually — perhaps in 1994 — the groups will roll out a microkernel, a new substrate for the system that will create a framework for the gradual addition of advanced features such as memory protection and pre-emptive scheduling on both 680x0 and PowerPC Macs.

Cross-platform APIs.

Although there are persistent rumors that Apple has a version of the Mac OS for Intel-standard machines up and running in its labs, MSAD officials acknowledge only that they plan to port selected Apple APIs to Windows. QuickTime has already made the jump; Apple events, AOCe, QuickDraw GX and others may follow eventually.

Developer tools and support.

"Apple is still No. 1 in services and support to developers," said Kirk Loevner, who as vice president of the Apple Developer Group within MSAD oversees the company's \$60 million-per-year effort in these areas. The program encompasses developer technical support, including recently opened centers in Europe and Japan; a variety of developer publications and training courses; the Partners and Associates program; and that ancient Apple tradition, evangelism.

Most critically, MSAD is respon-

sible for giving developers the tools they need, including the current Macintosh Programmer's Workshop and MacApp and future PowerPC compilers and Bedrock, the upcoming cross-platform application framework.

"We're being lobbied for more efficient tools by the developer community and that's a lot of what we're focusing on [now]," said David Nagel, the Apple senior vice president who last month took over as general manager of MSAD after the abrupt defection of his predecessor, Roger Heinen, to Microsoft.

Marketing. MSAD's responsibilities extend to generating revenues directly from system software, by marketing reference releases, recently released extensions, and utilities such as At Ease and Macintosh PC Exchange. Loevner's group, in an effort to help small developers in particular, soon will get into distribution of third-party software — first demo versions, then complete applications in encrypted form — on CD-ROM; Nagel said the company even hopes to make this initiative into a profit center.

Heinen's resignation sent shock waves through the organization, but insiders said that the appointment of Nagel allayed their concerns and that there has been no change of course. "We haven't lost any momentum," said Rick Spitz, senior director of Macintosh system software who is responsible for MSAD product development. "We're just marching ahead, and we haven't missed a beat."

The plan MSAD is pursuing is one hammered out over the last several years. It involves regular release of new extensions and utilities on a commercial basis as soon as they are complete, with major APIs to be folded into "reference releases" of the OS at intervals of about 12 to 18 months.

While industry observers credit MSAD with bringing a degree of order to Apple's system-software development programs, many problems remain. The decision to charge customers for such software has generated many complaints, not only from those who reject the whole principle but also from many who understand its necessity but question details of Apple's pricing policies.

The group's ability to complete its projects in a timely way also is open to some doubt. Nagel insisted early this month that "most of the programs are on schedule or near schedule," and because Apple never committed publicly to release dates for such innovations as AOCe and QuickDraw GX, they can't be described as late. But insiders report that deadlines have slipped badly: Developers have been told, for example, not to expect Quick-

Draw GX — a project under development at least since 1988 — until late this year.

Still another challenge for MSAD, as it manages a potentially bewildering array of system enhancements, is to develop and communicate a clear message to users and developers alike about the company's software directions.

Charlie Oppenheimer, director of Macintosh system-software marketing, acknowledged that results so far are mixed: "I think we've done a pretty good job explaining the underpinnings of technologies like AOCe and AppleScript, but we've got to do a lot more work to explain how they add up to superior solutions." □

Enterprise Systems Division rethinks the role of networking in the Mac system

By Mitch Ratcliffe

New retail products will work with TCP/IP, Unix.

The "enterprise" in Apple's Enterprise Systems Division has given some users the impression that the group is focused strictly on the networking needs of the company's largest customers. But that assumption, Apple executives argue, underestimates the scope of ESD's work.

In fact, they said, some of the division's projects — including re-examining how network protocols and services are incorporated into the Macintosh operating system and developing a new architecture for Apple's proposed "client-client-server computing model" — could touch every Apple customer in the coming years.

In the year since the division was formed out of Apple's former Networking & Communications Group, it already has reorganized the marketing of some key connectivity software. The Data Access Language (DAL) extension was unbundled from the Mac OS, and developers previously permitted to bundle the company's TCP/IP communications stack, MacTCP, have been advised that they could lose that privilege.

This year Apple shipped DAL server software for IBM Corp.'s popular AS/400 minicomputer. Later this month, ESD will premiere its Quadra 950-based file and database server, which reportedly will ship with A/UX and a new AppleShare that complements a high-speed I/O card. Also due this year is a multiprotocol version of AppleTalk Remote Access.

"To help Apple grow its market share, we're going to do things that are right for Apple, whether ESD makes a profit or not; on the other hand, we also are aiming to build a sustainable business," said Morris Taradasky, Apple's vice president and general manager of ESD.

But the road to divisional profitability has turned rocky on occasion. Some users and developers raised an

uproar when ESD increased the site-licensing fees for MacTCP.

"There was a lot more read into the [MacTCP] announcement than what was announced," said John Naumann, senior director of ESD's Integration Technologies Group.

ESD plans to sell MacTCP as part of a network connectivity bundle in 1993. Developers who bundle MacTCP with their products were notified that Apple can withdraw its licensing for

the TCP/IP communications stack with six months' warning.

"We have no intention of issuing that warning any day now. That was a way to make sure that we had better control over the software; it was in no way an attempt to pre-empt the developers," Naumann said.

Apple executives have begun talking about client-client-server computing, in which multiple personal computers, including Newtons and PowerBooks, relay communications through a desktop Mac before connecting to the LAN. According to Jim Groff, ESD marketing manager, the division is depending on Apple's blueprint for cross-platform, companywide networking, called VITAL, to smooth the introduction of client-client-server products.

"VITAL is a model for how a new world infrastructure — not just desktop computers but also portable devices, workgroup systems and servers — fits into an overall IS (information systems) applications infrastructure," Groff said. "What has to happen for Apple to be successful is that products that come out of PIE (Apple's Personal Interactive Electronics Division), products that come out of the portables group and the desktop group, and the servers that come out of ESD must play together in a very synergistic, modular, easy-to-use way."

ESD this year plans to introduce a collection of connectivity and

See ESD, next page

MSAD at a glance

MISSION

Promote Mac sales by improving the Macintosh operating system. Produce utilities that enhance the user experience and new APIs that help developers create innovative applications. Provide system-software support for new hardware, including the PowerPC processor. Port selected Mac APIs to other platforms. Provide support and tools for Mac developers.

PRODUCTS

- ▶ System 7
- ▶ Current system extensions: QuickTime, At Ease, Macintosh PC Exchange
- ▶ Upcoming extensions: QuickDraw GX, AOCe, AppleScript
- ▶ Developer tools and publications

PIE division moves away from Newton-mania

By Andrew Gore

In a pre-emptive strike last May, Apple single-handedly defined the nascent personal digital assistant market by offering a preview of its Newton technology.

The unveiling at the Consumer Electronics Show in Chicago stole headlines and ignited debate among pundits and potential customers alike. But since then Apple has been uncharacteristically quiet, even evasive, about its personal digital assistant (PDA)

plans. When it announced a second PDA project in June — a multimedia player code-named Sweet Pea to be developed in collaboration with Toshiba Corp. — Apple offered virtually no details.

Last spring's enthusiasm in the media has given way to a more negative tone, with recent reports focusing on delays inside Apple's Personal Interactive Electronics division, the group responsible for Newton and the company's other consumer devices.

Many would-be competitors, including Apple spin-off General Magic Inc., have announced their own strategies to build PDAs. It seems without shipping a single product, PIE already has lived through the entire product line life cycle, from initial customer infatuation to disillusionment and division of the market by competitors.

Aware that its flagship product, Newton, had become something of a scapegoat for industry frustrations, PIE trotted out its latest notetaker prototype for a Newton "status report" at the Consumer Electronics Show in Las Vegas in January.

However, unlike last spring's initial Newton showcase, the event offered little in the way of new information, except a firm statement from Apple that Newton will ship by

the middle of the year. Nothing was said of any other PIE project.

The only other product sightings have been "Newton under glass," a nonfunctioning prototype in a sealed case displayed at Apple's trade show booths over the last few months.

What follows is a survey of PIE's four strategic initiatives. Except where noted, Apple refused comment. PIE was the only one of the four Apple product-development groups

that did not cooperate in this report. PIE officials said Gaston Bastiaens, who became the division's general manager in July, was not ready to give interviews.

► **Newton.** The Newton notetaker that will officially debut by June will resemble the prototypes previously demonstrated — the design hasn't changed much since May, according to Burt Cummings, director of marketing at PIE. It will still come in a sleek case with a serial port and a pen for input; an infrared link will allow point-to-point connections between two Newtons.

The handheld initial model, according to sources, will be followed by a larger device, about the size and shape of a clipboard, that will use the same operating system.

Some pieces of the originally planned PDA environment, such as a full communications stack that can support collaborative and wireless networking, will be missing from the first devices, sources said. These features reportedly will be added to future models.

Apple's marketing focus for Newton has shifted since last spring. Officials have downplayed talk about the consumer-electronics market, putting their emphasis instead on custom-forms solutions for business. This seems to reflect a realization that it'll take more than



This Newton prototype garnered Apple a lot of press. But when it didn't appear last December, praise turned to criticism.

PIE at a glance

MISSION

Develop consumer-oriented, non-Macintosh-based systems and software. License both software and hardware to other vendors to build their own PIE-derivative devices. Supply information services.

PRODUCTS

- Newton note-taker
- Newton clipboard
- Sweet Pea interactive media player
- Personal communicator
- Information services

cool technology to sell an \$800 device to the general populace.

► **Sweet Pea.** The status of Apple's interactive CD-ROM player isn't clear. The \$1,000 3-pound unit is due this fall, but sources said PIE may shelf plans to use Script X, a project under development at Kaleida Labs Inc. Instead, the first Sweet Pea could use a special version of QuickTime.

Another idea that reportedly has received serious consideration at PIE is a HyperCard player. This project actually pre-dates Sweet Pea, sources said, and was being worked on jointly between Claris Corp. and Apple before HyperCard was returned to Apple last month (see MacWEEK, Feb. 1). Its fate in light of HyperCard's move is not known.

► **Communicators.** PIE reportedly plans to build a family of intelligent communicators capable of carrying both voice and data over the airwaves. The current prototype looks suspiciously like the clipboard-shaped, PenPoint-based communicators from EO Corp. of Mountain View, Calif. But while Apple has prototypes, sources said the designs are strictly exploratory and the company is a long way from shipping.

► **Information services.** What Apple executives reportedly see as the best route to revenue from PIE, in the short run at least, is information services. A deal recently struck with America Online Inc. of Vienna, Va., for the company's software marks PIE's first step into on-line consumer services, such as travel planning, electronic mail, fax mail and, ultimately, software sales via modem.

"I like to think of [PIE] mostly as information services," said Joseph Graziano, Apple's executive vice president and chief financial officer. "I think ultimately hardware is not the key focus there."

Information services also could include publishing content, such as electronics maps, sources said. PIE is one of several groups at Apple reportedly exploring this area. □

ESD

From previous page

developers tools, under the rubric Apple Integrated Architecture, that Taradalsky said will facilitate seamless Newton-Mac-server links and broader enterprise connectivity (see MacWEEK, Jan. 4).

Naumann said that customers will be able to turn to outside consultants for help in entering the VITAL era. Training programs already are under way, and Apple has announced that several database applications are VITAL-compliant. However, users will not be able to go to their local software dealer and pick out VITAL-approved products without help from Apple or a trained consultant.

Engineers working in other cranies within the ESD organization are designing futures for Apple's desktop and server product lines. The open-systems group, which operates under Bruce Cleveland, a senior director in ESD, is working on the Unix-derivative PowerOpen operating system.

"We're talking about the PowerOpen world as more of a back-end system," Cleveland said. "Notebook computers and handheld devices will revolutionize the way people design applications, and the programming interface needs to be uniform across those environments."

According to Cleveland, the PowerOpen team is trying to bolster AppleTalk to better support enterprise needs while working with the standard internetworking protocols, TCP/IP and Open Systems Interconnection, to make sure that 680x0- and PowerPC-based Macs, Newtons, and Apple servers can play on the largest corporate networks.

"The fact is there will be other environments that are out there, including Windows NT, Windows for Workgroups and so on, and we need to interoperate with them," Cleveland said. □

ESD at a glance

MISSION

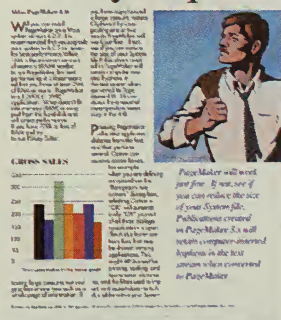
Develop and sell enterprise software, hardware and services with special attention to solutions that help integrate a variety of systems. ESD is Apple's standard-bearer for VITAL and client-server.

PRODUCTS

- A/UX
- AppleTalk Remote Access
- AppleShare
- Apple servers
- Network protocols
- Network router hardware and software
- DAL/DAM
- Connectivity APIs
- Network gateway products

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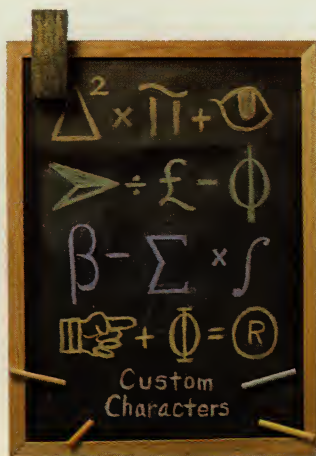
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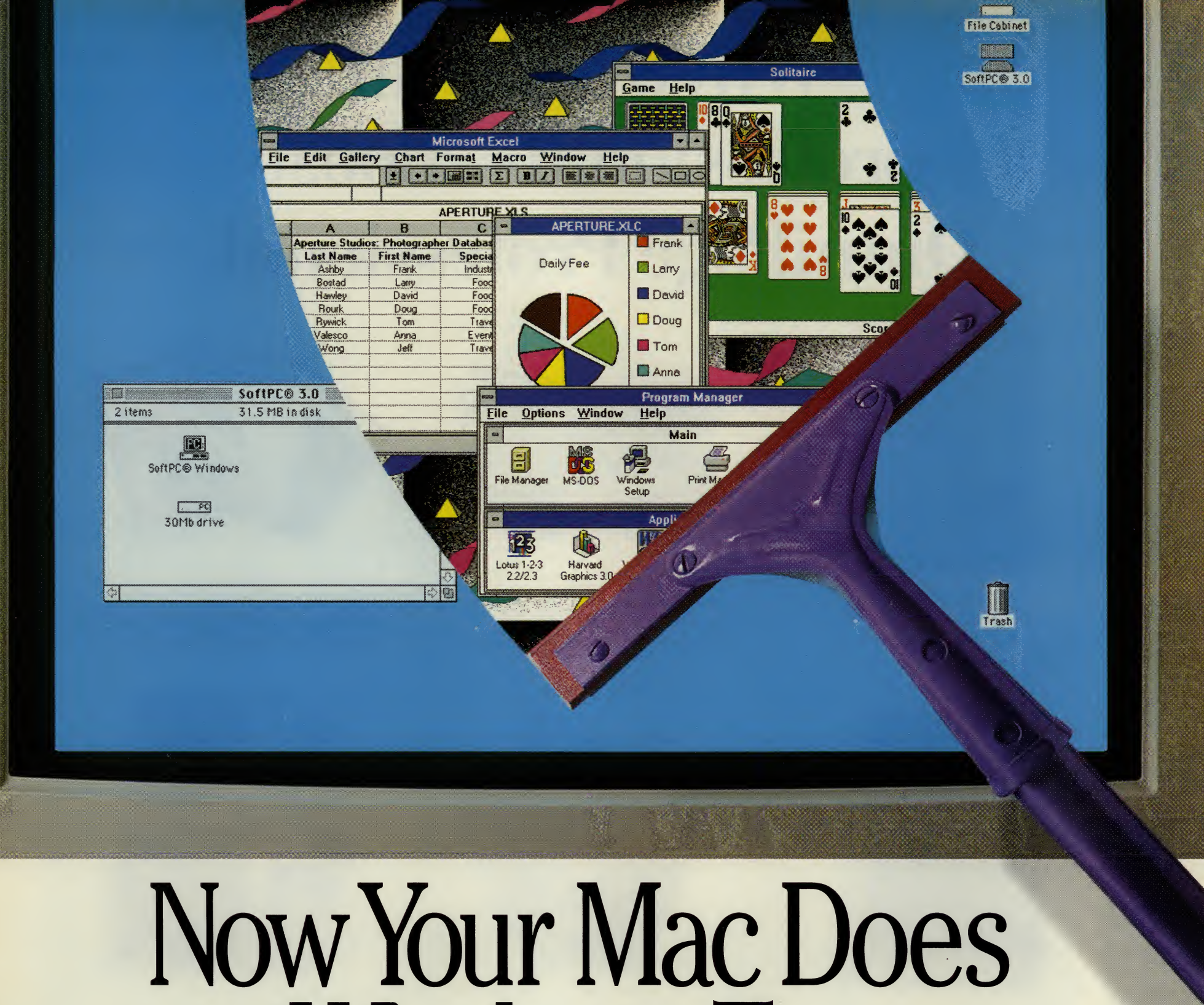


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Alias renders quick Sketch! 3-D illustrator much improved

Upgraded design tool adds features, smooths interface, speeds redrawing.

By Philip Bishop

Alias Research Inc.'s Sketch! 1.5 stakes a credible claim at being a full-featured 3-D design tool that graphic artists will gladly use alongside their 2-D illustration packages.

The new version of the spline-based modeler and renderer improves redrawing and rendering speeds and offers enhanced texture mapping, a new hole-cutting capability, increased file-format support—including RIB (RenderMan Interface Bytestream) export—and several other improvements.

Remarkably, for a program that originally shipped at \$1,995 and is now a more-modest \$995, the upgrade for registered users is a mere \$25.

When we reviewed the second "final" release, Version 1.0.2 (see MacWEEK, March 30, 1992), we found an application that was power-packed and easy to use for a 3-D illustration tool but suffered from excruciatingly slow screen redraw and rendering speeds.

Redraw speeds have been greatly improved: A Mac IIfx or Quadra now can keep up with redrawing most models in a reasonable time. More importantly, you now can turn off the redraw of objects behind dialog boxes, and you no longer have to wait for objects to

redraw before switching to another task or making a change.

Power-hungry. While a CPU-hungry program such as Sketch! begs for a RISC-based system, Alias has rewritten some of Sketch!'s code in an attempt to wring more speed out of the 680x0 family. As a result, Alias claims up to a 100 percent increase in ray-trace rendering speeds.

Our tests showed that some complex designs did indeed show considerable improvement in ray tracing, sometimes close to twice the speed. For simple shapes, rendering was only slightly faster.

The Phong shading, which is much simpler than ray tracing and suitable for many applications, retains its good speed.

Overall, the quality of Sketch!'s renderings is very good, particular-



Alias Research's Sketch! 1.5 now supports automatic import of type outlines (and other compound shapes) from Adobe Illustrator and Aldus FreeHand.

ly at the highest, anti-aliased settings. This applies to both the ray tracing and the Phong shading.

Users will appreciate the information bar added to the bottom of the rendering image window. It tells you what percentage of your rendering is complete and how many scan lines are left to render.

The Smoothness command in the Appearance menu has been sep-

arated into two commands, one for Wireframe Smoothness and one for Rendering Smoothness. This lets you model with a rougher (and faster) appearance and then render at a higher precision without having to change the Smoothness settings. These settings can be applied individually to parts of a model to emphasize quality in some parts

See Sketch!, next page

Inline's PBTools takes the road less traveled

By Dale Coleman

Many product developers confuse an abundance of features with utility. Some of us, however, are better satisfied with a simple set of tools that provide only the essentials for managing the tasks at hand.

In the ever-expanding category of Mac PowerBook utilities, PBTools, created by longtime Mac freeware developer Bill Steinberg and marketed by Inline Design, is such a tool.

The reason why battery life is a major topic of conversation in the PowerBook community is that, as with youth and wealth, available battery charge too often is a transient phenomenon. While other PowerBook utilities attempt to ameliorate every known PowerBook shortcoming, PBTools is focused tightly on battery-charge conservation. Only a few features found in the product are not related directly to battery issues.

Overview. The \$99.95 PBTools is a control panel that does not modify or patch the system. It manages to squeeze more mileage out of the single menu-bar icon

than any similar product we've encountered. This icon tells you if the PowerBook is running on the battery, if the AC adapter is connected, or if the battery is being charged in fast or trickle mode. It displays nine levels of battery charge ranging from empty to full. The icon changes to a thick up arrow if the Caps Lock key is

engaged. This same icon also indicates the status of the hard drive (spinning, starting up or sleeping) and whether AppleTalk is on or off.

The icon's menu contains commands to set system sleep and hard drive sleep, to wake the hard drive, to specify which of two batteries is being used, to toggle AppleTalk on

See PBTools, next page

R A T I N G S K E Y

- ◆◆◆◆ Excellent
- ◆◆◆ Very good
- ◆◆ Good
- ◆ Fair
- ◆ Unsatisfactory

score card

Sketch!

Alias Research Inc.

Overall value ◆◆◆

Version tested: 1.5

List price: \$995*

With Version 1.5 of Sketch!, Alias has addressed many of the problems encountered by users of Version 1.0.2. The spline-based modeler and renderer has faster screen redrawing and rendering speeds—in some cases, nearly twice as fast as its predecessor. Sketch! now lets you faithfully and painlessly import text and other outline files from Aldus FreeHand and Adobe Illustrator, and you can export models as RIB (RenderMan Interface Bytestream), DXF (Drawing Interchange File), Encapsulated PostScript and IGES (Initial Graphic Exchange Specification) files. For the package designer, Sketch!'s texture mapping has been significantly streamlined and enhanced. The upgrade, at \$25, is a bargain, while at \$995, first-time buyers may balk. Missing text tools and other production features are due in a late summer upgrade.

Performance ◆◆◆
Features ◆◆◆

Ease of use ◆◆◆
Documentation/support ◆◆◆

* Upgrades from Version 1.0.2, \$25.

score card

PBTools

Inline Design

Overall value ◆◆◆◆

Version tested: 1.0.1

List price: \$99.95

PBTools is a well-focused suite of utilities for PowerBook owners that concentrates solely on the issue of battery-charge maintenance. All of the basics, including battery and AC power settings for automatic management of system sleep, drive sleep and backlight dimming, as well as necessary keyboard equivalents, are here. The PowerWatch feature provides the best and most flexible battery-charge usage tools we have seen. The documentation, while rough in a few places, is a very good introduction to PowerBook usage issues, and help balloons contain enough information to actually be helpful. If you want a package that is crammed with features, PBTools isn't it, but we think it addresses the core issue better than anyone else in the market.

Performance ◆◆◆◆
Features ◆◆◆◆

Ease of use ◆◆◆◆
Documentation/support ◆◆◆

Sketch!

From previous page

and rendering speed in others. This is a great improvement over the earlier version.

New faces. Sketch! 1.5 adds Faces (2-D surfaces) to its repertoire of modeling components. Any 2-D outline can be converted to a face, and faces can be distorted and bent like other Sketch! objects. You also can create holes in faces, a feature lacking in the previous version. Now it's simple to quickly create voids within shapes by extruding or revolving an object with a hole. Creating a hole in a face couldn't be easier: You simply make the target face live, then create another face on top of it that you want to convert to a hole, and finally, you choose Add Hole to Face from the Edit menu. One gripe we have with this feature, however, is that holes cannot intersect an edge to

create, for example, a groove.

Texture mapping has been significantly enhanced in Sketch! 1.5. The Position Materials dialog box has new controls that make it easier to orient artwork to map onto an object. The most impressive additions are the inclusion of Projection and Environment mapping. Projection mapping gives the appearance of a bit-mapped image shrink-wrapped on an object, while Environment mapping makes an object appear to reflect its surroundings. Both techniques use one of four mapping types — Cubic, Planar, Spherical or Cylindrical — depending on the type of object to which you are mapping.

Illustration gap. Sketch! 1.5 corrects a couple of shortcomings of Adobe Illustrator and Aldus FreeHand. With Sketch 1.0.2, when you imported outline text (or other compound objects) from Illustrator you had to laboriously break and rejoin outlines and holes to form a single contiguous surface. In Sketch! 1.5 these surfaces are automatically attended to. Version 1.5 now lets you import FreeHand files.

We were disappointed that Sketch! still lacks direct text support, something we believe is essential in any 3-D design program that purports to serve 2-D designers.

The lack of text support was one

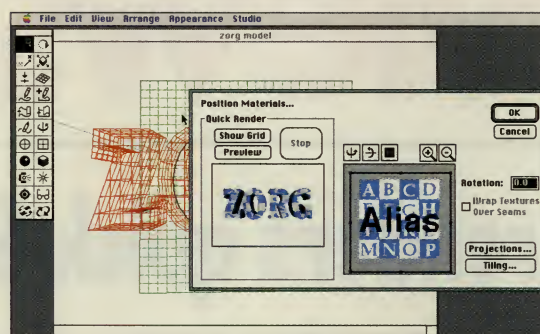
of the reasons we preferred Ray Dream Inc.'s Ray Dream Designer over Sketch! (see MacWEEK, May 4, 1992). Alias said there wasn't time to include this feature in Version 1.5 but that it will be a part of Version 2.0, which is scheduled to be released by summer. While designers who already have an illustration package can import and extrude text without extreme effort, Sketch! lacks some important type-related tools, such as kerning and text on a path, and 3-D type tools such as bevels.

On another note, we'd like to see more than one level of Undo.

Other changes. As well as importing Illustrator and FreeHand outlines, you can now export Sketch! files in RIB (RenderMan Interface ByteStream), DXF (Drawing Interchange File), IGES (Initial Graphic Exchange Specification) and Encapsulated PostScript.

The Materials dialog box has been redesigned, streamlined and enhanced. In the Color dialog, you now can give an object a glowing effect, while Transparency includes new refractive qualities, including air, water, glass, crystal and diamond. These determine how light bends as it passes from one medium to another.

Documentation is still thorough. An addendum covers changes to Version 1.5, and the software and



Sketch! 1.5's new texture-mapping capability will be a boon to designers. It's fairly simple to adjust placement of a bit map on the model.



One of the simplest but most powerful enhancements to Sketch! 1.5 is the ability to cut holes in surfaces with other surfaces. This object was created by cutting a hole in a surface and extruding and rendering the result.

SYSTEM 7 COMPATIBILITY

Sketch! 1.5

Balloon help	Yes
TrueType	Yes
Publish and subscribe	Yes
Apple events	Yes
32-bit addressing*	Yes

*According to vendor.

upgrade now come with a helpful videotape tutorial.

Conclusions. Sketch! 1.5 is impressive. We haven't seen many \$25 upgrades that offer so many new and improved features. Most importantly, the program is faster, both in screen redraw and rendering.

The improvements in texture mapping will make Sketch! more useful to package designers, while

the new file-format support reaches out to CAD, animation and graphic design professionals. Although Sketch!'s \$995 price tag still may scare off some potential users, it is a potent, relatively easy-to-use entry into 3-D design. We look forward with anticipation to Version 2.0.

Alias Research Inc. is at 110 Richmond St. E., Toronto, Ontario M5C 1P1, Canada. Phone (416) 362-9181; fax (416) 362-1276. □

PBTools

From previous page

and off, and to open the PBTools control panel. This scheme is much simpler than its description and, overall, we prefer it to multiple icons crowding the menu bar. A number of users might find it difficult to decipher PBTools' single icon, but we think most users will

quickly become accustomed to it, and a help balloon clearly displays the different states of the icon.

Acts of fine-tuning. The PBTools control panel is divided into just four sections: PowerWatch, SafeSleep, PowerControl and PBKeys. PowerWatch contains check boxes for specifying display

of the battery indicator in the menu bar and for a feature called Charge-Alert. Normally it takes the PowerBook (Duo models excepted) about half an hour to notice that the charger is plugged in but that no charge is being applied. Charge-Alert notifies you of this condition in about five or six minutes, so the next time you try to "borrow" some power from an outlet in an airport lounge, you'll know fairly soon whether you've hit a live one or it's time to move on.

PowerWatch also contains a chart displaying actual battery voltage over a range of time (three, six, 12, 24, 48 or 96 hours). It obtains this information from its internal log, which is updated every minute and contains information about 16 system states, including voltage, charger mode, CPU speed and screen brightness, as well as the status of the drive, internal modem and serial ports. This log can contain 1,024 entries and be saved at any time as a tab-delimited text file. Armed with this file and a spreadsheet, you should be able to determine just about anything you're likely to need to know about the performance of a battery and how your work habits affect it.

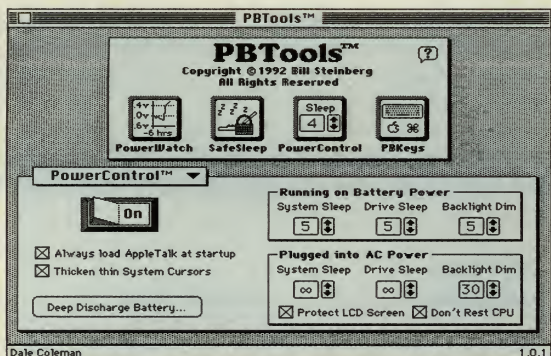
PBTools can track two batteries. The status of the menu icon is deter-

mined by the kind of battery (lead acid for the PowerBook 100, nickel cadmium for the rest of the 100 series and nickel hydride for the Duos) and by the status. In some instances, for example, when using a battery near the end of its useful life, you may find that the battery icon indicator is no longer accurate. In this case, you can recalibrate the charge/discharge curve to match the battery.

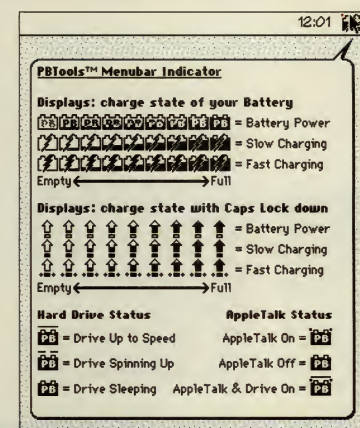
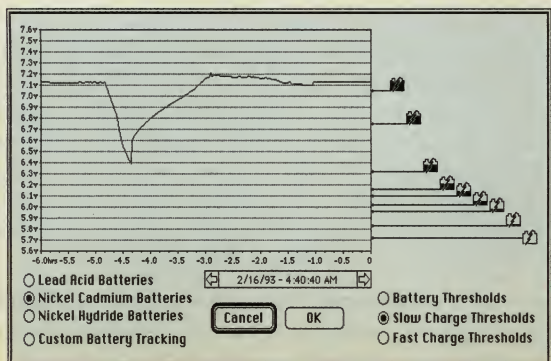
Acts of conservation. Being able to track the rate at which power is slipping away is fairly useless without a means to slow down the hemorrhaging. For this task you first turn to the PowerControl section. Most PowerBook users know that screen backlighting, spinning hard drives and fully awake systems are the main culprits of battery use, although AppleTalk plays its own role by keeping the serial ports active.

For the "big three," PBTools offers two modes: running on battery power and plugged into AC power. For either mode you can set the number of minutes before system sleep, drive sleep and backlight dimming. The AC power mode has two additional options: check boxes to let you protect the LCD screen by dimming it and to prevent the PowerBook's microprocessor from resting. These two options are

The PowerControl section of PBTools contains settings for battery power and AC power, a check box to toggle loading AppleTalk at start-up, and a button to perform deep battery discharge.



PBTools' calibrate window lets you track your battery charge and, if necessary, modify the curve, regardless of the kind of battery your PowerBook model requires.



PBTools crams a lot of information into a single icon; as a result, the program includes a help balloon that provides a legend for the different settings.

rightfully absent from battery power mode for two assumptions: The battery will run out of juice before any of the screen's pixels become fatigued, and Apple's Power Manager rests the CPU in a manner that exacts a minimal performance penalty in return for improved battery life.

The PowerControl section contains additional goodies, including a check box to toggle thick system cursors for PowerBooks with passive-matrix screens. There's also a check box to toggle loading AppleTalk at

See PBTools, next page

PBTools

From previous page

start-up. If this box is not checked, AppleTalk is loaded only if it was loaded when the system was last shut down. If AppleTalk is active, you can still turn it off from the battery icon's menu, the only penalty being the 250 Kbytes of memory that AppleTalk occupies when it's loaded, which doesn't get released when you turn AppleTalk off.

The Deep Discharge Battery option is for reconditioning nickel-cadmium batteries. When invoked, it powers the entire system for maximum power consumption. It forces the Power Manager not to issue the standard low power alerts and runs the system until it shuts down. This feature should obviate the need for purchasing a separate deep discharge battery reconditioner, although you might get an argument from the engineers who develop them. If you have a Duo, PBTools correctly informs you that this feature is superfluous with Duo batteries, although it still gives you the option if it makes you feel good.

Acts not forgotten. Two additional sections control the remainder of PBTools' features. SafeSleep lets you require a password when you power up or when you wake your PowerBook. Additional options let you specify whether this screen asks for a password or displays up to six lines of owner information such as contact information and an enticing description of reward offered for the return of your PowerBook. SafeSleep also lets you choose between hiding the active PowerBook screen before it's put to sleep or after waking up. SafeSleep is aptly named because it's smart enough not to invoke sleep mode automatically if AppleTalk is in use. As with most PowerBook utilities, PBTools' password-protection is easily bypassed at start-up and should not be relied upon to provide true data security.

The PBKeys section lets you define keyboard equivalents for system sleep, drive sleep, drive wake and the locate cursor option. No PowerBook utility package would be complete without dealing with the keyboard, and PBTools addresses its greatest limitations succinctly. The Caps Lock key can be disabled completely or set to engage only when pressed simultaneously with the Shift key. You also can specify a beep when it's engaged. A single check box remaps Control-Arrow key combinations to Home, End, Page Up and Page Down.

Documentation. The documentation was a rush job and, as a result, it contains some errors. It also is disorganized in a few places, and AppleTalk is covered only in the addendum disk file. But it's still a good read and has more useful information than the documentation we have seen for any other product in this category. The balloon help

also is much more informative than we've been accustomed to with other products.

Technical support is from Microseeds Publishing Inc. and is available during standard business hours via a toll call, the Microseeds bulletin board system and the major on-line services.

Conclusions. PBTools lacks many of the features found in competing products, notably file synchronization, which is available in Sy-

mantec Corp.'s Norton Essentials for PowerBook and has been announced for Version 2.0 of Connectix Corp.'s Connectix PowerBook Utilities (CPU). While synchronization is an important function, we think that there are several very good synchronization utilities that concentrate solely on that problem.

Also, with PBTools you won't find fancy menus or special settings for different environments and multiple users. A few of the features we'd like to see, including key-

board control for screen brightness, are planned for a future release. In the meantime, what you will find is a solid, well-conceived product that we think matches the needs of a large portion of PowerBook users. It excels in battery management, which we think is the primary concern for PowerBook owners.

Inline Design is at 308 Main St., Lakeville, Conn. 06039-1204. Phone (203) 435-4995; fax (203) 435-1091. □



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SYSTEM 7 COMPATIBILITY

PBTools 1.0.1

Balloon help	Yes
TrueType	n/a
Publish and subscribe	n/a
Apple events	Yes
32-bit addressing*	Yes

*According to vendor.

PowerPrint/LT runs parallel

GDT Softworks ups the ante in third-party printer support with its \$399 LocalTalk-to-parallel print adapter.

By Jeffrey Sullivan

GDT Softworks Inc., maker of the versatile PowerPrint line of QuickDraw printer drivers, has just raised the stakes in third-party printer support. The \$399 PowerPrint/LT package is a hardware and software combination that turns non-Macintosh, parallel-interface printers into first-class, networkable LocalTalk printers.

The software includes a set of network-aware printer drivers and a print spooler based on GDT's \$149 PowerPrint 2.0. What distinguishes PowerPrint/LT, however, is the hardware: a LocalTalk-to-parallel converter that transforms LocalTalk data streams received over the network into a parallel data stream sent to the printer.

The converter, about the size and shape of a pack of cigarettes, has a status LED, a LocalTalk port and a power plug. (The converter draws more power than LocalTalk cables can provide, so it requires its own power adapter.)

Owners of PowerPrint or PowerPrint/SW can upgrade to PowerPrint/LT for \$250 — which is high for an upgrade, but the LT-to-parallel converter's cost is included.

Driver's permit. The basic feature set of PowerPrint/LT drivers is the same as in PowerPrint 2.0, including smooth 90-degree text rotation with outline fonts, gray-scale pattern matching for better-looking gray-scale images (on printers that support them), odd-even page printing, page flipping, inversion, precision bit-map alignment, internal printer font mapping and output scaling from 20 percent to 400 percent.

PowerPrint drivers provide a wide variety of paper sizes but also

allow you to create custom paper sizes for your specific needs. Each PowerPrint/LT driver also supports special features of that printer, such as alternate paper trays, color output and bidirectional printing.

PowerPrint/LT will run on any Mac from the Plus up with 1 Mbyte of RAM, although you'll need 2 Mbytes if you want to use print spooling. It requires System 6.0.7 or greater, and System 7 is preferred. PowerPrint/LT drivers are compatible with Adobe Type Manager, TrueType and A/UX.

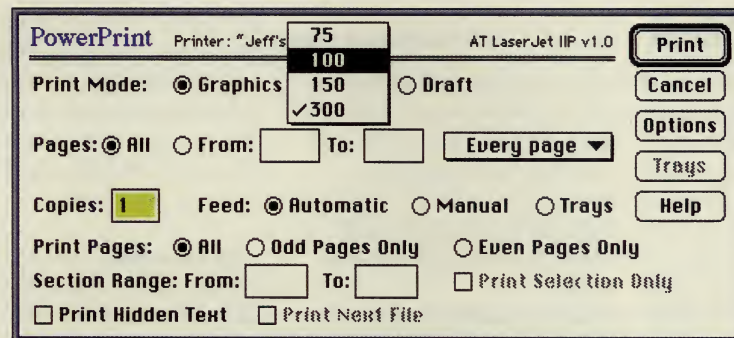
It's all in the net. The big difference between PowerPrint/LT and the standard PowerPrint is the networking. Each driver in PowerPrint/LT has been upgraded to support network operation, allowing every Mac on the network to share the printer. Copies of the drivers can be freely copied to all Macs on the network, but you'll need multiple LocalTalk-to-parallel converters to connect more than one non-Mac printer to the network.

PrintMaster, the print spooler included with PowerPrint/LT, knows about the network and is intelligent enough to wait for current jobs to end before trying to print its job. Because there's no central spooling area, the PowerPrint/LT drivers use AppleTalk Printer Access Protocol to time-stamp the jobs in their queue, ensuring that jobs are printed in the order submitted. (GDT is considering adding a priority setting to modify the print order of different machines.)

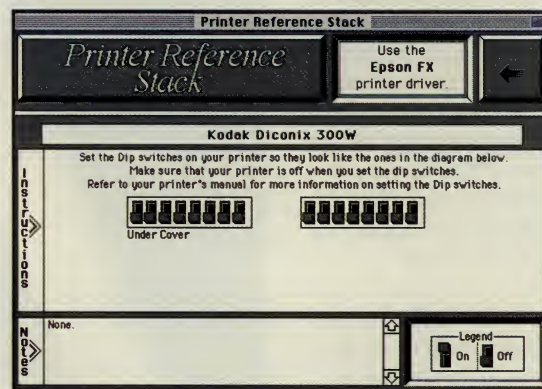
We tested PowerPrint/LT on a small network with three Macs in two LocalTalk zones. Two printers were tested separately: Hewlett-Packard Co.'s LaserJet IIP and Texas Instruments Inc.'s Micro-Laser. The software worked flawlessly, providing shared network access to each printer, including over a connection established with AppleTalk Remote Access (although printing was considerably slower). Even with exceptional network traffic, we did not experience any network "dropouts" or lost print jobs.

Plug and play. Installation of the LocalTalk-to-parallel converter is as simple as plugging it into the Centronics-style parallel interface of the printer, then plugging in the power cord, any LocalTalk-compatible network connector, and you're on the net.

The software for PowerPrint/LT is installed with an Apple Installer script. The base installation includes



The print dialogs for PowerPrint/LT drivers include user-selectable resolution, paper source selection and odd/even page printing. The dialog shown is for the HP LaserJet IIP.



The Printer Reference Stack includes the required information for setting up any supported printer to work with the system. Here, an Eastman Kodak Diconix 300W should use an Epson FX printer driver and configure its DIP switches as shown.

the driver for the printer of your choice, along with the print spooler software and a HyperCard reference stack. The driver and spooler software are installed in the appropriate folders under System 7.

The documentation that comes with PowerPrint/LT is thorough and accessible, explaining everything from what a printer driver is to how to use the special features for each driver type. GDT's technical support also was very responsive and helpful.

The final step in the installation is to configure the printer for parallel communication. The Printer Reference Stack includes driver compatibility notes and configuration instructions for all of the printers supported by PowerPrint/LT.

Third-party line. And that's no small number. PowerPrint/LT supports more than 800 different printers from more than 130 manufacturers, including big names such as HP, IBM Corp. and Epson America Inc., as well as smaller names such as Genicom Corp. and Siemens Nixdorf Printing Systems.

Support for many of these printers is provided by having the printer emulate one of the printers whose drivers are supplied with PowerPrint/LT. PowerPrint/LT supports laser printers, of course, but it also supports inkjet, dot-matrix, daisywheel, thermal and color printers.

Conclusions. The only major concern we have about PowerPrint/LT is its price. At \$399, it seems an unlikely solution for those whose sole intention is to buy a less-expensive IBM PC or compatible printer and bring it into the Mac

world, especially given the current downturn in printer prices. If you already have a number of older parallel printers sitting unused in closets, however, the PowerPrint/LT can make them useful again.

One other caveat to be aware of is that PowerPrint drivers require at least 1.5 Mbytes of printer memory to perform properly with laser printers.

We found PowerPrint/LT to be a very good product, performing its useful function with style, ease and flexibility. The print spooler is welcome (in fact, practically a necessity for networked printers), and the standard set of driver features is both powerful and easy to use.

Support for special printer features in the PowerPrint/LT drivers is also impressive, allowing users to get the most out of their particular printer. With support for more than 800 printers from hundreds of manufacturers, GDT's PowerPrint/LT is bringing the world of network printing to a whole new class of users.

GDT Softworks Inc. is at 4664 Lougheed Highway, Suite 188, Burnaby, British Columbia V5C 6B7, Canada. Phone (604) 291-9121 or (800) 663-6222; fax (604) 291-9689. □

score card

PowerPrint/LT

GDT Softworks Inc.

Overall value ♦♦♦♦

Version tested: 1.0

List price: \$399*

PowerPrint/LT provides an elegant and powerful means of turning non-Macintosh, parallel-interface printers into networked LocalTalk printers. A simple-to-install adapter plugs into the printer's Centronics parallel interface and accepts a LocalTalk connector. GDT includes network drivers that support more than 800 printers, including the most popular brands from the DOS world. The drivers feature print spooling and support for special printer features. Given the current low prices in the Mac printer market, the PowerPrint/LT might be pricey for people looking to purchase new printers, but it can be a boon for businesses with an old printer lying unused in a back room.

Performance ♦♦♦♦
Features ♦♦♦♦
Configuration ♦♦♦♦

Compatibility ♦♦♦♦
Documentation/support ♦♦♦♦

* Upgrade for users of PowerPrint and PowerPrint/SW, \$250.

SYSTEM 7 COMPATIBILITY

PowerPrint/LT 1.0

Balloon help	Yes
TrueType	Yes
Publish and subscribe	n/a
Apple events	n/a
32-bit addressing*	Yes

*According to vendor.

UserLand charts new Frontier

Version 2.0 more accessible, powerful

By Linda Custer

UserLand Software Inc. has released a major upgrade to both the system-level scripting and interapplication communications capabilities of its System 7 control center, Frontier.

When we reviewed the first version of Frontier (see MacWEEK, March 2, 1992), we described it as a system-level scripting language that could automate Finder tasks and manage messages between compliant applications. We concluded that it was most useful to network managers and other users who needed to track and manage files; to developers and users who wanted easy access to Apple events; and to those who wanted to replicate the functionality of batch languages available in other operating systems.

With the release of Frontier 2.0, the potential audience for this \$249 script tool has widened. Many of

the changes bring Frontier's power closer to users who are not programming experts. The product now ships with a runtime version so the full product is not required to take advantage of many scripts produced by others and available from various on-line sources. Frontier now can install menus in the Finder and can create "droplets," Finder icons that can perform actions on any file that is dragged on top of them. Both of these improvements make scripts that have been developed by more experienced users available to anyone who knows how to click and drag.

Frontier hasn't left its core audience behind, though. Many internal changes to the product make it more robust and more capable of interacting with its environment.

In another notable achievement, Frontier 2.0 is available free to all registered users of Version 1.0.

What's new. The basic user interface of Frontier has not changed. Several small bugs have been fixed, but the design of the product is intact. The outline, word processing, menu-editor and database tools still form the foundation of the product; scripting in UserTalk is still entered into outline windows; and agents are still available to run scripts untended at specified intervals. Best of all, Version 2.0 is backward-compatible with Version 1.0. All previous scripts and information in Version 1.0 can be used directly. Anyone familiar with Version 1.0 can convert to Version 2.0 without missing a beat.

A runtime version of Frontier now is available for users who want to be able to run Frontier scripts but who do not want to program them. The runtime application is available as a shareware product. Frontier Runtime does not include the outliner, word processor and other user-interface trimmings of the full version, but it can run almost all Frontier scripts that don't directly access the Frontier user interface. The runtime module will make Frontier especially useful for customizing medium-size networks where one or two people can create special Frontier scripts useful for their environment and then share the scripts across the network.

Two changes to Frontier are most notable. First, Frontier now ships with a system extension and an application that allow Frontier to post and control a menu in the Find-

er. A menu full of useful utilities can be installed in the Finder immediately, and the menu can be edited to launch any Frontier script. (Those familiar with Aladdin Systems Inc.'s Magic Menu for StuffIt Deluxe 3.0 already have seen an example of an added Finder menu, although the StuffIt Deluxe menu is not editable.)

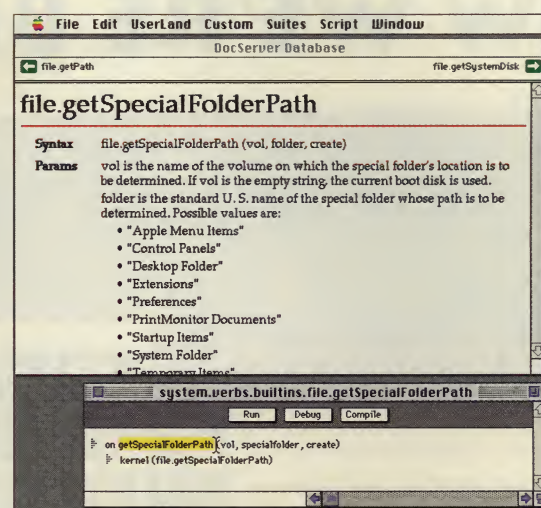
Second, with droplets, Frontier developers now can create small applications whose sole purpose is to act on files that are dragged on top of them from the desktop. Droplets can, for instance, immediately create aliases or alter the creation or modification dates of any file. They can launch any Frontier script, but they also pass along the path name of the folder or file that is dragged over them so the script can act only on those objects.

Both of these changes make Frontier much more accessible to casual users. Their only drawback is that Frontier or Frontier Runtime must be present to execute the scripts, requiring about 512 Kbytes of RAM. This could greatly reduce the usefulness of these tools for older Macs and PowerBooks but will probably not be a problem for newer machines. A Frontier compiler that could produce stand-alone code from droplets would be a welcome addition to the product line.

Change in the inside. While the external changes to Frontier may be important, they pale when compared with the internal changes. The core of Frontier has been improved significantly. It executes scripts more quickly without taking up more memory than Version 1.0. Many new scripting verbs have been added to simplify and internationalize programming. As an example, a new `File.getSpecialFolderPath` command opens special folders like the Preferences and Control Panels folders regardless of which language is in use.

Many other verbs have been made more robust so planning for errors is less time-consuming and error-prone. The Fileloop command now can operate on more nested folder levels and can automatically operate only on files, while ignoring folders.

Frontier now can operate across networks to share information in several of its object databases residing on other computers. Frontier 1.0 could execute scripts that could operate on files on a network, but now a new suite of programs makes it easy to



share Frontier scripts, menus, databases and other objects as well.

Get with the program. A new Try/else language construct allows scripters to easily recover from errors or code around places where files may not be where they are expected. A new "with" language construct, similar to that available in Pascal, can make scripts much easier to understand once they have been written.

Frontier 2.0 now accepts externally compiled routines. CODE resources that are developed with popular C and Pascal compilers can be installed in and run from Frontier, so now Frontier can be extended limitlessly. The familiar external commands (XCMDs) used to extend HyperCard can be placed directly into Frontier as long as they are compatible with HyperCard 1.0. A new kind of CODE resource called a UCMD, designed by UserLand specifically to work with Frontier, has no such limitations. XCMDs have the advantage that many useful XCMDs already are available, while UCMDs are especially adept at handling Apple-event programming.

The Frontier Software Developers' Toolkit (SDK) has been upgraded to Version 2.0 as well. The original version showed users how to develop Frontier-aware applications and use Apple events effectively. The SDK upgrade adds example code and support for writing XCMDs, UCMDs and droplets and for sharing outlines between applications. It is most closely geared to developers using Symantec Corp.'s Think C but is instructive for those using other compiler brands and languages as well.

A new Extras subscription service at \$149 a year provides quarterly disks that include sample Frontier scripts and C code and also contains install files to add Frontier capability to popular Apple-event-aware applications. The Extras will appeal to both programmers and end users, although programmers probably will benefit from the service most.

Frontier's on-line documentation is available in a separate program called DocServer. A Command-click on a scripting verb automatically launches DocServer and displays the verb's syntax, parameters and examples of how it is used.

Conclusions. The Version 2.0 upgrade to Frontier is an ambitious one. Frontier is a complex program with many layers; this upgrade is a largely successful attempt to improve its usefulness while decreasing complexity. System-level scripting and interapplication communications are not easy to implement. Frontier goes far in allowing users to access many of the rich features that Apple buried deep inside System 7.

As before, Frontier's product support is excellent. The manual has not been upgraded with this release, but the on-line documentation is completely up-to-date and easier to navigate. UserLand maintains a presence by phone, fax, the Internet and many of the public electronic bulletin boards and services. People at the company have been both enthusiastic and helpful toward their users.

On the horizon, Apple is readying AppleScript, a systemwide scripting language that someday will perform many of the tasks of Frontier, most likely with a HyperCard front end. While it may offer Frontier substantial competition when it ships next fall, Frontier is here now. In addition, UserLand has improved Frontier significantly in its second release. For those willing to invest in learning its power, Frontier 2.0 delivers as promised and has an interface that likely will be preferred by many users to whatever Apple may have waiting in the wings.

UserLand Software Inc. is at 400 Seaport Court, Redwood City, Calif. 94063. Phone (415) 369-6600, fax (415) 369-6618. □

score card

Frontier

UserLand Software Inc.

Version tested: 2.0

List price: \$249*

Overall value ♦♦♦♦

Frontier is a system-level scripting program that can automate almost all Finder tasks and send and receive Apple event messages from programs that support interapplication communications. In its second version, new tools make Frontier both more accessible to novices and more powerful for experts. Enhanced support for simultaneous Frontier applications running across networks, script launching from a resident Finder menu, externally compiled code resources and new droplet mini-applications are provided. A shareware runtime version can operate most scripts developed in the full version, but it does not allow script development or editing, which should significantly improve Frontier's utility and market share.

Performance ♦♦♦♦♦

Features ♦♦♦♦♦

Ease of use ♦♦♦♦♦

Documentation/support ♦♦♦♦♦

* Upgrade from Frontier 1.0 is free.

SYSTEM 7 COMPATIBILITY

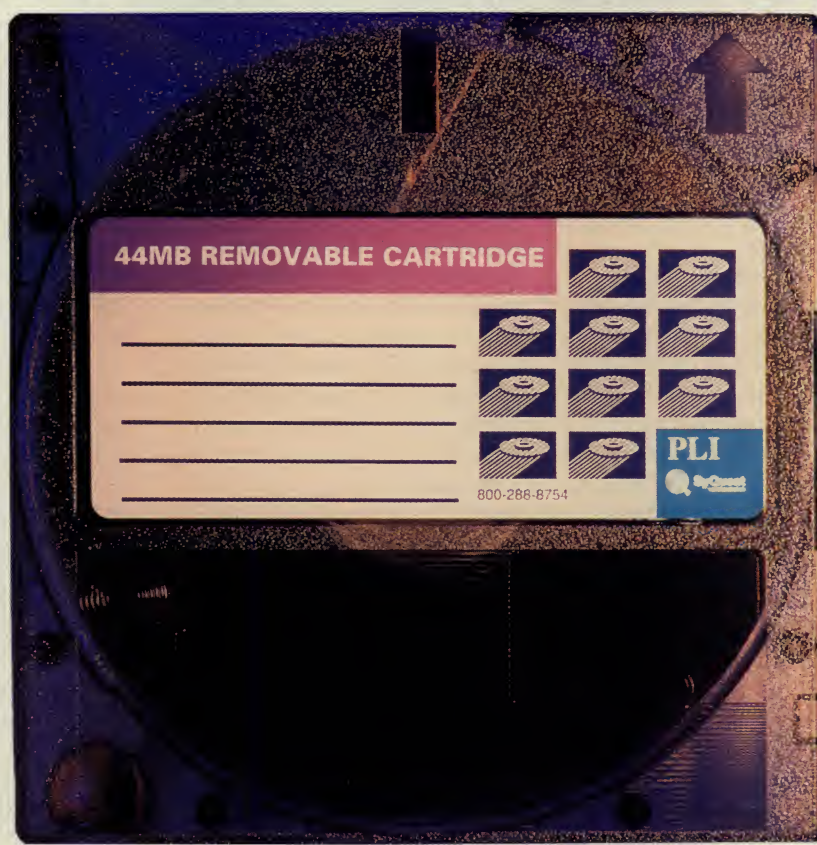
Frontier 2.0

Balloon help	No
TrueType	Yes
Publish and subscribe	No
Apple events	Yes
32-bit addressing*	Yes

*According to vendor.

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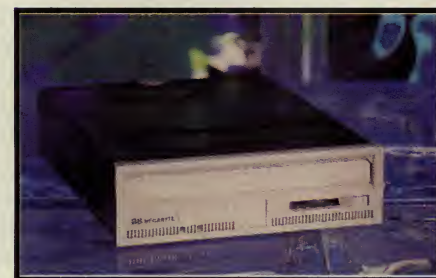
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Mac mapping software grows to meet new needs

Business users are applying mapping technology in marketing and sales as well as in traditional geographic analysis tasks.

By Mitzi Waltz

Mapping software isn't just for geographers. Salespeople plotting travel strategies, marketing whizzes tying demographics to addresses, geologists examining oil deposits, educators and many others are part of the desktop mapping work force.

Of course, these products come at a hefty price: Although the base applications generally cost less than \$1,000, adding the extra utilities or data sets needed to get them to do what you want can push total costs into the multiple thousands.

The key to getting the most out of any mapping software is the data you put into it and the kind of graphics you need to produce.

Business mapping. Four Mac mapping programs — GeoQuery Corp.'s GeoQuery 3.02, Strategic Mapping Inc.'s Atlas Pro and Atlas MapMaker, and Graphsoft Inc.'s Azimuth 2.1 — are specifically oriented toward business users.

GeoQuery links maps with data from existing corporate or sales databases, spreadsheets and other business programs, such as Contract Software International's ACT! contact-management program.

Atlas Pro includes street-level data files and has an internal database, while Atlas MapMaker can pull information from users' spreadsheets or databases. Additional data sets, including ZIP-code lists and detailed Census information, are available from a variety of third-party sources.

Both Atlas programs require geographic data files, such as Graphsoft's add-on CD for Azimuth, for use as a starting point. Azimuth, of course, has many of its own adherents.

In Austin, Texas, Atlas Pro is in use at the dual Spanish-language radio stations KKLK and KELG as a sales tool. "We provide media research for the radio stations to show advertisers about the market," said Joe Garcia, general manager. "It works well for us because it doesn't require a huge learning curve."

The data, also provided by Strategic Mapping, is divided by ZIP code, county, ethnicity, income level and other variables, then mapped to provide potential sponsors with jazzy-

looking visuals that Garcia said he hopes will create a sale.

Glenn Mosser, president of Mosser Design Inc. in Washington, D.C., said Azimuth is useful for illustrations in both commercial magazine work and in-house corporate publications.

"It's very simple to work with," Mosser said. "We bring [a map view] into Aldus FreeHand, colorize it and go from there. We use them primarily as graphics to let people know what a story is talking about in case they're not geographically literate."

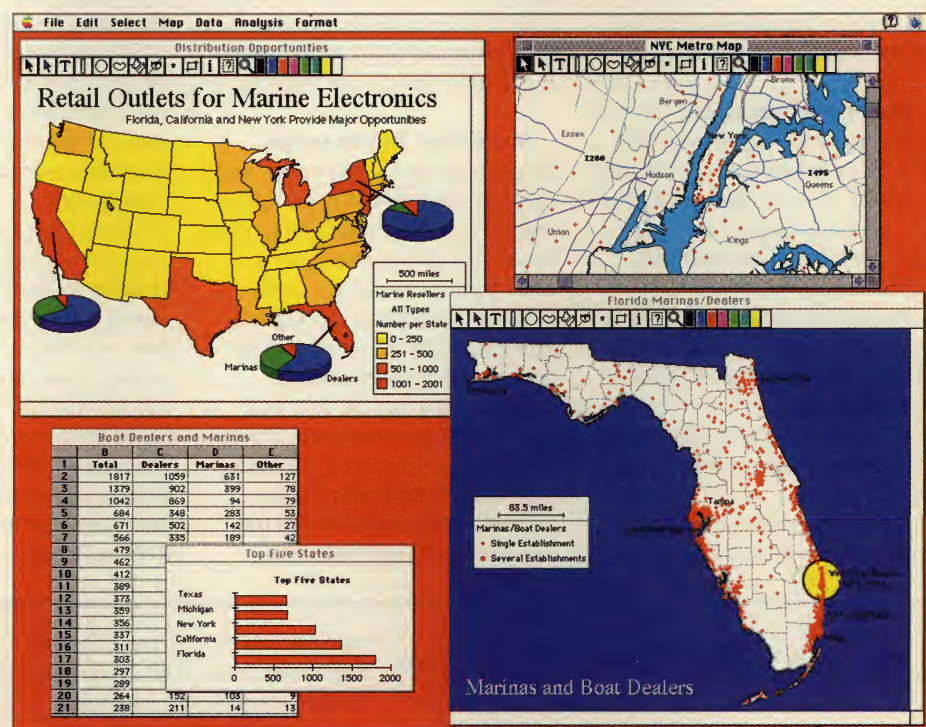
Contour mapping and beyond. Geographers, geologists, surveyors, engineers and many others need to re-create details of the earth's surface and examine the features that lie above and below it. These users require geographical mapping programs that also can show contour modeling.

Products in this category include Computer Systemics' GeoView 2.4, COMPUnear Inc.'s LANDesign and LANDview, RockWare Inc.'s MacGRIDZO 3.0, Kansas Geological Survey's Surface III, ComGrafix Inc.'s MapGrafix Mapping System, ThinkSpace Inc.'s Map II, SIAL Géoscience Inc.'s MacGeos II, and TerraLogics Inc.'s TerraView.

LANDesign is meant for land surveying, deed plotting and other tasks using coordinate geometry. Coordinate-geometry mapping programs turn mathematical descriptions, such as latitude and longitude of a structure's corners, into geometric shapes on the screen.

LANDview, a contour-mapping application that creates 3-D terrain models and surface renderings showing geological formations, can export 3-D files in DXF (Drawing Interchange File) format for further embellishment in CAD or other programs. According to the vendor, both programs soon will be integrated into a single package.

Eric Easter, owner of Planning Consultants in Santa Cruz, Calif., said he would welcome that move. He relies on LANDesign in his civil engineering and land surveying business and uses LANDview occasionally as well.



GeoQuery can import data from other programs for use within a digital map. Here, a Microsoft Excel spreadsheet provides map highlights on retail outlets that sell marine electronics.

"I use LANDesign in the field with a PowerBook 100," Easter said. "I directly enter my survey notes into the program. It's the most capable of the COGO (coordinate geometry) surveying programs I've looked at, and I've been using some type of COGO program for 15 years."

"There's no question that I can produce work a lot more efficiently with this program, even before I

added the PowerBook. It has all the features that a COGO program should have, [plus] this one is one of the friendliest to use that I've seen."

Statistical geography. Combining geography with statistical data is common in academic projects and government research. According to users, one of the more popular programs in this area is

See Mapping, next page

Case Study

MacGrafix Mapping System helps map manager digitize St. Louis

Mac software helps trim project costs from \$3 million to \$350,000.

By Mitzi Waltz

Tony Meyers, manager of mapping and graphic design for the city of St. Louis, said the MapGrafix Mapping System from ComGrafix Inc. allowed him to digitize the entire city down to the parcel, or building, level for only \$350,000 — quite a feat, especially since a consultant had told the city it would cost at least \$3 million.

Why digitize at all? Digital maps can be quickly changed, endlessly reproduced and linked with databases to visually display such things as traffic flow, population shifts and zoning regulations. For city planners in particular, maps are a central part of everyday duties, and digital maps

make their jobs faster and easier.

"For me, MapGrafix is the only high-end package that lets you go down to that level," said Meyers, who tested several other mapping applications, including Strategic Mapping Inc.'s Atlas Pro and MapInfo Corp.'s MapInfo, before undertaking the project.

"We were quite fortunate to have a database of the entire city already running on a mainframe," Meyers said, so little additional data-gathering was required.

Linking in information from various city records, such as zoning, tax, ownership and sewer records, Meyers was able to add detail as needed.

See St. Louis, next page

St. Louis

From previous page

City staffers used the program to assign a unique number to each of the 134,000 individual parcels. With these links, Meyers said, they now can develop thematic mapping for planning and other purposes.

Easier and cheaper. The rest of the city's map makers use IBM PCs running AutoCAD, while map artists for the surrounding county use proprietary Intergraph mapping terminals to generate their digital maps.

But Meyers said he uses a Mac Quadra 900, eight Mac IIsi and 10 Mac IIsi models, assorted Classics and SE/30s, and a couple of PowerBook 140s to achieve equal or even superior results, along with saving money.

"[Intergraph terminals] are very expensive, and there's nothing like

MapGrafix on the PC side," Meyers said, adding that file sharing on the Mac is simple. In fact, he said the maps his staff has created are so accurate that when they brought in additional sewer-line data from one county Intergraph file, the new lines generated by MapGrafix met the already-drawn ones perfectly.

More than better maps.

Simply updating the city's maps is an important enough task to justify the expense of Meyers' digitizing project, he said, but putting them in closer touch with geographical, governmental and other data can help city agencies such as the refuse-pickup squad and the planning board.

Meyers said that the computer maps enable the city planners to try out "what-if" scenarios, which can be played out until all issues are resolved. For example, one of the city's most important upcoming

projects will involve teaching its emergency-preparedness teams to use digital maps with city databases in the case of a train derailment involving hazardous materials — not a far-fetched occurrence in a city that is mid-America's railroad hub.

Disaster planners will test their ability to call up the names of all homeowners in a circled "danger zone" on the map, enabling them to warn or evacuate residents more quickly.

The last few pixels of Meyers' map set had just been added when he spoke to MacWEEK, but they were already drawing attention from other departments. "They're coming to me more and more," he said, adding that he's now gearing up for his next project: adding four PowerBook 180s equipped with cellular phones to bring in data direct from the field via Apple Remote Access. □



CLIFF WILLIS

Tony Meyers, manager of mapping and graphic design for the city of St. Louis, used MapGrafix to convert the city's mainframe to digital maps.

Mapping

From previous page

MapInfo Corp.'s MapInfo for Macintosh 2.0, which is available in versions for Windows, DOS and the Mac, as well as Sun Microsystems Inc.'s, Hewlett-Packard Co.'s and Intergraph Corp.'s computers.

MapInfo pulls data directly from popular database and spreadsheet programs via SQL calls, without time-consuming importing. Its internal relational-database engine lets users carry out complex operations and display them as maps or graphs and also supports AppleScript.

MapInfo sells custom data sets of its own, such as StreetInfo 2.0, derived from the 1990 Census. StreetInfo lets map makers add five layers of information to their base

maps: streets and railroads, city and town boundaries, point landmarks (such as schools), area landmarks (such as military bases) and waterways. At Southern California Edison in Long Beach, Roberto Alvarez, senior drafting technician, uses MapInfo to combine maps with ZIP-code, state, county and personnel data for planning new service locations and other tasks. "We found that [the MapInfo] packages have more capabilities than the other packages for a lower price," he said.

Not for everyone. However, it's important to use any mapping software only for the tasks it does well, Alvarez said. For example, he said, although MapInfo has some drawing tools, a CAD program

would be a better choice for drafting your own maps because of the precision required in the final map.

In addition, he said, MapInfo has some internal limitations. "MapInfo can't make custom symbols, like a Southern Edison logo for our substations, and put them on maps," Alvarez said. "And because this product was ported over from the DOS environment, the Mac version looks for directories instead of folders, so you have to be careful about naming conventions."

Sales mapping. Tactician Geographic Information System 3.0, a three-level set of products from Tactics International Inc., is geared toward helping salespeople analyze demographics and other marketing-related statistics by geographical area.

This product includes Tactician 3.0, an executive information system and desktop mapping tool that features state, highway and city information; Tactician with Buttons, which adds a development and scripting environment and county boundary data; and Heavy Duty Tactician.

Heavy Duty Tactician provides a variety of different specialized programs, including Selling Machine, a set of marketing tools; Micro-Marketing Machine, a collection of retail marketing tools; and ZIP-code maps, more-detailed marketing data and, the product's most unique feature, the Tactician Data Warehouse utility for in-house CD-ROM database publishers.

Tactician features remote SQL query capability, allowing users to pull in information from many databases on many platforms.

Statisticians even can make their numbers dance with MacChoro II with Map Animation, a statistical

mapping and animation program from Image Mapping Systems. MacChoro is particularly useful for time-series animations, such as displays of population movements or socio-economic trends.

Future boundaries. Among the trends already becoming evident for the future of Mac mapping is, predictably, increased reliance on portable computers.

Like Planning Consultants' East-er, field surveyors are likely to be

It's important to use any mapping software only for the tasks it does well.

among the first users of specialty personal digital assistants, and with wireless networks or phone links they could send their data in to the map crew almost instantaneously.

Some salespeople already are plotting their routes on PowerBooks with Strategic Mapping's Local Expert, a travel-mapping package that features regional maps, a choice of city maps, and information on hotels and business services and is already optimized for such use.

More data sets and base maps also are becoming available as government agencies open up their files to the public. Coupled with more robust software and faster Macs, these trends will make visualizing information from economics, geography, anthropology and other fields that much easier. □

See Product Info, next page

Map vendors offering map database files on CD-ROM

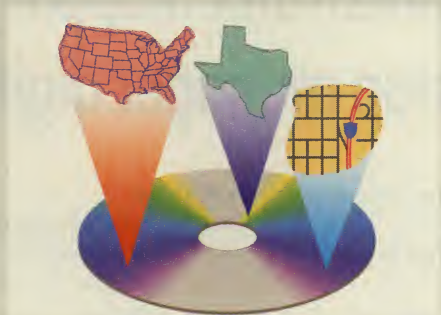
CDs are an obvious choice for storing large map files, and vendors such as Cartesia Software, Highlighted Data Inc. and Graphsoft Inc. are beginning to provide their products in that format.

Cartesia's four-volume MapArt collection is a case in point. Volumes 2-4 are sets of Encapsulated PostScript and PICT files on disk, while its more-extensive Vol. 1 comes on disk or CD.

Cartesia also offers World Data Bank, a set of regional maps of the world's 12 regions, featuring coastlines, political borders and more but no location names.

Jimmie Welsh, computer graphics operator at Federal Express Corp.'s Memphis, Tenn., headquarters, uses World Data Bank to create maps for corporate videos. "We need highly detailed worldwide maps since FedEx is a global company," he said. "I was impressed by the level of detail and the consistency with which these were done."

World Data Bank maps are in Adobe Illustrator format, which Welsh said was essen-



NEVIN BERGER

tial for the accuracy and customizability he wanted.

Electronic Map Cabinet 2.0 from Highlighted Data is a CD with information down to the street-corner level. Users can select city, scale and features to play up in their final maps.

Graphsoft's Azimuth US Geographic Data CD also provides detailed data on waterways, roads, national parks, towns, counties and other administrative boundaries for use in Azimuth 2.1 or other programs.

— By Mitzi Waltz

Product Info

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Phone (416) 738-4601; fax (416) 738-5207

COMPUTER SYSTEMICS

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GEOQUERY CORP.

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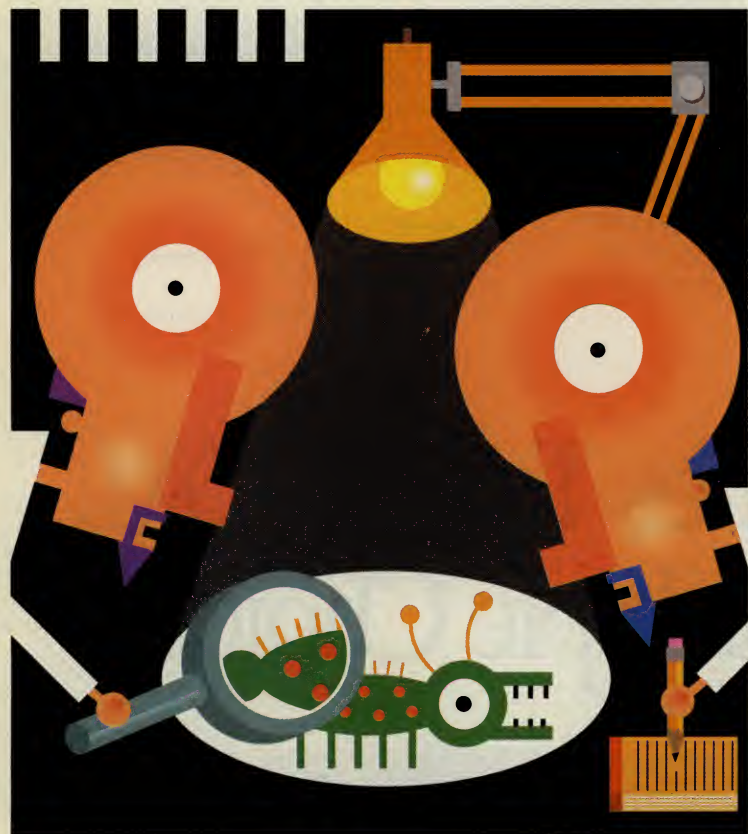
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GORDON STUDER

MacInTouch RIC FORD

Knowing bug's tricks helps keep it in check

We pay another visit to the HFS bug, analyzing its behavior in more detail to help predict when it may bite. We also look at a few potential solutions.

BUGS & TIPS

Partitioning parameters.

Feedback from readers and programmers plus additional testing have provided more information about managing the bug in the Macintosh's hierarchical file system that I described here two weeks ago. Disk Bug Checker, the freeware utility from Central Point Software Inc., has proven to be a valuable aid for analyzing susceptibility to the bug. (Note that when changing partition sizes, you should quit and reopen the program between checks because it caches data in memory.)

It is clear from testing that keeping partitions small does not, by itself, guarantee freedom from the bug.

Formatting with Hard Disk ToolKit from FWB Inc., the problem occurs even with a 32-Mbyte

volume if the "allocation block size" parameter is set to 1.5 Kbytes. Choosing smaller allocation blocks avoids the problem at this volume size. Conversely, choosing a larger allocation block size is the only way to alleviate the problem on a 90-Mbyte volume with Hard Disk ToolKit.

At this volume size, the problem occurred both with Hard Disk ToolKit and with Silverlining from La Cie Ltd., while Drive7 from Casa Blanca Works Inc. and Alliance Power Tools from APS Technologies Inc. created safe extent files.

New factor. Programmer Bill Steinberg, author of popular utilities such as Switch-A-Roo and PBTools, pointed out that the Finder's Erase Disk command is another important factor.

Erase Disk, just like a formatting program, initializes the catalog and extent file, and it can dramatically alter the risk of encountering the bug on a volume of a given size.

Volumes formatted at sizes around 90 Mbytes with Hard Disk ToolKit are especially vulnerable to the bug, but using Erase Disk on one of these volumes makes it safe.

By contrast, Hard Disk ToolKit can format volumes safely at 96 Mbytes and 120 Mbytes that then trigger the bug when reformatted with Erase Disk.

Quick fixes. If you have to rely on a recovery utility such as Central Point's CP DiskFix to keep the system going until you have time for the long backup and repartitioning chore, you can save recovery time by turning off all the checking options except Volume Information Block.

CP DiskFix will still clear the "dirty" flag so the volume can mount on the desktop without going through all the checks. Obviously, this is not appropriate if there is any possibility that a different problem exists.

Quite a few readers sent electronic mail or called about the bug, often reporting that new PowerBooks with 120-Mbyte drives were formatted to waste megabytes of useful disk space.

Dean Benz had been chasing the problem on his PowerBook 160 ever since he got the computer. After the column appeared, he determined that the maximum safe partition size on the IBM 120-Mbyte drive is 122,687 Kbytes. At 122,688 Kbytes, the bug activates either with Apple's HD SC Setup or with Erase Disk.

Look long. There are many possible ways of tackling the overall problem.

In the most direct approach, Apple could fix the bug in the ROMs of future Macs and offer customers updated ROMs for existing Macs, perhaps for a small service charge. Given Apple's demonstrated reluctance to upgrade ROMs, however, it is unlikely that we will see the latter option.

As a partial solution, Apple or a third party could patch the bug with some sort of extension. This would not solve the problem for start-up volumes but could solve it for other partitions. Combining such an extension with a start-up volume that is formatted small enough for immunity from the bug would create a complete solution.

Dedicating a small volume to the System folder is not a bad idea, in general, because it helps in managing fragmentation, but Apple has never supported multiple HFS partitions in HD SC Setup.

Two other technical approaches might work in theory, but they risk introducing worse problems.

▶ Disk driver software loads

Ask David Ramsey

72-pin SIMMs explained

A lot of people have been asking about the 72-pin SIMMs used by the new Centris, Quadra and LC III Macs. This marks a significant change in Mac memory architecture and, in general, it's for the better.



The old. With the exception of the IIfx, which used its own deviant SIMMs, Macs since the Plus have used 30-pin SIMMs that are eight bits wide — that is, data could be read or written eight bits at a time. The number of SIMMs needed to supply a "word" of data — a word is the number of bits needed to fill the internal registers of the processor — is called a "bank." Macs based on the 68000 processor are 16-bit machines and, thus, have two SIMMs to a bank, while Macs with 68020 and higher processors are 32-bit machines that require four SIMMs to a bank. This is why you must add, replace or remove SIMMs in multiples of two or four. (The '020- and '030-based LC and LC II are exceptions because they use 16-bit-wide data buses, which slow their processors' access to RAM.)

The new. The new Macs — the LC III, Centris 610 and 650, and Quadra 800 — use 72-pin SIMMs that read and write 32 bits at a time. Each 32-bit-wide SIMM now is a bank all by itself, so you add, replace or remove these SIMMs one at a time. Thus, the four SIMM sockets in a Quadra 800 are the equivalent, in a sense, of the 16 SIMM sockets in a Quadra 950.

The problem is that despite Apple's declaration that these are "industry standard" SIMMs, only IBM Corp.'s PS/2s and a (very) few clones use them; the majority of IBM PCs and compatibles use Mac-type 30-pin SIMMs, albeit with nine chips. And the 72-pin SIMMs the PCs do use are 36 bits wide, since the PC architecture calls for one parity bit for every eight data bits. So while you can use PC SIMMs, you'll be paying for memory your Mac doesn't need and can't use. Doubtless 32-bit-wide Mac SIMMs soon will be available for the asking, but they won't be industry standard.

So why the switch to 72-pin devices? Simple. One 72-pin SIMM socket is a lot cheaper than four 30-pin SIMM sockets, and this keeps production costs — and street prices — for new Macs down.

Next week: A look at memory and performance issues.

Please send questions to David Ramsey on CompuServe: 76702,335 or to Ask David Ramsey, c/o MacWEEK, 301 Howard St., 15th Floor, San Francisco, Calif. 94105.

before HFS, and a lot of tricky code here could address the problem.

▶ A complex extension or application theoretically could examine the extent file periodically and modify it when problems crop up.

The most realistic option of all, though, may be to address the problem in formatting software.

If all formatters took the bug into consideration when they initialized volumes, problematic configurations could be avoided,

and the bug would not appear.

In fact, it appears that the extent file may be grossly oversized, and an extent file small enough to be safe is much larger than would ever be necessary to handle even the worst-case disk fragmentation.

If this is truly the case, formatter programmers, including Apple, could simply cut back the size of the extent file and eliminate the problem on any drive initialized with the new software. □

Comments on MacInTouch are welcome at 7 Parmenter Ave., Maynard, Mass. 01754. Phone (508) 897-2621. Address electronic mail to RICFORD on AppleLink or MCI Mail; to 72511,44 on CompuServe; or on the Internet to 72511.44@compuserve.com. Join us on-line in the MacWEEK Forum at location ZMC:MACWEEK on CompuServe or ZiffNet/Mac.



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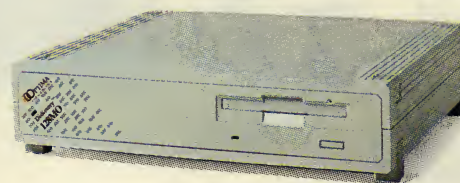
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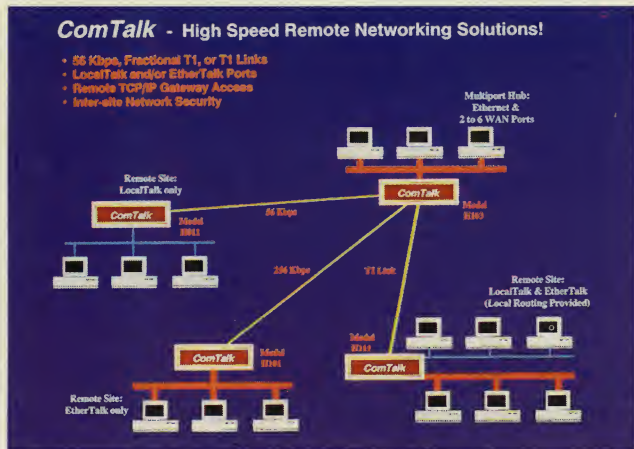


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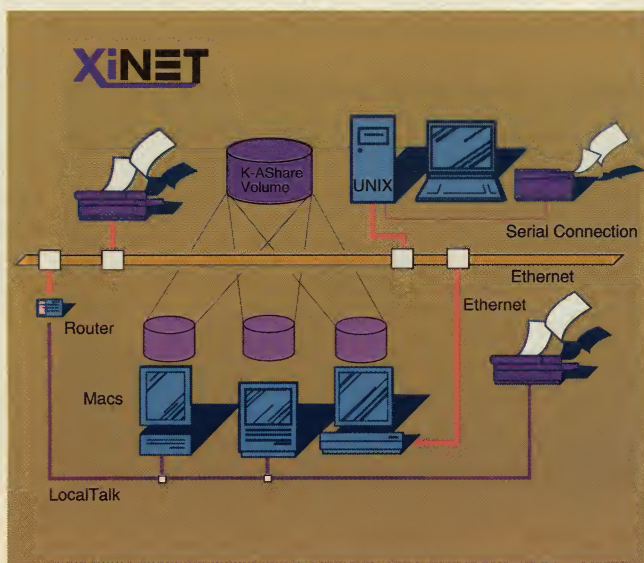


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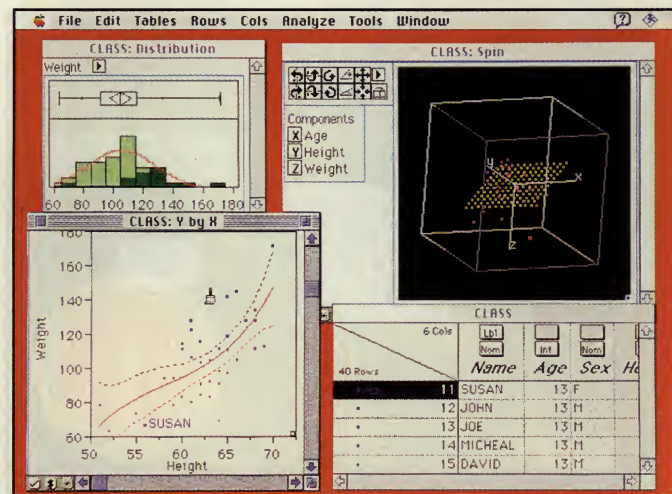


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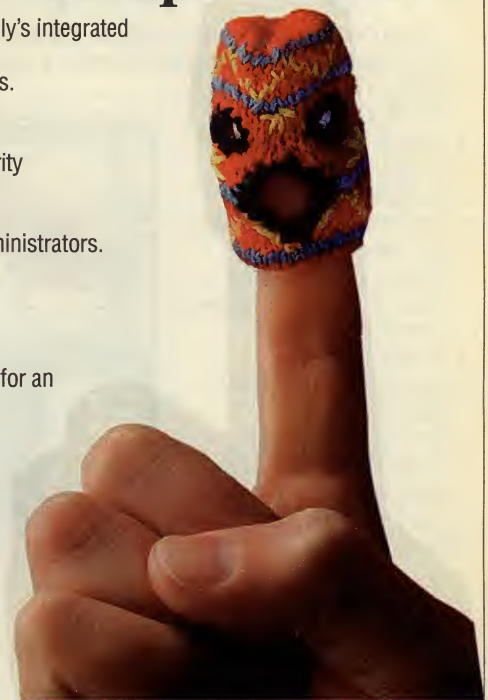
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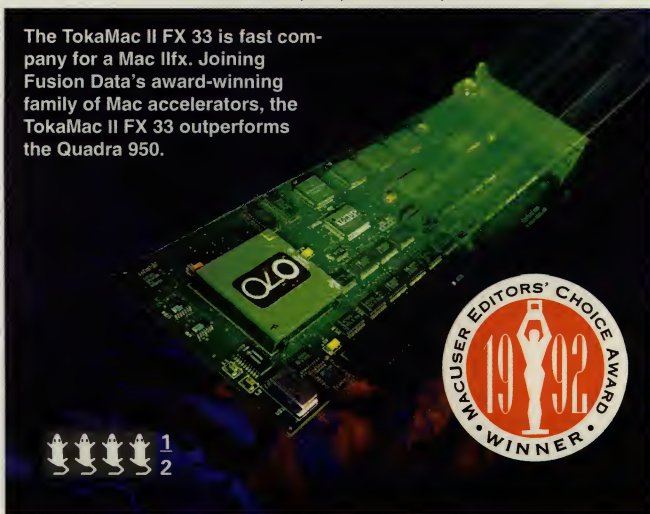
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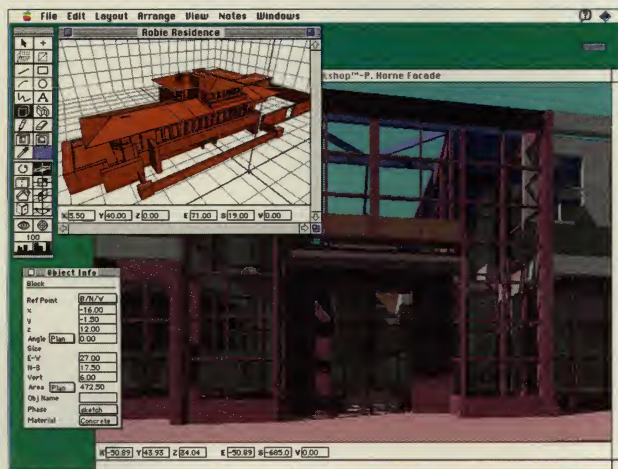
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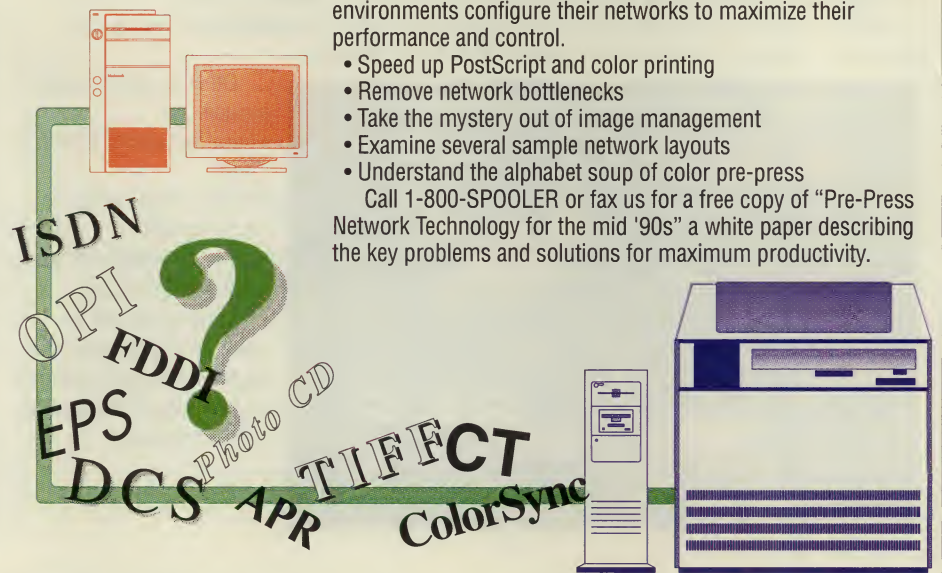


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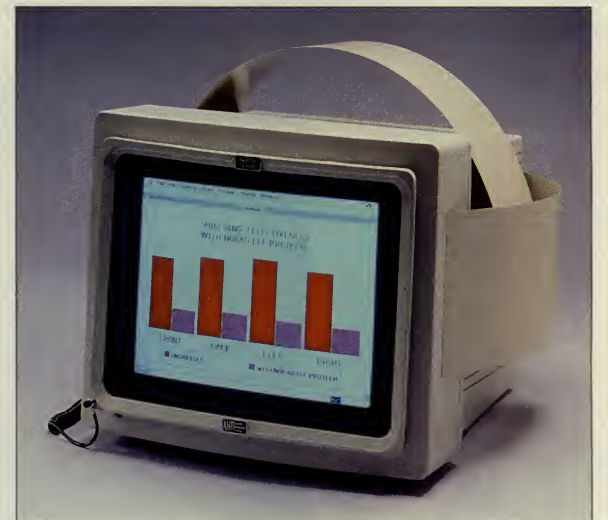
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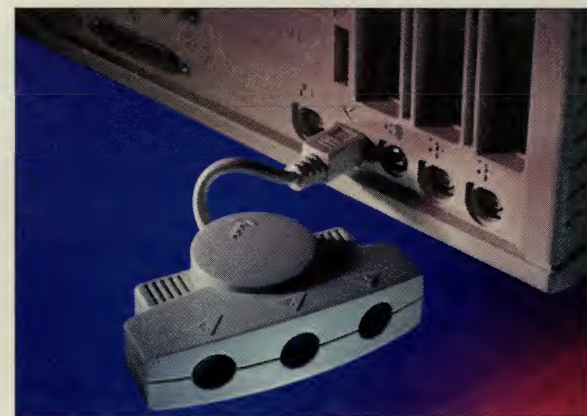


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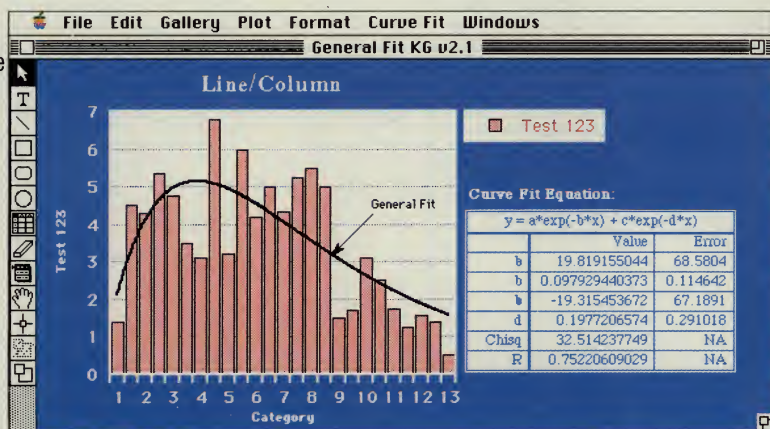
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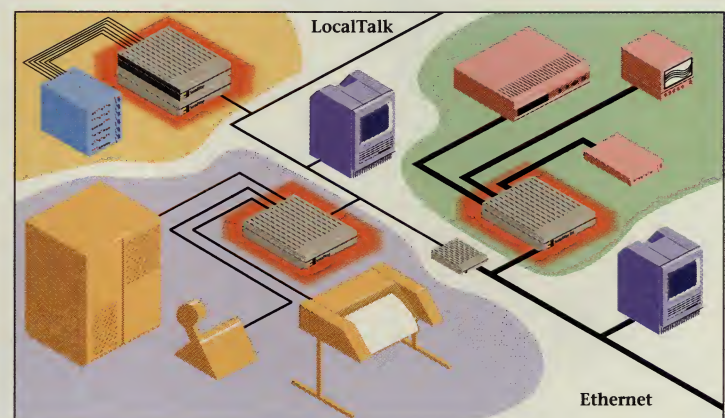
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UPGRADING YOUR MAC IS EASY WITH THE PROS AT MACOUTLET!

RasterOps

24XLI
Accelerated color card \$1899.
2075M 20" Multiscan Trinitron \$2299.
NEW! MoviePak
Full Motion, Full Screen Video CALL
24STV \$779.
Sweet 16 CALL
15" Portrait \$489.

Daystar Digital

Universal Power Cache
33MHz \$395.
Universal Power Cache
40MHz \$575.
Universal Power Cache
40MHz w/68882 \$679.
Universal PowerCache
50MHz \$749.
Universal PowerCache
50MHz w/68882 \$879.
Turbo 040
33MHz 040 CALL

NEC

NEW 3FGX 15" MultiSync
Monitor \$639.
NEW 4FG 15" MultiSync
Monitor CALL
NEW 5FG 17" MultiSync
Monitor CALL

MASS Micro

44 Meg SyQuest Removable Drive
With Software Bundle And Cartridge \$479.
88 Meg SyQuest Removable Drive
With Software Bundle And Cartridge \$589.

SuperMac

Spectrum 24 Series IV/Trinitron
System
24 bit accelerated card with SuperMatch
20 Multiscan Trinitron \$3349.
Spectrum 8-24 PDQ SuperMatch
20" System
Accelerated video card with 20"
SuperMatch \$2349.
Spectrum 24 Series IV/
SuperMatch 17T Trinitron System \$1895.
Spectrum 8-24 / 8-24 PDQsi \$839.

Lapis

ColorServer 8
8-Bit color video for SE/30 \$349.
ProColor Server 8•16
8/16-Bit color video for SE/30 \$399.
19" Grayscale w/card \$1149.
19" Monochrome w/card \$925.
15" Portrait Display w/card \$549.

Umax

UC630 600dpi Color Scanner
w/Photoshop (full ver.) CALL
UC840 800dpi Color Scanner
w/Photoshop \$1245.
UC1200 1200dpi Color Scanner
w/Photoshop CALL
Transparency/Slide Scanner
Option CALL
Automatic Document Feeder CALL

Radius

Rocket 33 — 33 Mhz '040
Accelerator CALL
VideoVision
Complete QuickTime MultiMedia Video
Solution, With Sound! CALL
Pivot/Color Pivot CALL

Magnavox

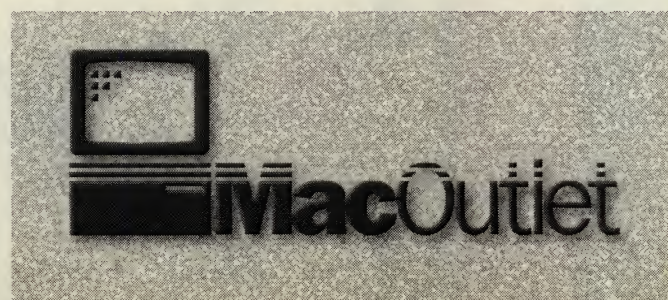
Magnavox Profesional 14"
Color Monitor \$399.
Magnavox 8/24 Bit Color Bundles
\$699./\$839.
Magnavox 17" Multiscan
Display \$829.

Sony

1304 13" Trinitron \$649.
1604 16" Trinitron \$1149.

Relisys

600 DPI Color Scanner
Great cold lamp technology, includes full
Photoshop \$999.
800 DPI Color Scanner
Great cold lamp technology, includes full
Photoshop CALL



48501 Warm Springs Blvd. #102, Fremont, CA 94539
(510) 623-8890 Fax(510) 623-8894

**Engineering
in Quality**



NuDesign Specials

2.1 Gig DAT Drive.....**\$998**

5.0 Gig DAT Drive.....**\$1398**

■ Available with Retrospect 3.1

128mb 3.5" Optical ..**\$998**

256mb 3.5" Optical ...**\$1798**

■ MacWorlds Editors CHOICE

High Quality, Fast Backup At A Super Price!

These drives combine a very fast and accurate mechanism with optional Retrospect 3.1 from Dantz Development. Just look at these specifications...

- **10.9mb per minute average backup speed**- And High speed random access!
- **Four-head Direct-Read-After-Write data verification**- Assuring your data will be there when you need it.
- **Automatic built in head cleaner**- Allows your drive to remain clean and error free.
- **SCSI II compatible interface**- Giving your drive compatibility for years to come.
- **45 watt switching power supply & a metal cabinet** - Assures great power and protection.
- **MTBF 50,000 hours**- Means that your NuDesign drive will handle years of usage.

NuDesign 2.1 Gig DAT

With SoftBackup**998.00**

With Retrospect.....**1098.00**

NuDesign 5.0 Gig DAT

With SoftBackup**1398.00**

With Retrospect.....**1498.00**

The NuDesign 2.1 & 5.0 Gig Dat Drives



The NuDesign 3.5" Optical Drive



"Fast"
MacWorld 11/92

256mb in your shirt pocket at a great price!

The NuDesign 3.5" Optical is MacWorlds Editors Choice!

"Fast, inexpensive, good technical support, easy to use-this is a rare combination of qualities for a storage device." MacWorld 11/92

With the 64k read ahead cache, the short seek scanning function and a 3mbytes per second burst transfer rate you will find that these drives compete well with hard drives.

Totally Compatible ANSI/ISO Standard- Following the ANSI/ISO standard assures that your 128mb optical drive will always be able to interchange discs with other ISO standard drives. The 256 will read and write to all standard ISO disks as well

Lowest Cost per megabyte- With 3.5 optical media at only \$49.00 per 128mb disc your cost per megabyte is only 38¢, a fraction of the costs of Syquest or hard disks.

Includes Hard Disk Tool Kit from FWB- This is the program recommended for Optical drives by MacWeek Editors.

NuDesign

128mb 3.5" Optical Series II**998.00**

128mb 3.5" Optical Series V**1098.00**

256mb 3.5" Optical Series X**1798.00**

Hours: 8:30 - 8:00 CST, Saturdays

10:00 - 4:00

Technical Service and Order

Tracking (8:30-5:00) 312-664-8225

800-621-8462

MAC DIRECT
Specialists in Mac Storage

Fujitsu Specials

520mb Internal.....**\$928**
1.2Gig Int.....**\$1398**
2.4Gig Int.....**\$2498**

- MacWorlds Editors Choice
- 5 Year Warranty
- MacWorlds fastest Gig!

MAC DIRECT

Specialists in Mac Storage

Conner The Drive That Apple Uses



For 2 years Conner has been one of Apples largest hard drive suppliers!

Conner Drives

	Internal	External
C 42 MB 3.5" LPS, 2 yr warr, 150,000 MTBF	\$178	\$228
C 85 MB 3.5" LPS, 2 yr warr, 150,000 MTBF	\$218	\$268
C 120 MB 3.5" LPS, 2 yr warr, 150,000 MTBF	\$278	\$338
C 170 MB 3.5" LPS, 2 yr warr, 150,000 MTBF	\$298	\$368
C 212 MB 3.5" LPS, 2 yr warr, 150,000 MTBF	\$378	\$448
C 540 MB 3.5", 8.5 ms, 4500 RPM, 2 yr Warr,	\$898	\$978

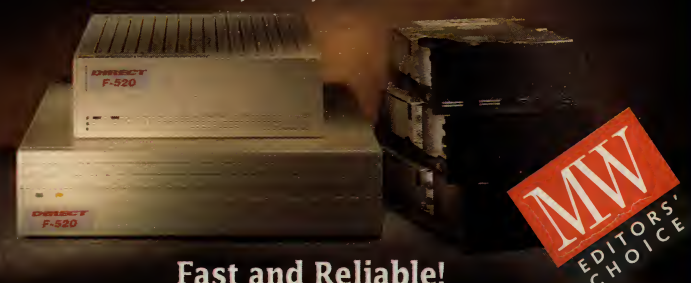
These new Conner drives are so reliable, that Conner has been one of Apples largest suppliers of drives. The 150,000 hours Mean Time Between Failure and the incredible speed of the 540 are just two reasons to buy a Conner.

Fujitsu Drives

	Internal	External
330 MB 3.5" 9ms, 5yr warr, 200,000 MTBF	\$848	\$898
425 MB 3.5" 9ms, 5yr warr, 200,000 MTBF, MacWorlds Editors Choice!	\$898	\$948
520 MB 3.5" 9ms, Fast SCSI, 5yr warr, 200,000 MTBF	\$928	\$998
1.1 Gig 3.5" 8.5ms, MB per sec transfer, 5yr warr, 300,000 MTBF,	\$1798	\$1898
1.2 Gig 5.25" 11.5ms, 5yr warr, (MacWorlds Fastest Gig!)	\$1398	\$1498
2.06 Gig 5.25" 11.5ms, 5yr warr, (5,400RPM & Fast SCSI)	\$2348	\$2448
2.4 Gig 5.25" 11.5ms, 5yr warr, (5,400RPM & Fast SCSI)	\$2498	\$2598

*Mean Time Between Failure is the average life expectancy of a drive.

The Fujitsu PicoBird 4 Drives 520, 425, & 330mb



Fast and Reliable!

The NuDesign 3.5" Optical MacWorlds Editors Choice



Optical Drives

NuDesign 3.5" 256mb Optical.....**\$1798**

NuDesign 3.5" 128mb Optical.....**\$998**

- MacWorlds Editors Choice!, Nov. '92
- "Fast, inexpensive, good technical support, easy to use-this is a rare combination of qualities for a storage device" (MacWorld)
- Includes cartridge

Ricoh 600mb HyperSpace..\$2898

- 28ms access time
- 1mb per sec transfer
- Read write reliable storage
- Includes cartridge
- Great for archiving, color scans, etc.

Toshiba 3.5" 1230mb & 877 mb CD ROM

	Internal	External
Toshiba 1230mb 3.5"	\$1498	\$1598
Toshiba 877mb 3.5"	\$1198	\$1298

- 12.5ms Average Seek Time ■ 256k cache ■ SCSI-2
- Internal for CI, Mac II, Quadra

Toshiba 3301.....\$538

- Includes driver CD carrier and cables
- 325ms access time
- MacWorld and MacUsers Highest Rated!

Quantum Drives

	Internal	External
42mb 3.5"	\$208	\$278
85mb 3.5"	\$258	\$328
127mb 3.5"	\$328	\$398
170mb 3.5"	\$368	\$428
240mb 3.5"	\$588	\$658
525mb 3.5"	\$1148	\$1218

Prometheus Modems

Promodem 144i	Internal 14.4 Powerbook Data/Fax with V.42/V.42bis	\$298
Promodem 144e	External 14.4/9600 Data/Fax with V.42/V.42bis	\$298
Promodem 24e	External 2400/9600 Data/Fax with V.42 & V.42bis	\$149
Promodem Mini	External, 2400bps mini unit	\$89

SyQuest Removables

44MB Removable.....\$398.00
88MB 5110c.....\$598.00

- 19ms Access time
- Both Drives include Cartridge
- 2 Year Warranty

NuDesign DAT Drives

NuDesign Dat 2.1Gig capability
With SoftBackup**\$998**
With Retrospect.....**\$1098**

NuDesign 5.0 Gig Compression Dat
With SoftBackup**\$1398**
With Retrospect.....**\$1498**

800-621-8462

Hours: 8:30 - 8:00 CST, Saturdays 10:00 - 4:00
Technical Service and
Order Tracking (8:30-5:00) 312-664-8225

The NuDesign DAT



NuDesign Dat 2.1 Gig capability
With SoftBackup**\$998**
With Retrospect**\$1098**

- Up to 2.1 Gig per tape
- Our best buy ever on DAT!
- Up to 10 mb per minute backup time
- Available with a complete version of Retrospect

60 East Chestnut - 145, Chicago, IL 60611
Visa, Mastercard, Amex, COD, Telecheck Approved Checks, Gov., Corp., Univ., P.O.s welcome. All new drives, preformatted with latest stable system software. Factory warranty. Bracket, cables and software included. 30 Day Money back Guarantee covers drive products only. Return Authorization number required for returns. Prices, terms and availability subject to change without notice.

MAC DIRECT

Monitor Special

Sampo 19" Color ..\$1298

- Two Page displays
- Perfect for DTP & CAD/CAM
- Include Interface cards

Trinitron 20" Color ..\$1898

Full Page Display.....\$398



14" Sampo Color.....\$378

- Plug compatible with the IIsi, CI, and the LC



14" SONY Trinitron.....\$428

- SONY 1302 for the Mac LC.



16" SONY Trinitron..\$1098

- Plug compatible with the Quadra
- Plug compatible with the CI, SI and LC at 640x480

SAMPO 19" Color System 1298.00



Sampo 19" 8 Bit Color System\$1298.00

24 Bit Color System\$1998.00

Mono System\$698.00

Grey Scale System\$998.00

- The SAMPO is a high quality dual page display without the high cost!
- Includes 1 bit, or 8 bit Video board and cable
- 2 page display supports all Mac IIs', the SI, SE-30, SE and the LC

Trinitron 20" Color System

8 Bit Quadra compatible\$1898.00

24 Bit System with RasterOps 24Li\$2898.00

- RasterOps 8x1 board available for all Macs
- The Trinitron-20 is a 20" monitor incorporating Sony's patented technology and one of our best buys! True Trinitron color at a great price!
- Includes 8 bit or 24 Bit Video board and cable
- 2 page display supports all Mac IIs', the SI, SE-30, and the LC

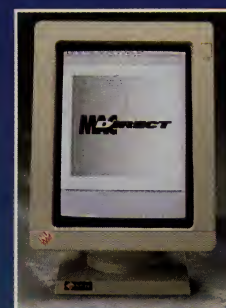
NuDesign Full Page Grey Scale\$398.00

- Plug compatible with SI, CI and Quadra (16 levels of Grey).
- Available with 1 Bit interface card for all Mac IIs', SE-30, SE and LC \$488.00.



20" Trinitron System

- 8 Bit Quadra system\$1898
- With 24 Bit interface\$2898



NuDesign Full Page Display

- Grey Scale for CI, SI, Quadra.....\$398
- II, IIfx, FX, SE30, 1Bit.....\$488



19" Sampo Color System

- With 8 Bit interface\$1298
- With 24 Bit interface\$1998

UMAX 600 DPI Color Scanner

Umax UC-630 With PhotoShop.....\$1098.00

Umax UC-840 With PhotoShop.....\$1248.00

Transparency/Slide Scanner Option\$728.00

Automatic Document Feeder\$498.00

- Rated four mice by MacUser (Dec '91) - Rated fastest by MacUser(Dec '91)
- "Boasts the highest vertical resolution..." "Umax produced the best images..." "excel(s) in speed and color accuracy" MacUser

Umax UC-1200S With PhotoShop\$2998.00

Transparency/Slide Scanner Option\$798.00

- Incredible 1200 dpi scanning res. recognizes 1 billion colors internally
- Single-pass design increases scanning speed
- Includes Adobe Photoshop

Umax 600DPI Greyscale With Typereader OCR

Software, Ofoto and Publish It,\$898.00

- An incredible OCR package with over \$1000 in software alone,

Scanner Special

Umax UC-630.....\$1098

With Photoshop

- Rated 4 Mice by MacUser
- Rated Fastest by MacUser
- 8 1/2 x 14 Scanning area

Umax UC-1200S....\$2998

With Photoshop

800-621-8462

**Hours: 8:30 - 8:00 CST,
Saturdays 10:00 - 4:00**

**Technical Service and
Order Tracking (8:30-5:00)
312-664-8225**



MAC DIRECT
Specialists in Mac Storage

60 East Chestnut - 145, Chicago, IL 60611
Visa, Mastercard, Amex, COD, Telecheck Approved Checks, Gov., Corp., Univ., P.O.s welcome. All new drives, preformatted with latest stable system software. Factory warranty. Bracket, cables and software included. 30 Day Money back Guarantee covers drive products only. Return Authorization number required for returns. Prices, terms and availability subject to change without notice.

The drives you love from the company you trust, LaCie, a Quantum company.

Our lot has great selection



Internal, ZFP™, ZFP+™, Cirrus™ & Tsunami™ Drives

Our hard drives features a wide selection of capacities and quality brand-name mechanisms—all at very affordable prices. All drives have switchable active termination, efficient, quiet fans and universal power supplies.*

Quantum	Closeout! Closeout!			
	Internal	ZFP	Cirrus	Tsunami
40MB (3 1/2")	\$179	\$239	\$289	\$339
85MB (3 1/2")	\$209	\$269	\$319	\$369
120MB (3 1/2")	\$349	\$409	\$459	\$509
127MB (3 1/2")	\$279	\$339	\$389	\$439
170MB (3 1/2")	\$309	\$369	\$419	\$469
240MB (3 1/2")	\$419	\$479	\$529	\$579
525MB (3 1/2")	\$939	\$999	\$1049	\$1099
700MB (3 1/2")	\$1199	\$1259	\$1309	\$1359
1.05GB (3 1/2")	\$1339	\$1399	\$1449	\$1499
1.2GB (3 1/2")	\$1589	\$1649	\$1699	\$1749
80MB (2 1/2") for Powerbook	\$299	See PocketDrive		
120MB (2 1/2") for Powerbook	\$449	See PocketDrive		
160MB (2 1/2") for Powerbook	\$549	See PocketDrive		

Seagate	Internal	ZFP+	HP	Internal	ZFP+
1.6GB (5 1/4")	\$2299	\$2449	1.6GB (5 1/4")	\$2459	\$2609
2.1GB (5 1/4")	\$2949	\$3099			
2.4GB (5 1/4")	\$3299	\$3449			



PocketDrive™

Pack it in your pocket, purse or briefcase. PocketDrives offer convenient desktop connection at a great price.

40MB (2 1/2") incl. T-connector	\$299
80MB (2 1/2") incl. T-connector	\$499
120MB (2 1/2") incl. T-connector	\$599
160MB (2 1/2") incl. T-connector	\$729



Optional PocketDock Cable	\$59
Extra T-Connector	\$59
110V Accessory Kit	\$69

Powerbook Internals

Pack more power in your Powerbook. Comes with brackets and instructions.

80MB Powerbook Internal	\$299
120MB Powerbook Internal	\$449
160MB Powerbook Internal	\$549

Silverlining™

Hailed as one the most powerful and useful hard disk management software available, Silverlining offers unique features found no where else! Give your hard disk a Silverlining.

Silverlining	\$149
--------------	-------

and a friendly sales staff.

FREE!
Cleaning Cartridge
\$19.95 value*



Cirrus Optical

Our quiet Cirrus Optical drives offer 128MB removable media storage, compact portability and fast 38ms performance. Includes one free cartridge (\$79 value).

	Internal	External
128MB 3 1/2" Optical Drive with Retrospect	\$1399	\$1499
128MB Optical Disk	\$1499	\$1599
		\$79

*While supplies last

Cirrus Backup

Our Cirrus backup solutions have the power to handle large backup jobs. Includes Retrospect™ and 1 free tape.

	Internal	External
155MB Tape Drive		\$629
600MB Tape Drive	\$799	\$919
1.3-2.0GB DAT	\$1439	\$1559
4-8GB Comp. DAT	\$1549	\$1649

88C
Now Available!



ZFP Removable

Our 44-88MB removable media drives deliver Syquest technology in a zero footprint case. Includes 1 free cartridge.

44MB Drive	\$599
88MB Drive (88C)	\$719
44MB Cartridge	\$79
88MB Cartridge	\$119

ExpressDrive™

Here's tight security and portability. La Cie Express Drives offer removable drive convenience and Quantum quality.

ExpressDrive Chassis	\$399
50MB Quantum LPS Drive	\$349
100MB Quantum LPS Drive	\$419
120MB Quantum LPS Drive	\$469
240MB Quantum LPS Drive	\$819



Silverscanner II™

One look at the image above should convince you that our next generation Silverscanner can really perform! Superior line art, detailed gray-scale and gorgeous color are the trademarks of this one pass, 24bit, high resolution, feature-packed scanning machine. Just scan it!

La Cie Silverscanner II

with Color It! and Read-It O.C.R. Pro! **\$1599**

with Photoshop and Read-It O.C.R. Pro! **\$1999**

with Photoshop, ColorStudio and Read-It O.C.R. Pro! **\$2099**

La Cie Silverscanner **Closeout!**

with Color It! and Read-It O.C.R. Pro! **\$999**

with Photoshop and Read-It O.C.R. Pro! **\$1349**

with Photoshop, ColorStudio and Read-It O.C.R. Pro! **\$1449**

Test us for real and call now for fast, friendly service!

800-999-1388



International 503-520-9000 Fax 503-520-9100 6 a.m.-6 p.m. PST Mon.-Fri. VISA, MasterCard, C.O.D. and approved purchase orders accepted*

*Call for details on terms, conditions, limited money back guarantee and free offers. System 7.0.1 software included only with certain configurations. ZFP+ Drives do not have switchable termination. Prices do not include shipping and only apply to products shipped within the continental United States. Please contact La Cie for international distribution. Add sales tax where applicable. ZFP, ZFP+, Cirrus, Tsunami, PocketDrive, PocketDock, ExpressDrive, Silverscanner, Silverscan, Silverlining, La Cie and the La Cie logo are trademarks of La Cie, Ltd., a Quantum Company. All other trademarks are the property of their respective companies. All prices, specifications, terms, descriptions, products and services herein are subject to change without notice or recourse. © Copyright 1992-93 La Cie, Ltd. 8700 SW Creekside Place, Beaverton, OR 97005. Phone: (503) 520-9000, Fax: (503) 520-9100. All rights reserved. Printed in U.S.A.

BEST!
Macworld
Hard Drive
under 80 MB

BEST!
Macworld
Hard Drive
80-200 MB

BEST!
Macworld
Hard Drive
over 200 MB

BEST!
Macworld
Color Scanner
Silverscanner

**FCC
Certified!**

TOLL-FREE!
Technical
Support

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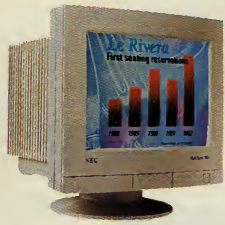
FREE!
Silverlining™

**Switchable
Termination!**

**Universal
Power
Supply!**

**30 Day
Money Back
Guarantee***

USA★FLEX...For Great MAC Peripherals!



NEC MultiSync® Monitors

All NEC monitors include Tilt/swivel base and are Mac® II/Quadra family compatible (w/cable adapter)

3FGx™ 15" Monitor

- 1024 X 768 **Non-interlaced** @ 60 Hz
 - .28mm Trio dot pitch
 - 65 MHz max. video bandwidth
- DI-NEC3FGX SRP \$799
MAC CABLE PART # F1-MACADP

\$609



4FG™ 15" Monitor

- 1024 X 768 **Non-interlaced** @ 70 Hz
 - .28mm Trio dot pitch
 - 75 MHz max. video bandwidth
- DI-NEC4FG SRP \$949
MAC CABLE PART # F1-MACADP
4FG + MacFG™ 8X display interface card **\$1359**
4FG + MacFG™ 24X display interface card **\$1919**

\$709



5FG™ 17" Monitor

- 1280 x 1024 **Non-interlaced** @ 74 Hz
 - .28mm Trio dot pitch
 - 135 MHz max. video bandwidth
- DI-NEC5FG SRP \$1599
MAC CABLE PART # 8325FG
5FG + MacFG™ 24X display interface card **\$2459**



6FG™ 21" Monitor

- 1280 x 1024 **Non-interlaced** @ 74 Hz
 - .28mm Trio dot pitch
 - 135 MHz max. video bandwidth
- DI-NEC6FG SRP \$2899
MAC CABLE PART # 8325FG
6FG + MacFG™ 24X display interface card **\$3499**

\$2299

SONY

CPD-1304 14" Multiscan® Trinitron® Color Monitor

- 1024 x 768 **Non-interlaced**
- .25mm Trio dot pitch
- 50MHz bandwidth (typical)

DI-S1304



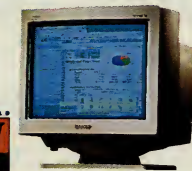
\$569

CPD-1604S 17" Multiscan® Trinitron® Color Monitor

- 1024 x 768 **Non-interlaced**
- .25mm Trio dot pitch
- 60MHz bandwidth (typical)

DI-S1604 SRP \$1700

MAC ADAPTER TMACSTD \$16.95



\$1049

NEC MacFG™ 8X/24X Color Display Interface Card



Combine the MacFG 8X or 24X with a Multi-Sync® FG™ monitor for the ultimate graphics subsystem for your Macintosh computer.

MacFG 8X
\$659

FG8X SRP \$799

MacFG 24X
\$1229

FG24X SRP \$1499



EPSON

ES-600C **\$799**
ES-800C **\$1099**
Color Scanners

- 24-bit "TruePass" scanning capable of producing over 16.6 MILLION colors!
- ES-600C - SCSI I/F, 300 DPI
- ES-800C - SCSI & BIDI I/F, 400 DPI
- Optional Automatic Document Feeder and Transparency Unit

*Than the Epson ES-300C

MAC Interface Kit: **\$289**

- Adobe® Photoshop® 2.0
- PIM and DA Cable
- Epson's Apple scanner driver
- Interface kit is required (Sold separately)

SPECIAL OF THE MONTH

EPSON

EPL-7500 POSTSCRIPT™ LASER PRINTER

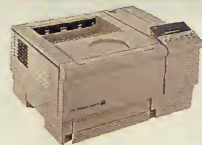
Incredible PostScript Price

The powerful EPL-7500, PC World's "Best Buy" and Info World's #1 PostScript laser printer!

- 6 pages per minute
- Adobe® PostScript with 35 typefaces
- Weitek XL-8200 series RISC processor
- 2MB memory, expandable to 6MB
- Parallel, serial, and AppleTalk® interfaces
- HP LaserJet Series II emulation
- 250 sheets input capacity

\$799

NEW LOW PRICE BI-EPL7500



NEC

Silentwriter® Model 95

\$1359



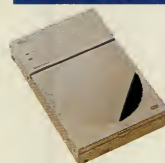
- 6 PPM PostScript® Level 2 and PCL 5
 - AppleTalk/Parallel/Serial
 - Automatic Emulation Switching
 - 250 Sheets and built-in 15 envelope feeder
- BI-NEC95 SRP \$1749

NEC Silentwriter Model 95fx

\$1849



Same as above with built-in plain paper send/receive fax capability. BI-NEC95FX



NEC Intersect™ CD/ROM CDR-37

\$439



- Fast 450ms access time
- 150 KB/second data transfer rate
- 64 KB cache memory
- Optional battery pack for portable operation
- 2 year manufacturer's warranty
- Includes MAC interface kit

DI-CDR-37 & CD-MA002



NEC Intersect™ CD/ROM CDR-74 with MultiSpin™

\$619



- **280ms - Fastest Access Time Available**
- 300 KB/second data transfer rate
- 64 KB cache memory
- Standard dust brush for added dust protection
- Includes MAC interface kit
- 2 year manufacturer's warranty

DI-CDR-74 & CD-MA002

MAC CD/ROM SOFTWARE TITLES

Desert Storm CDM-DESERT	\$29*	\$39
Family Doctor CD-DOCTOR	\$45*	\$55
Interactive Storytime Vol. 1		
CDM-INSTORY	\$29*	\$49
Orient CDM-ORIENT	\$29*	\$49
Sherlock Holmes CDM-SHER	\$29*	\$49
Toolworks Multimedia Enc.		
CDM-ENC	\$49*	\$239
Total Baseball CD-TBASE	\$49*	\$55
U.S. Atlas V 2.11 CDM-ATLAS	\$29*	\$39
U.S. History CDM-USHIST	\$29*	\$229
World Atlas V 2.1 CDM-WORLD	\$25*	\$49

*When purchased with CD-ROM drive shown above

IBM® Personal Printers for Macintosh® by Lexmark™



True 600 dpi output...for under \$2000!

IBM® LaserPrinter 6A

\$1529

- Adobe® PostScript® software built in
 - 300 dpi with PQET, Max. 600 dpi w/optional memory
 - 10 MHz • 3MB • Up to 6 ppm
 - AppleTalk®, Rasterport interface
 - 39 Adobe® Type 1 scalable fonts
 - 200 sht. paper cass.
- 4029021 SRP \$2199



IBM® LaserPrinter 10A

\$1959

- Adobe® PostScript® software built in
 - 600 dpi with PQET • 16.7 MHz • 5MB
 - AppleTalk®, Rasterport interface
 - 39 Adobe® Type 1 scalable fonts
 - Up to 10 ppm
- 4029041 SRP \$2799
Printers require MAC cable. Call for price.



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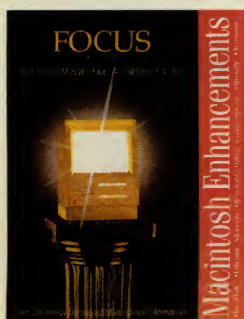


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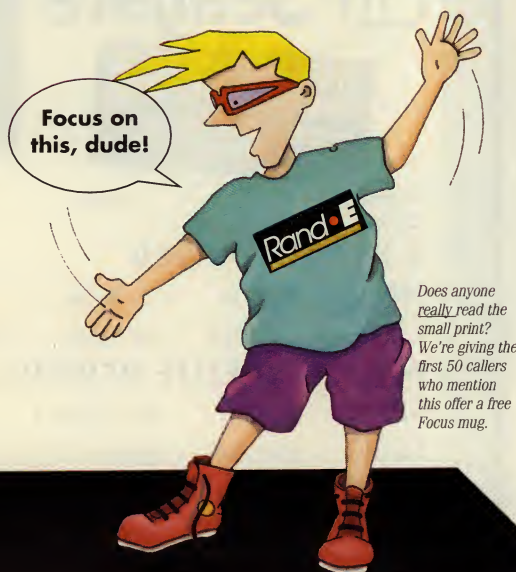
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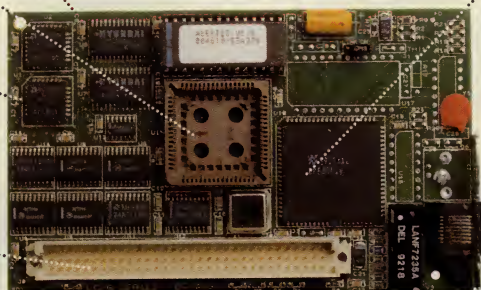
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Quantum



GO•Drives have 32k cache, low power consumption, MTBF of 150,000 hours, and ONE Year Warranty. ELS drives have 32k cache, low power consumption, MTBF of 250,000 hours and TWO Year Warranty. LPS drives have 64k-256k cache, MTBF of 250,000 hours, and TWO Year Warranty. PRO drives have 256k cache, MTBF of 150,000 hours, and TWO Year Warranty.

Unformatted Capacity	Model	Access Time	Actual MAC Capacity	Internal	External
GO•DRIVE (2.5" HARD DRIVES DESIGNED FOR NOTEBOOKS)					
80mb	GO80	17ms	80mb	\$325	\$425
120mb	GO120	17ms	120mb	\$435	\$535
ELS SERIES (3.5" LOW PROFILE AND LOW POWER)					
42mb	ELS42	19ms	40mb	\$175	\$235
85mb	ELS85	17ms	82mb	\$215	\$275
127mb	ELS127	17ms	124mb	\$289	\$349
170mb	ELS170	17ms	160mb	\$319	\$379
LPS SERIES (3.5" LOW PROFILE)					
105mb	LPS105	11ms	100mb	\$255	\$315
240mb	LPS240	10ms	234mb	\$439	\$499
525mb	LPS525	10ms	500mb	\$939	\$999
PRODRIVE SERIES (3.5" HALF HEIGHT)					
425mb	PRO425	9ms	406mb	\$879	\$939
700mb	PRO700	10ms	670mb	\$1195	\$1255
1.0GIG	PRO1050	10ms	1001mb	\$1365	\$1425
1.2GIG	PRO1225	10ms	1165mb	\$1595	\$1655

*6300 RPM!!

Maxtor



Unformatted Capacity	Model	Access Time	Actual MAC Capacity	Internal	External
XT SERIES (3.5" LOW PROFILE)					
120mb	7120S	15ms	121mb	\$259	\$319
207mb	7213S	15ms	202mb	\$379	\$439
LXT & MXT SERIES (3.5" HALF HEIGHT)					
330mb	LXT-340	15ms	324mb	\$625	\$685
FAST!! 535mb*	MXT-535	8.5ms	521mb	\$999	\$1059
FAST!! 1240mb*	MXT-1240	8.5ms	1150mb	\$1659	\$1719
PANTHER SERIES (5.25" FULL HEIGHT)					
1.2GIG	PO-12S	13ms	997mb	\$1419	\$1519
1.7GIG	P1-17S	13ms	1433mb	\$1719	\$1819

Maxtor 3.5" drives carry a ONE Year Warranty. Maxtor 5.25" drives carry a TWO Year Warranty.

FIVE YEAR WARRANTY

FUJITSU



Unformatted Capacity	Model	Description	Access Time	Actual MAC Capacity	Internal	External
425mb	M2623FA	3.5" Half Height	9ms	405mb	\$895	\$955
520mb	M2624FA	3.5" Half Height	9ms	496mb	\$945	\$1005
NEW 1.1GIG	M2694	3.5" Half Height	8.5ms	995mb	\$1795	\$1895
1.2GIG	M2266	5.25" Full Height	14.5ms	1029mb	\$1395	\$1495
2.0GIG	M2652	5.25" Full Height	14.5ms	1665mb	\$2295	\$2395
NEW 2.4GIG	M2654	5.25" Full Height	11.5ms	2000mb	\$2519	\$2619

Seagate

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(WHILE SUPPLIES LASTS)



Unformatted Capacity	Model	Description	Access Time	Actual MAC Capacity	Internal	External
3.5" DISK DRIVES						
248mb	ST3283N	Low Profile	12ms	235mb	\$479	\$539
1.2GIG	ST11200N	Half Height	10.5ms	1000mb	\$1535	\$1595
WREN AND ELITE SERIES (5.25" FULL HEIGHT)						
645mb	ST4767N	Wren Runner II	11.9ms	634mb	\$1519	\$1619
1.2GIG	ST41200N	Wren-7	15ms	989mb	\$1375	\$1475
1.6GIG	ST41651N	Wren-8	15ms	1350mb	\$1715	\$1815
2.1GIG	ST42100N	Wren-9	12.9ms	1900mb	\$1935	\$2035
1.6GIG	ST41600N	Elite-1	11.5ms	1307mb	\$1999	\$2099
2.4GIG	ST42400N	Elite-2	11ms	2050mb	\$2879	\$2979
3.4GIG	ST43400N	Elite-3	11ms	2750mb	\$3929	\$4029

Seagate drives carry a ONE Year Warranty.

HEWLETT PACKARD

FIVE YEAR WARRANTY



Unformatted Capacity	Model	Access Time	Actual MAC Capacity	Internal	External
3.5" HALF HEIGHT DRIVES					
234mb	C2233	12.6ms	223mb	\$799	\$859
422mb	C2235	12.6ms	402mb	\$1049	\$1109
1.2GIG	C2247	10.5ms	1000mb	\$1955	\$2015
5.25" FULL HEIGHT DRIVES					
677mb	97556	13.5ms	633mb	\$1465	\$1565
1.2GIG	97558	13.5ms	1020mb	\$1665	\$1765
1.6GIG	97560	13.5ms	1292mb	\$1995	\$2095
2.4GIG	CP3010	11.5ms	2000mb	\$2999	\$3099

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ClubMac 88c will allow you to read and write both 44mb and 88mb cartridges. Finally, there's one simple solution. Buy the drive that will offer complete compatibility with all SyQuest based cartridges. Buy the ClubMac 88c.



ClubMac SyQuest Dual Drives offer users the most convenient way to exchange data between cartridges.



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ClubMac 88c External (SQ5110C)	\$589
ClubMac 88c Internal	\$559
ClubMac 88c Dual	\$1079

* ClubMac 88c will read and write 44mb cartridges, but will not format 44mb cartridges.

CLUBMAC 44MB REMOVABLES

ClubMac 44mb External (SQ555)	\$385
ClubMac 44mb Internal	\$345
ClubMac 44mb Dual	\$725

CLUBMAC 88MB REMOVABLES

ClubMac 88mb External (SQ5110)	\$489
ClubMac 88mb Internal	\$469
ClubMac 88mb Dual	\$895

SYQUEST CARTRIDGES

44mb Cartridge	\$63
88mb Cartridge	\$97

**NEW
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**SyQuest®
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SyQuest Drives include

- TWO Year Warranty
- One cartridge and necessary cables
- SCSI Director™ Formatting Utility

SyQuest Cartridges carry a ONE Year Warranty.

CONNER

Unformatted Capacity	Model	Description	Access Time	Actual MAC Capacity	Internal	External
85mb	CP30080E	3.5" Low Profile	17ms	82mb	\$225	\$285
120mb	CP30100	3.5" Low Profile	19ms	116mb	\$279	\$339
170mb	CP30170E	3.5" Low Profile	15ms	160mb	\$315	\$375
212mb	CP30200	3.5" Low Profile	12ms	206mb	\$425	\$485
540mb	CP30540	3.5" Half Height	8.5ms	515mb	\$979	\$1039

Conner drives carry a ONE Year Warranty.

**FIVE
YEAR
WARRANTY**

MICROPOLIS

Unformatted Capacity	Model	Description	Access Time	Internal	External
1.0GIG	2112	3.5" Half Height/Fast SCSI-2	10ms	\$1699	\$1759
2.0GIG	1924	5.25" Full Height/Fast SCSI-2	11.5ms	\$2849	\$2949

ClubMac OPTICAL Drives



Model	Capacity	Description	Seek	External
CMO-OD3000 Teac	128mb	3.5" Half Height	45ms	\$999
CMO-LF3004 Panasonic	128mb	3.5" Half Height	45ms	\$1129
CMO-3100E Ricoh	128mb	3.5" Half Height	45ms	\$1089
CMO-5031E Ricoh	594/652mb	5.25" Full Height	28ms	\$2385
Tahiti II MaxOptix	650mb/1.0GIG	5.25" Full Height	35ms	\$3269
128mb Cartridge	3.5" Single Sided			\$39
594/652mb Cartridge	5.25"-512/1024 bytes/sec			\$99

All ClubMac Opticals include ONE cartridge and ONE Year Warranty.

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Media
PRICES**

60 meter DAT	\$13
90 meter DAT	\$16
CT600N	\$19
CT600F	\$28
Exabyte 8mm	\$18

ClubMac TAPE BACKUP Systems



Capacity	Model	Description	Media	Internal	External
155mb	Teac MT2ST/N50	Analog	CT600N	\$469	\$489
600mb	Teac MT2ST/F50	Analog	CT600F	\$669	\$689
2.0GIG	ARDat	DAT, DDS	4mm	\$1165	\$1185
2.0GIG	WangDAT 1300XL	DAT, DDS	4mm	\$1249	\$1269
3-5GIG	WangDAT 3200	DAT, DDS-DC	4mm		\$1489
2.0GIG	HP 35470A	DAT, DDS	4mm	\$1329	\$1349
3-5GIG	HP 35480A	DAT, DDS-DC	4mm	\$1529	\$1549
2.2GIG	Exabyte EXB-8200	Digital/Helical	8mm		\$1859
5.0GIG	Exabyte EXB-8500	Digital/Helical	8mm		\$2849

Tape BackUp Systems include Retrospect v.1.3c Backup Software, ONE cartridge and ONE Year Warranty.

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100% compatible with any software that runs on a Quadra and any hardware that runs on a Mac Ili.

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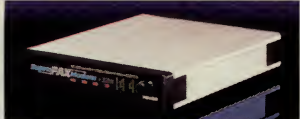
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WARRANTY**



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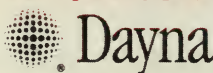
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EtherTalk to LocalTalk

AP1002 AsantePrint, Thick/Thin	\$319
AP1001 AsantePrint, Thick/10BaseT	\$319

Mac II Family & Performa 600 (NuBus)

MC3NB Thick/Thin/10BaseT, 64K	\$199
MC+IIE64 Thick/Thin, 64K	\$149
MC+IIE64 Thick/10BaseT, 64K	\$149

Mac IISI & SE/30 (68030 PDS)

MC3IISI Thick/Thin/10BaseT, 64K, FPU Socket	\$199
MC+30IE64 Thick/Thin, 64K, FPU Socket	\$149
MC+30IEMC64 Thick/Thin, 64K, FPU Chip	\$245

Mac LC, LCII & Performa 400 (68020, 68030 PDS)

MC+LCII Thin/10BaseT, FPU Socket	\$199
MCLC10TII 10BaseT, FPU Socket	\$149
MCLC10TMCII 10BaseT, FPU Chip	\$245

EPSON

Bundled with
ADOBE PHOTOSHOP
and
ScanTastic!ps



EPSON ES-600C 1200 dpi

- 300 X 300 dpi optical resolution, 1200 dpi via interpolation
- Epson's TruePass Scanning System (single or multi-pass)
- 8-bit grayscale and 24-bit color scanning

ES-600C with ScanTastic \$945

ES-600C with Full Photoshop & ScanTastic \$1215

EPSON ES-800C 1600 dpi

- 400 X 400 dpi optical resolution, 1600 via interpolation
- Epson's TruePass Scanning System (single or multi-pass)
- 8-bit grayscale and 24-bit color scanning

ES-800C with ScanTastic \$1229

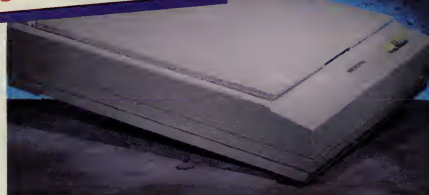
ES-800C with Full Photoshop & ScanTastic \$1499

Automatic Document Feeder \$465

Transparency Unit \$765

MICROTEK

Bundled with
ADOBE PHOTOSHOP



SCANMAKER II \$899

- Up to 1200 dpi resolution via interpolation
- 24-bit color/8-bit grayscale
- Bundled with Adobe Photoshop LE

SCANMAKER IIXE \$1179

- Up to 1200 dpi resolution via interpolation
- 24-bit color/8-bit grayscale
- Bundled with FULL Adobe Photoshop

Auto Document Feeder \$479

radius

RADIUS COLOR DISPLAYS

Color Display/21	\$2319
PrecisionColor Pivot	\$939
PrecisionColor Display/19	\$2089
PrecisionColor Display/20 or 20S	\$2319

RADIUS MONO/GS DISPLAYS

Full Page Display / Pivot Display	\$569 / 699
Two Page Display/19	\$879
Two Page Display/21	\$1149
Two Page Display/21E	\$1299

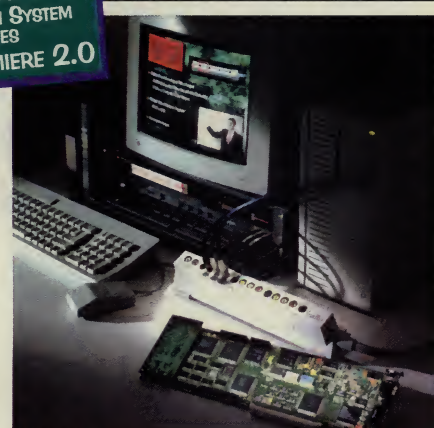
RADIUS INTERFACES

Color Pivot / Mono Pivot	\$499 / 249
PowerView	\$489
PrecisionColor 8XJ	\$489
PrecisionColor 24X	\$1629
PrecisionColor 24XP / 24XK	\$489 / 819
Two Page / Full Page	\$375 / 189

ACCELERATORS

Rocket 25i / 33	\$1199 / 1949
RocketShare	NEW LOWER PRICE!! \$399
SCSI-2 Booster	\$249

VIDEOVISION
PRESENTATION SYSTEM
INCLUDES
ADOBE PREMIERE 2.0



VIDEOVISION (BASIC SYSTEM) \$1625

VIDEOVISION (PRESENTATION) \$1929

PRESENTATION SYSTEM INCLUDES ADOBE PREMIERE 2.0

Everything you need to create hot desktop video presentations. Mix and record high-quality video, audio, and Macintosh graphics to videotape. VideoVision integrates QuickTime and other multimedia applications by providing computer graphics display, video input, and video output on a single card.

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MoviePak is the real-time JPEG compression-decompression daughterboard for full-motion video digitizing and full-screen QuickTime playback along with full featured video editing software.

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Custom Color 21" System (21" Color Monitor & Paintboard 24)	\$3825

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MediaTime / VideoTime	\$1499 / 1135
PhotoPro NuBus	NEW LOWER PRICE!! \$589
Video Expander II (NTSC)	\$529

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20 Multimode Color (2085H)	\$1329
20T MultiScan Trinitron (2075M)	\$2089
21" Mono/Gray Scale (2110)	\$999
15" Mono/GS Portrait (1510)	\$499

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RasterOps 24XLI / 8XLI	\$1895 / 909
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Paintboard Li	\$815
ColorBoard 264/SE30	\$699

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SUPERMAC

DISPLAYS

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SuperMatch 20-T Multimode Trinitron (9752)	\$2449
SuperMatch 20 Color (9782)	\$1479
SuperMatch 17 Multimode (9730)	\$1149
SuperMatch 17-T Trinitron (9735)	\$1049
Platinum 21 Two-Page Display (9761)	\$989

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Spectrum/24 PDQ Plus	NEW LOWER PRICE!! \$1515
SuperView	NEW LOWER PRICE!! \$365
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Spectrum/8 Series III	\$405

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Spigot & Sound NuBus*	\$479
VideoSpigot Pro NuBus**	\$1069
VideoSpigot Pro Ilsi**	\$1229
Spigot & Sound Pro NuBus**	\$1069

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PREMIERE
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NEC LASER PRINTERS



MacUser
★★★★
September 1992
Silentwriter Model 95

MODEL 95F

- Adobe PostScript Level 2
- 6 ppm • 35 fonts • 2 MB RAM
- Auto Interface Monitor Switching
- HP LJ III Emulation • Parallel, Serial, AppleTalk
- 250-sheet Capacity • Built-in Envelope Feeder

\$1369

LESS MFG
REBATE

\$1119

MODEL 97 \$1749

- Adobe PostScript Level 2 • 10 ppm • 35 fonts
- 2 MB RAM • Auto Interface Monitor Switching
- HP LJ III Emulation • Parallel, Serial, AppleTalk
- 250-sheet Paper Capacity
- Built-in Envelope Feeder

MODEL 95fx \$1849

- Model 95fx with a built-in plain paper fax
- Fax from any MAC or DOS/Windows PC using the software included with the printer
- The Model 95fx can send & receive faxes to/from any standard fax machine or other Model 95fx

MODEL 97fx \$2199

SILENTWRITER OPTIONS

250-sheet Universal Cassette (95/95f/95fx)	\$215
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2MB Memory Upgrade	\$99
Face-Up Tray	\$35
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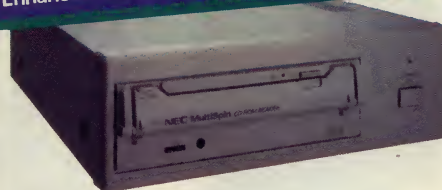
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- SCSI-2 • 280ms access time • 256k cache
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- 280ms access time
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- 300KB data transfer
- 256K continuous flow cache
- Kodak's Multisession Photo CD
- MultiSpin technology: CD spins twice as fast when accessing data
- Switchable power supply (120V/22V)
- Double-Door Dust Protection
- Includes MAC Interface Kit
- TWO Year Warranty

NEC MULTIMEDIA GALLERY

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- MAC Interface Kit
- Amplified stereo speakers & headphones
- TWO Year Warranty
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SHERLOCK HOLMES, CONSULTING DETECTIVE
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\$395

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- MAC Interface Kit
- Amplified stereo speakers
- TWO Year Warranty
- 6 interface CD-ROM software titles



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INTERACTIVE STORYTIME
THE SOFTWARE TOOLWORKS WORLD ATLAS
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TOTAL BASEBALL
DISCIS BOOKS AESOP'S FABLES
THE FAMILY DOCTOR
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NEC Multimedia Gallery for PC	\$799
NEC CD Express for PC	\$395

NEC COLOR MONITORS AND DISPLAY INTERFACE CARDS



The 15", 17" and 21" NEC MultiSync FG Display Solutions for the Mac II family and the powerful Quadra series. MultiSync FG monitors combine features that compliments the Macintosh computer and advance screen performance for brighter, sharper, more accurate images.

- AccuColor Control System with 4FG, 5FG, 6FG
- Larger, more accurate Images
- Comp. w/with LC, LCII, II family, Quadras, NEW Macs • TWO Year Warranty
- Multiple-frequency
- 0.28mm trio dot pitch

15" MultiSync 3FGx \$609

MACWORLD
MW
EDITOR'S
CHOICE
March 1992

- Perfect for general business, presentation, business graphics, paint programs
- Maximum resolution of 1024 x 768
- Invar Shadow Mask • MPPR-II compliant

**BUY a NEC 3FGx or NEC 4FG with
the NEW MacFG 24Xp Video Card
and RECEIVE \$100 from NEC**

15" MultiSync 4FG \$729

AccuCOLOR CONTROL SYSTEM

MacUser
★★★★
September 1992

- Perfect for general business, color-intensive business graphics, presentation, multimedia applications, paint programs, 24-bit imaging
- Maximum resolution of 1024 x 768

4FG & MacFG 8X \$1359

4FG & MacFG 24X \$1919

17" MultiSync 5FG \$1299

AccuCOLOR CONTROL SYSTEM

MacUser
★★★★
January 1993

- Perfect for large screen business applications, desktop publishing, multimedia applications, paint programs, 24-bit imaging media paint program, 24-bit imaging
- Resolution of 1024 x 768 at 82 dpi

5FG & MacFG 8X \$1929

5FG & MacFG 24X \$2489

21" MultiSync 6FG \$2349

AccuCOLOR CONTROL SYSTEM

MacUser
★★★★
September 1992

- Perfect solution for professional color desktop publishing, large screen business applications, multimedia paint program, 24-bit imaging
- Supports 1152 x 870 dual page mode

6FG & MacFG 8X \$2979

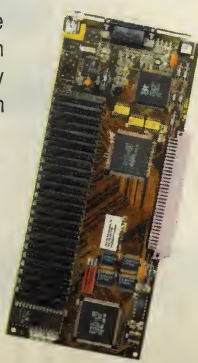
6FG & MacFG 24X \$3539

**FREE
21" MultiSync
MONITOR LENS
FROM NEC
(\$199 VALUE)**

NEC MacFG COLOR DISPLAY INTERFACE CARDS

The MacFG Color Display Interface card, engineered in conjunction with Radius, gives you flexible display capabilities seamlessly integrated with each of the MultiSync FG monitors.

- NuBus QuickDraw accelerated display interface cards
- Supports Mac II family and Quadras
- Offered in 8-bit and 24-bit color models
- Offers multiple display modes with real time switch on the fly between display modes



MacFG 24Xp \$499

- Supports 24-bit color depth, 16.7 million colors
- On-board QuickDraw acceleration
- Supports the MultiSync 3FGx, 4FG, 5FG

MacFG 24X \$1199

- Supports 24-bit color depth, 16.7 million colors
- On-board QuickDraw acceleration
- Supports up to 1152 x 870 resolution
- 3 MB of fast VRAM

MacFG 8X \$639

- Supports 8-bit color depth
- Upgradeable to 16-bit or 24-bit
- On-board QuickDraw acceleration
- Supports up to 1152 x 870 resolution

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“My experience in running large retail organizations for more than 16 years was the person at the top normally heard from customers only when things ‘had not gone according to Hoyle’ somewhere down the line. I would like to be the exception and bring to your attention my experiences of outstanding service during my recent purchase of a RealTech 19” monitor and RasterOps 24XLI card...their responsive service was a refreshing change.”

—Stephen E. Snider

Monitors: all sizes, types, and prices.

	Price	Tube type	640 x 480	640 x 870	832 x 624	1024 x 768	1152 x 870	Auto-syncing	Anti-glare	Mac on-board compatible
A. Radius 21" Color	\$3,069	Hitachi								
RasterOps 21" Color	2,799	Hitachi								
B. SuperMac (SuperMatch) 21"	2,529	Hitachi								
SuperMac 21" Mono/Grayscale	989	—								
C. RasterOps 20" Trinitron Multi-Mode	\$2,329	Trinitron								
Radius Precision Color 20"	2,389	Trinitron								
RasterOps 20" Hitachi Color	1,469	Hitachi								
D. RealTech 20" Trinitron Multi-Mode	1,895	Trinitron								
E. SuperMac 20" (SuperMatch)	1,499	Hitachi								
SuperMac 20" (SuperMatch Dual-Mode)	2,499	Trinitron								
F. NEC 17" 5FG Color	\$1,589	Toshiba								
RasterOps 16" (RasterOps Sweet 16)	1,249	Panasonic								
G. RealTech 17" (RealTech Multi-Mode)	995	Hitachi								
H. Sony 17"	1,189	Trinitron								
I. Seiko Instruments 17" CM1760LR	1,249	Trinitron								
J. Radius Precision Color Pivot 15"	\$959	Non-Trinitron								
K. RealTech 15" Grayscale	449	—								
L. Seiko Instruments 14" CM1445	479	Trinitron								
M. Sony 13" Color	689	Trinitron								

Monitors



PowerBooks



These PowerBook 160s and PowerBook 180s each include: 8 Mb of RAM, expandable to 14 Mb; display with 16 grayscale levels; 1.4 Mb floppy disk drive.

PowerBook® 160

25 MHz 68030. Supertwist display. 40, 80, or 120 Mb hard drive.

PowerBook 160 with 8/40 \$2639
PowerBook 160 with 8/80 2999
PowerBook 160 with 8/120 3359

PowerBook® 180

33 MHz 68030 FPU. Active matrix display. 80 Mb hard drive.

PowerBook 180 with 8/80 \$4319
PowerBook 180 with 8/120 4679

POWERBOOK MEMORY UPGRADES & ACCESSORIES

PowerBook 160 & 180 Memory Upgrades (6/8/10)....\$289/409/499
PowerBook Duo 210 & 230 Memory Upgrades (4/8/12)279/559/809
Auto Power Adapter..... 89

Charger/Reconditioner 169
Auxiliary Power Pack..... 169
Radius PowerView..... 509
PowerBook Battery..... 79

The PowerBook Duo 210 8/80 and PowerBook Duo 230 8/80 transform into desktop computers by using the optional Duo Dock. Each PowerBook Duo 210 or 230 includes:

- 640 x 400 Supertwist liquid crystal display with 16 grayscale levels
- 8 Mb of RAM, expandable to 24 Mb
- EverWatch Battery Saver technology
- Optional internal modem

PowerBook® Duo 210 8/80

\$2,529
Lease: \$69/month

25 MHz 68030 microprocessor. 80 Mb hard drive.

All PowerBooks listed here are equipped with a 19mm trackball.

PowerBook® Duo 230 8/80

\$2,889
Lease: \$79/month

33 MHz 68030 microprocessor. FPU, 80 Mb hard drive.

PowerBook Duo 230 with 8/120.....\$3249

POWERBOOK MODEMS

Global Village PowerPort Gold/Silver/Bronze.....\$459/399/209
MassMicro FM 24/96 PB..... 189
Zoom Pocket Modem 119

POWERBOOK CARRYING CASES

Leather Attache (A) \$139
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TransWarp LC (50 MHz w/50-FPU) ... 1319
TransWarp 040 (25 MHz)..... 1749
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33 MHz Accelerator\$379
40 MHz Accelerator 549
50 MHz Accelerator 719
25 MHz Turbo 040 (Ilci,Ilisi)..... 1099
33 MHz Turbo 040 (Ilci,Ilisi)..... 1349
FastCache Turbo 25 (040) 259
FastCache Turbo 33 (040) 339
Charger (Photoshop accelerator) 799
PowerCache Adapter 40

FUSION DATA

TokaMac Ilci.....\$1259
TokaMac Ilisi 1259
TokaMac ELC 969

NEWER TECHNOLOGY

Quadra 700 Overdrive.....\$259
Image Magic NuBus 769
Image Magic FX/PDS 699
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Radius Rocket 25i\$1239
Radius Rocket 33 2069
SCSI-2 Booster..... 249
Rocket Share..... 419

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NETWORKING CARDS & HUBS

Asanté 10T Hub/8 (Ethernet concentrator)

Lets you use inexpensive unshielded twisted-pair (UTP) telephone wire instead of expensive coaxial cable for local area networks.

10Base-T Hub/8\$265



Asanté EN/SC (SCSI-to-Ethernet adapter). For Macs without available slots.

EN/SC\$339

Asanté MacCon 3 Ethernet card. Automatically configures to media used.

MacCon 3 Card.....\$216

TechWorks GraceLAN Update Manager

GraceLAN for 50 Users\$285

We carry a full line of Asante and Dayna cards.

DaynaPORT E/II-T NuBus Card

Connects Mac II computers to thick, thin, fiber optic or 10Base-T Ethernet cable systems.

Includes an RJ-45 jack for 10Base-T wiring.

DaynaPORT E/II-T NuBus Card\$149

DaynaPort E/Z. Ideal for Macs that don't have a slot for a network interface card.

DaynaPORT E/Z\$269

Dayna EtherPrint

Divides your network into multiple zones.

Dayna EtherPrint.....\$335

Dayna EtherPrint Plus.....\$439



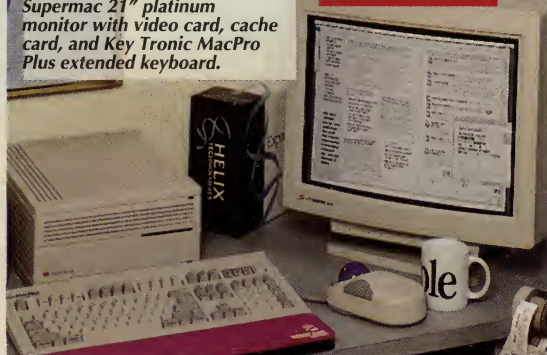
Systems Configured to your specifications

Here are a few of the systems/workstations we sell. We'll let you mix and match your choice of components.

Macintosh IIfx Business Solution

Macintosh IIfx with 5 Mb of RAM, 212 Mb hard drive, Supermac 21" platinum monitor with video card, cache card, and Key Tronic MacPro Plus extended keyboard.

\$4,095
Lease: \$112/month



\$2,729
Lease: \$77/mo.

Mac IIsi Solution



\$7,849
Lease: \$215/month

Quadra 700/Trinitron Intermediate Graphics Solution

Quadra 700, 8 Mb of RAM, 520 Mb hard drive, RealTech 20" Trinitron monitor w/PaintBoard Li and Key Tronic MacPro Plus extended keyboard.

Macintosh IIsi with 5 Mb of RAM, 120 Mb hard drive, Seiko Instruments CM 1445 14" Trinitron monitor, and Key Tronic MacPro Plus extended keyboard.

Hours: 8 am-7 pm Central Standard Time

30-DAY MONEY-BACK GUARANTEE on all hardware (except printer consumables and special-order items). Before returning merchandise, call our Customer Service Dept. toll-free to receive a returned merchandise authorization number (RMA), which must be included with any products you return. No C.O.D. returns, please. Thank you for your cooperation. ALL PRICES ARE SUBJECT TO CHANGE WITHOUT NOTICE.

Scanners

FAX: 1-409-539-4141

CALL: 1-409-760-2400

Toll-free tech support:

1-800-364-MACS

	Price	DPI	Brightness & contrast levels	Scanning area	Flat art	Transparencies	Slides	Software
MICROTEK								
Scanmaker II	\$909	600	14	8.5 x 13.5	■			Includes limited version of Adobe Photoshop
Scanmaker IIXE	1,179	600	14	8.5 x 13.5	■			Includes full version of Adobe Photoshop
Scanmaker 1850 Slide Scanner	1,569	1850	14	2.5 square inches		■		Includes full version of Adobe Photoshop
REALTECH								
Scan 800	\$1,199	800	200	8.5 x 11.75	■			Includes Scan-Match color calibration software
Optional Adobe Photoshop	200							
Scan 800 with Transparency Option	1,695	800	200	8.5 x 11.75	■	■	■	
UMAX								
UC 630	\$1,119	600	51	8.5 x 14	■			Includes full version of Adobe Photoshop
Transparency Option	729	(600)	(51)	6 x 9	■	■	■	
UC 840	1,289	800	51	8.5 x 14	■			Includes full version of Adobe Photoshop
Transparency Option	729	(800)	(51)	6 x 9	■	■	■	
UC 1200S	3,019	1200	51	8 x 11.8	■	■	■	Includes full version of Adobe Photoshop
Transparency Option	729	(1200)	(51)		■	■	■	



The photo above is a 300 dpi image of an 8 x 10 transparency. It was scanned on the RealTech Scan 800 with Transparency Option, then adjusted with ScanMatch and color-corrected with Adobe Photoshop.

Scanners & Printers

Laser printers

The right printer can do wonders for your productivity. Do you need speed? Adobe PostScript Level 2? Do you need to print a lot of pages each month?

NEC Silentwriter Model 95

\$1,469
Lease: \$40/month

■ 300 dpi
■ 6 pages/min.
■ 2 Mb RAM (expandable to 5 Mb)

■ Adobe PostScript Level 2
■ Motorola 68000 processor

■ 6,000 pages per month
■ Built-in envelope feeder & 250-sheet tray; optional 2nd tray available in letter or legal sizes

■ No SCSI port
■ Appletalk RS-422, parallel, and RS-232C

■ 35 Micro-fine toner and NEC's patented "Sharp Edge" technology create sharp black print quality

NEC



NewGen

■ 400 dpi
■ 4 pages/min.
■ 4 Mb RAM (expandable to 16 Mb)

■ PostScript compatible
■ Weitek XL-8220 processor

■ 3,500 pages per month
■ Optional 2nd paper drawer

■ Optional SCSI port
■ Appletalk RS-422, parallel, and RS-232C

■ 35

NewGen 400P

\$1,879
Lease: \$51/month



RealTech

■ 300 dpi
■ 9 pages/min.
■ 2 Mb RAM (expandable to 10 Mb)

■ Adobe PostScript Level 2
■ Weitek RISC processor

■ 5,000 pages per month
■ Optional 2nd paper tray & cassette feeder are available for \$250 (for both)

■ SCSI port
■ Appletalk RS-422, parallel, and RS-232C.

■ 35 ATM font rendering technology builds raw type characters 4 to 5 times faster, enabling the RealTech Laser to print complex documents faster than other printers in its price range.

RealTech Laser

\$1,595
Lease: \$44/month

★★★★1/2
"The RealTech features not just a genuine Adobe interpreter, but also a PostScript Level 2 raster image processor (RIP), which earns it more than a few points for forward compatibility."
— PUBLISH MAGAZINE, Feb. 1992
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Texas Instruments MicroLaser XL Turbo

\$2,795
Lease: \$77/month

■ 300 dpi
■ 16 pages/min.
■ 2.5 Mb RAM (expandable to 10.5 Mb)

■ Adobe PostScript Level 2
■ Weitek RISC processor

■ 25,000 pages per month
■ Optional 2nd paper drawer

■ Optional SCSI port
■ Appletalk RS-422, parallel, and RS-232C

■ 35

TEXAS INSTRUMENTS



Texas Instruments MicroLaser Plus

\$1,249
Lease: \$34/month

■ 300 dpi
■ 9 pages/min.
■ 1.5 Mb RAM (expandable to 4.5 Mb)

■ Adobe PostScript Level 1
■ Motorola 68000 processor

■ 10,000 pages per month
■ Optional 2nd paper drawer and envelope feeder

■ Optional SCSI port
■ Appletalk RS-422, parallel, and RS-232C

■ 17

Available with 35 resident fonts (\$1349)

The only 11x17 printer with Adobe PostScript Level 2 for less than \$3500.



■ Choice of 300 or 400 dpi
■ 15 ppm (letter size); 8 ppm (tabloid size)
■ 4 Mb RAM (expandable to 16 Mb)

■ Adobe PostScript Level 2
■ Weitek RISC processor (and ATM font rendering technology)

■ 20,000 pages per month
■ Two paper trays included (one tray for letter size; one tray for tabloid size.)

■ SCSI port
■ Three interface ports: Appletalk RS-422, IBM PC parallel, and RS-232C.

■ 35

Jeanne is thrilled that she can print proofs of her company newsletter on tabloid-size paper. No more tiling!

★★★★ MACWORLD MAGAZINE September 1992

"...be forewarned: PostScript-clone printers still have a long way to go before they can rival true Adobe PostScript printers."

Quote from MacUser September 1992 issue. "Personal PostScript Printers" by Bruce Fraser.



QMS 860 Hammerhead

\$4,279 Lease: \$117/mo.

■ 600 dpi
■ 8 ppm (letter size); 4.6 ppm (tabloid size)
■ 12 Mb RAM (expandable to 32)

■ Adobe PostScript compatible
■ Intel 80960CA RISC processor

■ 10,000 pages per month
■ Optional 2nd paper cassette

■ SCSI port
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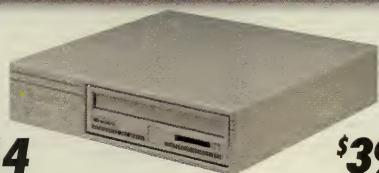
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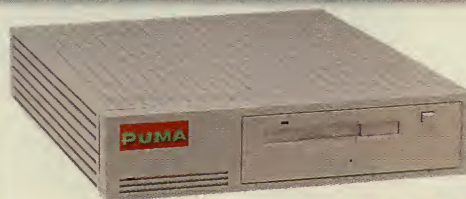
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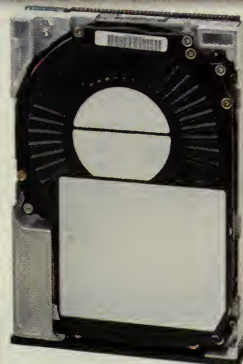
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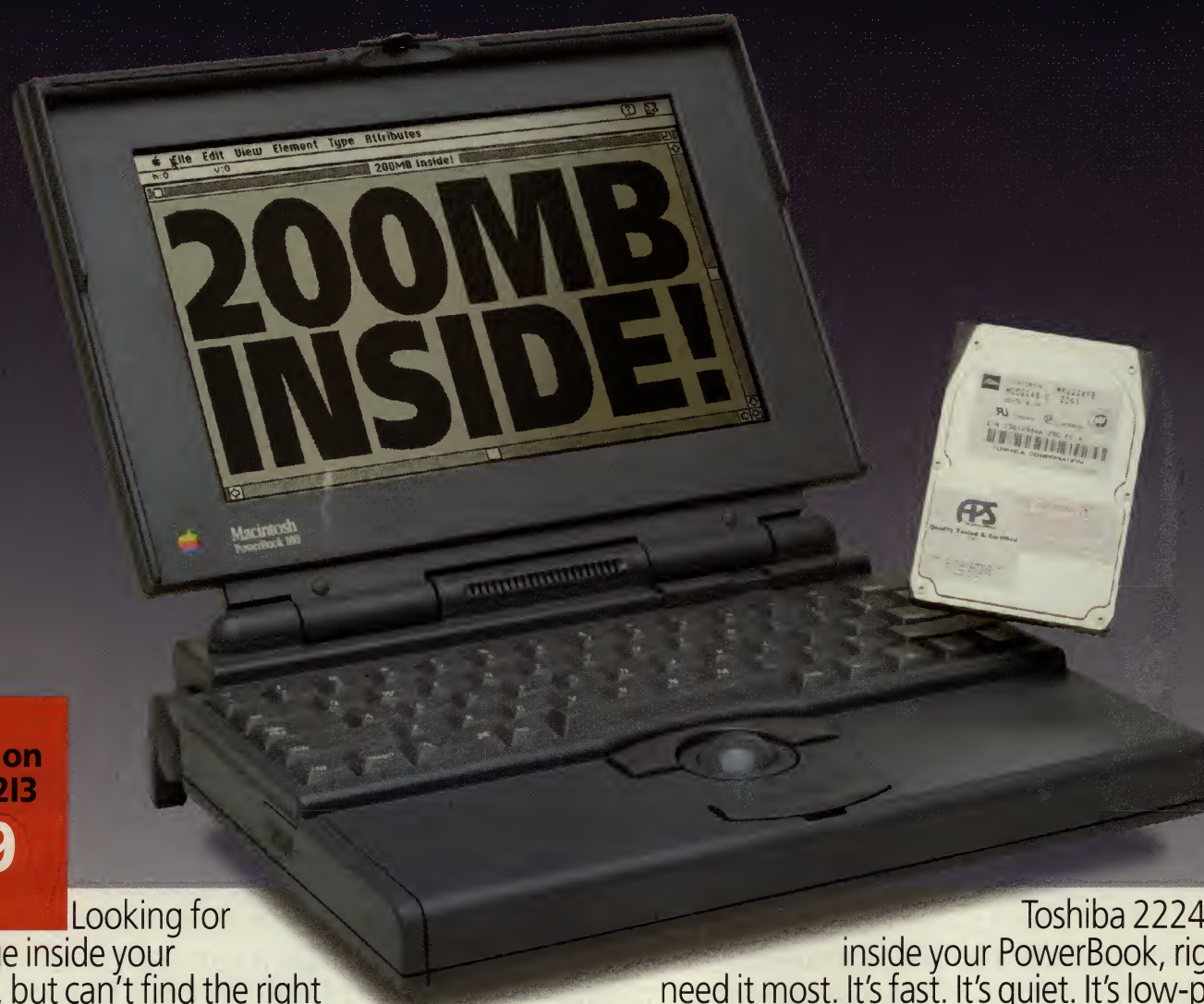
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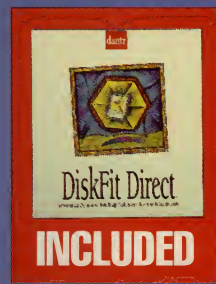
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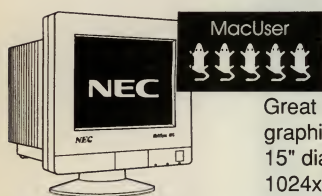


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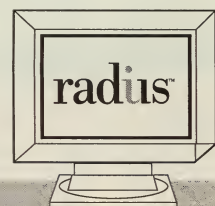
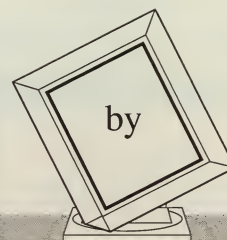
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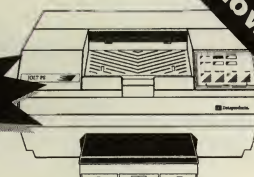
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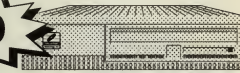
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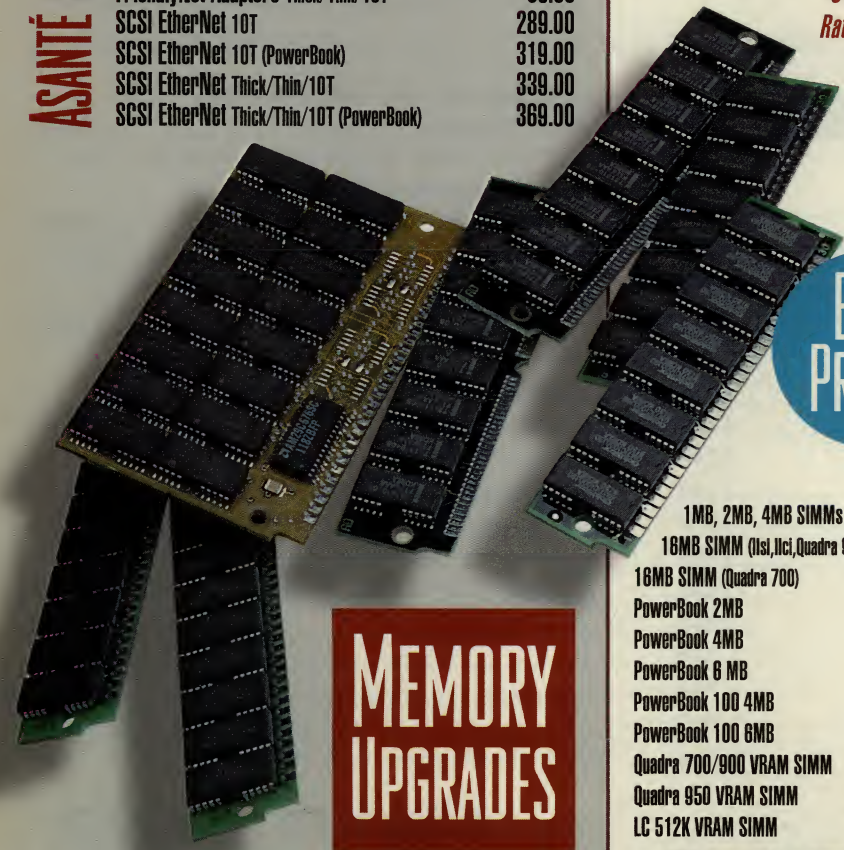
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Software	Retrospect	Retrospect





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Unformatted Capacity	Access Time	Internal	Externall
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80 mb	17 ms	\$319	\$419
120 mb	17 ms	\$449	\$549
160 mb	17 ms	\$519	\$619
ELS Series (3.5" Low Profile and Low Power Drives)			
42 mb	19 ms	\$175	\$229
85 mb	17 ms	\$214	\$268
127 mb	17 ms	\$289	\$349
170 mb	17 ms	\$319	\$379
LPS Series (3.5" Low Profile and Low Power Drives)			
240 mb	10 ms	\$439	\$498
525 mb	10 ms	\$939	\$998
Prodrive Series (3.5" Half Height Drives)			
700 mb	10 ms	\$1189	\$1248
1.0 Gig	10 ms	\$1359	\$1419
1.2 Gig	10 ms	\$1589	\$1649

SEAGATE

3.5" Low Profile Drives (2 year Warranty)			
1.2 Gig	10.5 ms	\$1529	\$1589
Wren and Elite Series (5.25" Full Height Drives)			
Wren 7 1.2 Gig	15 ms	\$1394	\$1494
Wren 8 1.6 Gig	15 ms	\$1709	\$1809
Wren 9 2.1 Gig	12.5 ms	\$1929	\$2029
Elite 1 1.6 Gig	11.5 ms	\$1989	\$2089
Elite 2 2.4 Gig	11 ms	\$2868	\$2968
Elite 3 3.4 Gig	11 ms	\$3909	\$4009

TOSHIBA

3.5" & 2.5" Disk Drives (2 year Warranty)			
2.5" 213 mb	12 ms	\$648	\$748
3.5" 830 mb	12 ms	\$1128	\$1228
3.5" 1.2 Gig	12 ms	\$1468	\$1568

CONNER

3.5" Disk Drives (2 year Warranty)			
42 mb LPS	17 ms	\$158	\$228
85 mb LPS	17 ms	\$209	\$258
120 mb LPS	12 ms	\$268	\$328
170 mb LPS	12 ms	\$289	\$358
212 mb LPS	9 ms	\$368	\$438
540 mb	8.5 ms	\$889	\$968

FUJITSU

3.5" & 5.25" Disk Drives (5 year Warranty)			
3.5" 330 mb	9 ms	\$838	\$888
3.5" 520 mb	9 ms	\$908	\$988
3.5" 1.1 Gig	8.5 ms	\$1748	\$1868
5.25" 1.2 Gig	11.5 ms	\$1368	\$1428
5.25" 2.06 Gig	11.5 ms	\$2318	\$2398
5.25" 2.4 Gig	11.5 ms	\$2478	\$2548

SyQuest

Unformatted Capacity	Access Time	Price
Includes one free cartridge (2 year Warranty)		
44 mb	19 ms	\$398
88 mb	19 ms	\$489
88C mb	19 ms	\$589

Opticals

Includes one free disc (1 year Warranty)		
128 mb Panasonic Optical	39 ms	\$998
128 mb Epson Optical	29 ms	\$1078
256 mb Most Optical	31 ms	\$1698

DAT Drives

Unformatted Capacity	With DIO Backup	With Retrospect
Includes one free DAT Tape & your choice of DIO Backup or Retrospect		
2.1 Gig	\$998	\$1098
5.0 Gig	\$1398	\$1498

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Powerbook cable	\$30
3 Ft. 50/50 cable	\$20
6 Ft. 50/50 cable	\$25
Half High Cab w/ AC outlets	\$90
Full High Cab w/AC outlets	\$125
Half High Cab w/o AC outlets	\$80
MicroCab	\$90

Media

Model	QTY 1	SPK	10PK	Model	QTY 1	SPK	10PK
SyQ44 cart	\$72	\$67	\$65	SyQ 88 cart	\$119	\$104	\$99
128mb OPT	\$49	\$44	\$39	256mb OPT	\$88	\$84	\$79
60mm DAT	\$20	\$16	\$14	90mm DAT	\$25	\$19	\$17

Simms

Model	60 NS	70 NS	80 NS	Model	60 NS	70 NS	80 NS
1x8	Call	Call	\$33	2x8	Call	Call	\$63
4x8	Call	Call	\$123	16x8	Call	Call	\$306
16x8 FX	Call	Call	\$549	16x8 Q950	Call	Call	\$560
PB140/170 2mb module	\$95			PB160/180 4mb module	\$219		
PB140/170 4mb module	\$169			PB160/180 6mb module	\$279		
PB140/170 6mb module	\$225			PB160/180 8mb module	\$369		
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Model	Price
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Scanmaker IIxE - Color w/free Photoshop	\$1248

UMAX

Includes free software	
UC630 - Color w/free Photoshop	\$1078
UC1200s - Color w/free Photoshop	\$2948
UC840 - Color w/free Photoshop	\$1248
Transparency Unit	\$698
Auto Document feeder	\$398
UG600 - Greyscale w/free Typereader	
OCR, OFOTO & Publish It	\$848

Accelerators

DAYSTAR DIGITAL

Model	Without FPU	with FPU
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40 MHZ Powercache	\$559	\$649
50 MHZ Powercache	\$729	\$859
Powercache Adapter		\$41
Equalizer LC	\$169	\$239
Fast Cache Ilsi	\$279	\$349
Fast Cache Ilci		\$215
Fast Cache Quadra		\$259
Fast Cache Q 950		\$399
33 MHZ Turbo 040		\$1429
Fast Cache Turbo 33-12		\$359

Modems

PROMETHEUS

	Price
Ultima Home Office	
ext 14.4/14.4SR Fax w/ V.42 bis & voice	\$398
Promodem 144i Internal PBK	
14.4/14.4SR Fax w/ V.42 & V.42 bis	\$278
Promodem 144e	
ext 14.4/96SR Fax w/ V.42 & V.42 bis	\$278
Promodem 24e	
ext 24/96SR Fax w/ V.42 & V.42 bis	\$128
Promodem Mini 2400	
2400 BPS mini, data only	\$79

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Faxmodem PKT Portable		
96/48 SR Fax w/2400 BPS Modem		\$129
Faxmodem FXV		
V42 bis/MNP5/2400 BPS, 96/96 SR Fax		\$169
Faxmodem FXV.32		
V.32 bis, 14.4 data & fax, V.42 bis/MNP5		\$289

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External SyQuest 88mb C** (*One Cartridge Inc.)	\$589
Internal 44mb SyQuest (for Quadra 900&950)	\$349
Internal 88mb SyQuest (for Quadra 900&950)	\$469
Internal 88mb C SyQuest (for Quadra 900&950)	\$559
External SyQuest Dual 44mb (*One Cartridge Inc.)	\$725
External SyQuest Dual 88mb (*One Cartridge Inc.)	\$895
External SyQuest Dual 44/88mb (*One 44 & One 88 Cartridge)	\$895
External SyQuest Dual 88C mb (*One Cartridge Inc.)	\$1075
External SyQuest Dual 44/88C mb (*One 44 & One 88 Cartridge)	\$999
SyQuest 44mb Cartridge/10 Pack	\$63/\$620
SyQuest 88mb Cartridge/5 Pack	\$97/\$480

All SyQuest Drives come with FWB™ HDT Formatting Software. SyQuest carries a TWO year Warranty on Drives and ONE year on Cartridges.
* READS AND WRITES 44 AND 88 CARTRIDGES. Does not format 44 cartridges.

Quantum

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Unformatted Capacity

	Speed	Size	Internal	External
*GO • 80mb	16ms	2.5"PB	\$299	\$399
*GO • 120mb	16ms	2.5"PB	\$439	\$539
*GO • 160mb	16ms	2.5"PB	\$519	\$619
LPS 240mb	10ms	3.5"TH	\$439	\$499
LPS 525mb	10ms	3.5"TH	\$939	\$999
ELS 42mb	19ms	3.5"TH	\$175	\$235
ELS 85mb	17ms	3.5"TH	\$215	\$275
ELS 127mb	17ms	3.5"TH	\$289	\$349
ELS 170mb	17ms	3.5"TH	\$319	\$379
Pro 425mb	9ms	3.5"TH	\$879	\$939
Pro 700mb	10ms	3.5"TH	\$1189	\$1249
Pro 1.0	10ms	3.5"HH	\$1359	\$1419
Pro 1.2	10ms	3.5"HH	\$1589	\$1649

TWO year Warranty. *ONE year Warranty on GO drives.
FWB™ HDT Formatting Software Included.

MAGNETO OPTICAL DRIVES

TEAC

Model	Speed	Size	External
128mb	45ms	3.5"HH	\$989
128mb cartridges (Tosoh)			\$39

RICOH

Model	Speed	Size	External
650mb	28ms	5.25"FH	\$2375
128mb	45ms	3.5"HH	\$1075
128mb/650mb Cartridge			\$39/95

Maxtor®

Model	Speed	Size	External
Tahiti II	35ms	1.0gb	\$3195
1.0gb Optical Glass Cartridge			\$225

All MO drives come with FWB HDT software,
ONE MO cartridge and have a ONE year
Warranty.

TAPE BACK-UP DRIVES

ARDAT

Model	External
4.0gb - 8.0gb HC	\$1385
2.0gb	\$1185
90m / 60m Tape	\$25/\$19

TEAC

Model	External
600mb Tape Backup Drive	\$685
150mb Tape Backup Drive	\$485
600mb / 150mb Tape Cassette	\$29/\$19

All tape backup drives come bundled with FREE
Retrospect V.1.3, one tape and have a ONE year
Warranty.

FUJITSU

Unformatted

Capacity	Speed	Size	Internal	External
425mb	9ms	3.5"HH	\$849	\$909
520mb	9ms	3.5"HH	\$899	\$959
1.2gb NEW!	9ms	3.5"HH	\$1739	\$1799
1.2gb	15ms	5.25"FH	\$1399	\$1499
2.0gb	15ms	5.25"FH	\$2349	\$2449
2.4gb	12ms	5.25"FH	\$2549	\$2649

FIVE year Warranty.
FWB™ HDT Formatting Software Included.



**HEWLETT
PACKARD**

Unformatted

Capacity	Speed	Size	Internal	External
1.2gb	11ms	3.5"HH	\$1895	\$1955
1.2gb	14ms	5.25"FH	\$1665	\$1765
1.6gb	14ms	5.25"FH	\$1995	\$2095
2.2gb	19ms	5.25"FH	\$2595	\$2695
2.4gb	19ms	5.25"FH	\$2995	\$3095

FIVE year Warranty.
FWB™ HDT Formatting Software Included.

TOSHIBA

Unformatted

Capacity	Speed	Size	Internal	External
830mb	12.5ms	3.5"HH	\$1095	\$1155
1.2gb	12.5ms	3.5"HH	\$1495	\$1555
		CD-ROM		
600mb	200ms	3.5"HH	\$585	\$635

Toshiba carries a THREE year Warranty on
drives. ONE year Warranty on CD Rom.
Toshiba Formatting Software Included.

MICROPOLIS

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Capacity	Speed	Size	Internal	External
1.0gb	10ms	3.5"HH	\$1635	\$1695
2.0gb	12ms	5.25"FH	\$2695	\$2795

Fast SCSI-2 Drives. FIVE year Warranty.
FWB™ HDT Formatting Software Included.

Maxtor®

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Capacity	Speed	Size	Internal	External
120mb	15ms	3.5"TH	\$265	\$325
213mb	15ms	3.5"TH	\$385	\$445
340mb	15ms	3.5"HH	\$635	\$695
535 mb	12ms	3.5"HH	\$955	\$1015
540 mb NEW!	9ms	3.5"HH	\$995	\$1055
1.2gb NEW!	9ms	3.5"HH	\$1655	\$1715
1.2gb	13ms	5.25"FH	\$1395	\$1495
1.7gb	13ms	5.25"FH	\$1695	\$1795

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5.25" Drives and 120mb/213mb Drives.
FWB™ HDT Formatting Software Included.

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Unformatted

Capacity	Speed	Size	Internal	External
85mb	17ms	3.5"TH	\$215	\$275
120mb	19ms	3.5"TH	\$279	\$339
170mb	13ms	3.5"TH	\$315	\$375
212mb	12ms	3.5"TH	\$415	\$475
540mb	12ms	3.5"HH	\$979	\$1039

TWO year Warranty.
FWB™ HDT Formatting Software Included.

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Microsoft MacPowerPaint v3.0	\$319
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Thunder/8	\$1169
Spectrum/8 • 24 PDQ	\$839
Spectrum 8 • 24	\$589
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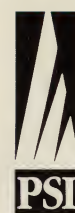
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Hey! What the heck is a Cyclone Drive, anyhow?

No need to yell. Cyclone is our name for the small footprint "brick" drives in our line. Our highest performers. They feature a sturdy metal enclosure (You know those black boxes you read about that survive in plane crashes? They're made of metal, too. A coincidence? We think not). A rugged, continuous-use, auto-switching 40-watt power supply, compatible around the globe. And class B FCC approval. They're small, yet, they crank. Perfect for use with those huge Macs that take up a lot of your desk's real estate. Available as a DAT drive or hard discs from 512 MB and up. Oh, yeah, one more thing: to our knowledge, no one offers a better value on small footprint, high capacity drives. Check it out.



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If you're looking for DAT, you'll love dis. Cyclone DAT drives. They feature the zephyr-like Wang DAT drive mechanism – the industry standard for reliability. Our own Cyclone small-footprint chassis. And a price that won't dis you. Our standard Cyclone DAT drive has a 2.0 GB capacity. The compression model, up to 5 gigs. Both come with Dantz™ Retrospect back-up software, and a 90-meter DAT tape, free. Dat's all you need.

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Syquest 88 MB Removable	\$499
Syquest 44 MB Removable	\$399
Syquest Media	
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Unformatted 88 MB	\$99
Formatted 44 MB	\$85
Formatted 88 MB	\$139



ZERO FOOTPRINT DRIVES

We've gotten letters lately – mostly in crayon – from a few folks asking why we call these drives "zero footprint" when they obviously exist in three dimensions and take up space. We'd like to point out that when placed under your Plus or Classic or SE it takes up no more space than the computer already does. Zero. Neat trick, huh? Our sturdy zero-footprint drives feature a number of different mechanisms from makers like Conner, Quantum, Toshiba. Check the matrix below for the capacity you need. And please, put down that crayon.

Capacity (MB)	Model Number	Average Access Time (msec)	Transfer rate (K/sec)	MTBF (Hours)	MFG warranty (months)	Internal Drive Price	External Drive Price	Cyclone Drive Price
Conner								
85	CP-30080E	16	1300	150000	24	\$219	\$289	
120	CP-30100	16	1300	150000	24	\$279	\$349	
170	CP-30170E	16	1400	150000	24	\$319	\$379	
213	CP-30200	15	2000	150000	24	\$419	\$479	
Quantum								
42	ELS 42S	19	1600	250000	24	\$185	\$249	
85	ELS 85S	17	1800	250000	24	\$229	\$299	
127	ELS 127S	17	1800	250000	24	\$319	\$379	
170	ELS 170S	17	2000	250000	24	\$349	\$409	
240	LPS 240S	16	2300	250000	24	\$499	\$569	
525	LPS 525S	10	2900	350000	24	\$1069	\$1119	\$1169
80 (Pwrbk)	GRS-80	17	1900	150000	12	\$349		
120 (Pwrbk)	GRS-120	17	1800	150000	12	\$469		
160 (Pwrbk)	GRS-160	17	1900	150000	12	\$519		
Toshiba								
870	MK-438	12	1500	250000	36	\$1099	\$1159	\$1199
1.2 GB	MK-538	12	2800	250000	36	\$1449	\$1499	\$1549
DEC								
1.05GB	DSP-3105	9.5	2600	250000	60	\$1799	\$1849	\$1899

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Mac 101 Keyboard 120
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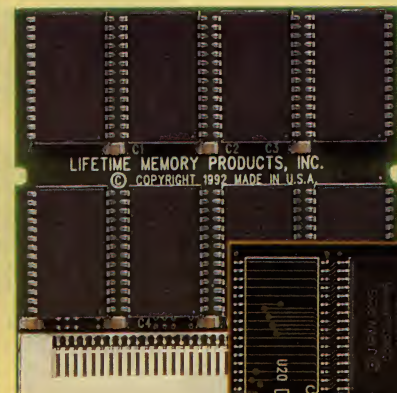
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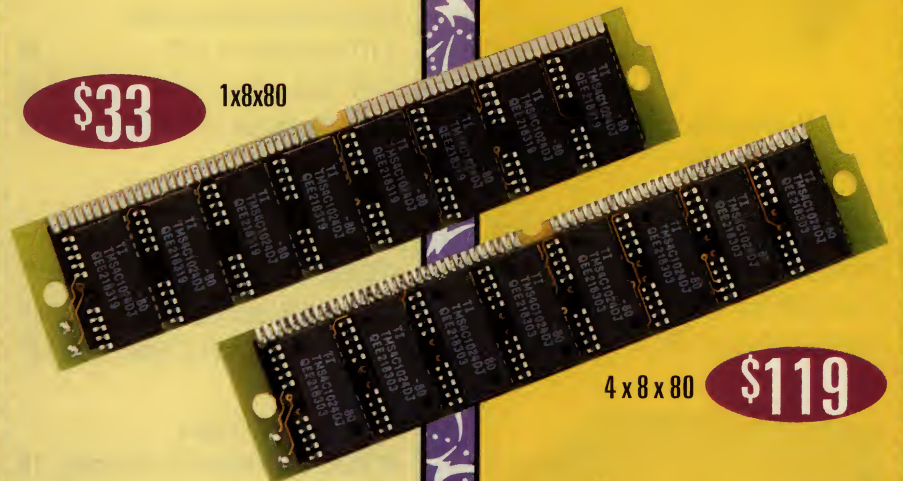


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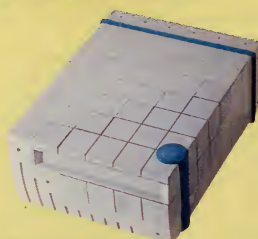
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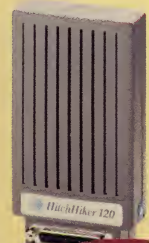
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MACINTOSH SE	•												
MACINTOSH SE/30	•			•									
MACINTOSH II	•			•									
MACINTOSH IIX	•			•									
MACINTOSH IICX	•			•									
MACINTOSH IICI	•	•		•		•			•				
MAC CLASSIC	•		•										
MAC CLASSIC II	•	•		•									
MAC LC, LC II	•	•		•									
MACINTOSH IISI	•	•		•		•			•				
MACINTOSH IIFX	•			•		•			•				
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TI MICROLASER	•												
HP LASERJET	•	•		•									
QUADRA 700	•			•									
QUADRA 900, 950	•	•		•		•			•				
POWERBOOK 100		•		•	•								
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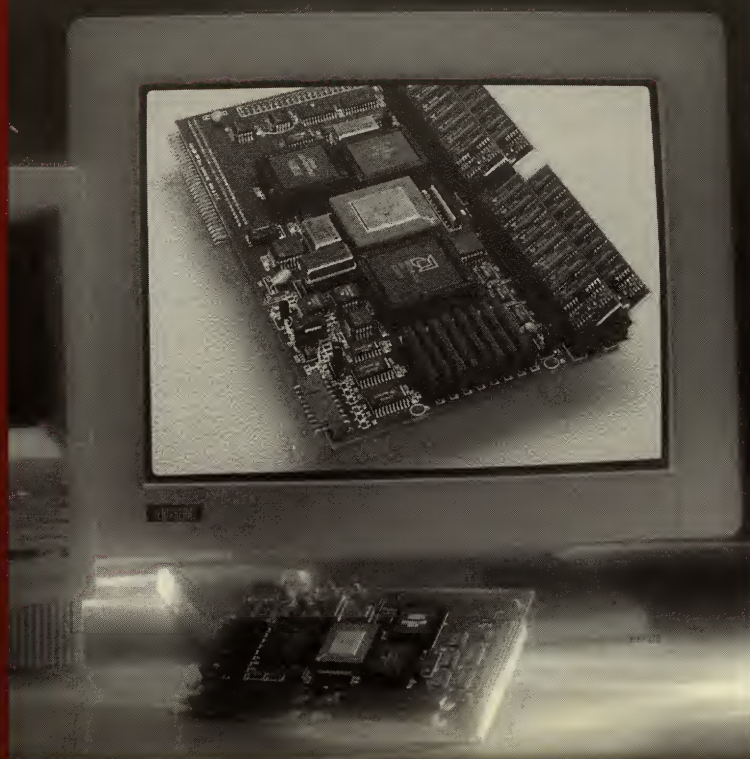
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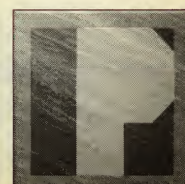
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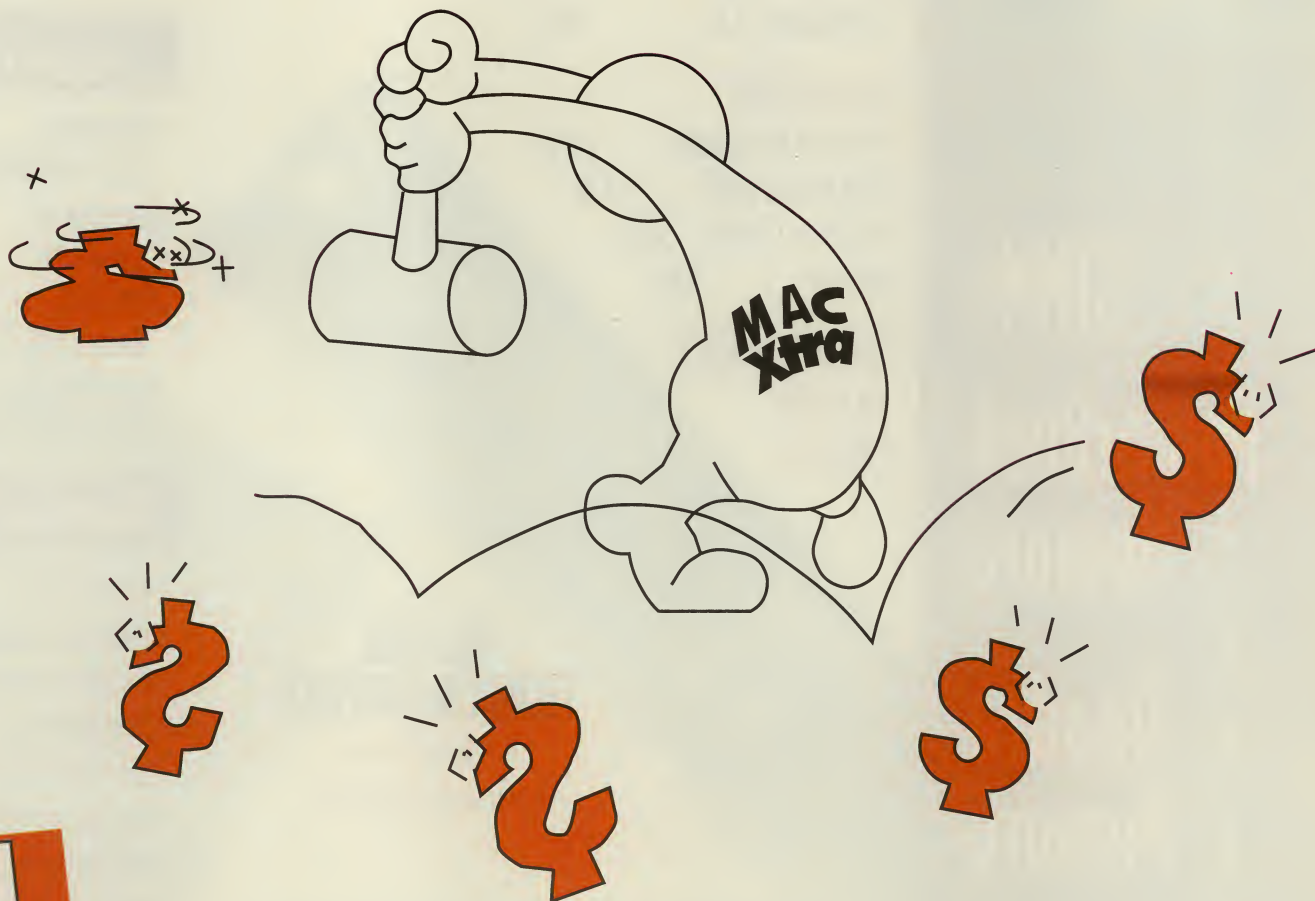


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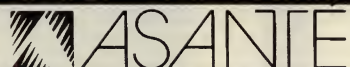
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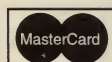
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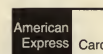
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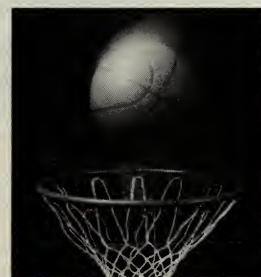
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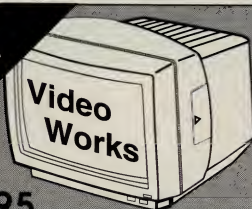
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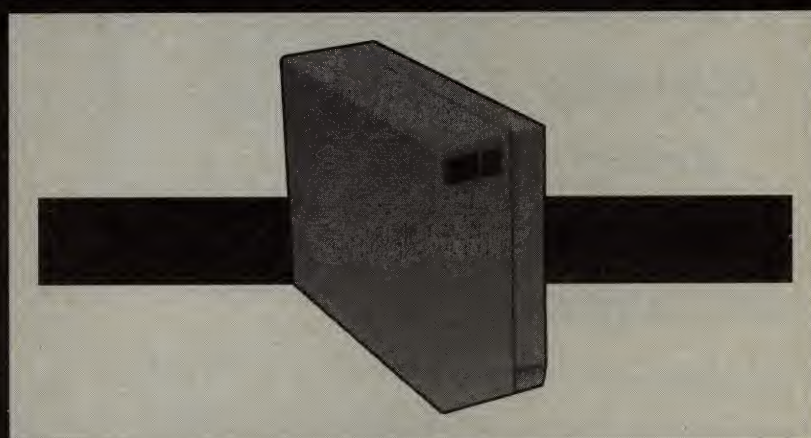
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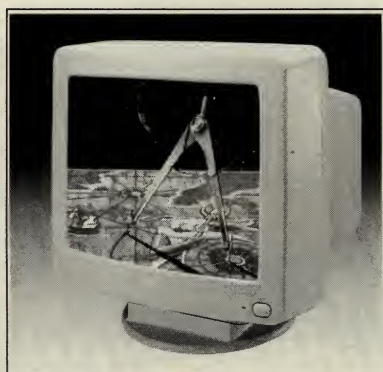


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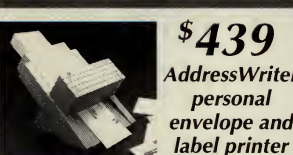
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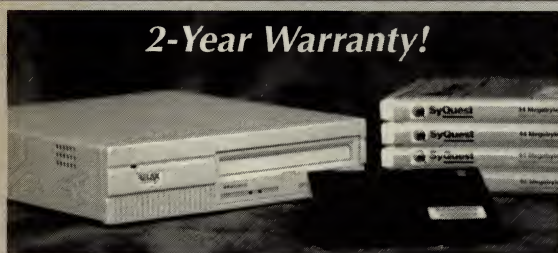
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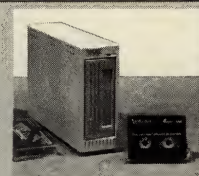
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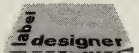
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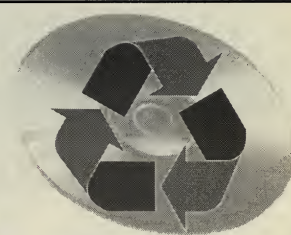
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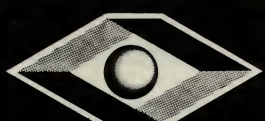
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CAREER OPPORTUNITIES

PC WEEK • MacWEEK

Midrange

From Page 1

need the built-in Ethernet of some Centris Macs?"

For many users, however, the primary question is whether to spend hundreds of dollars for the expandability of NuBus slots. Among the '030 candidates, the LC III, which has no NuBus slots, is about \$500 cheaper than a similarly configured IIVx, which has three (see chart). In the '040-based Centris line, the 610, which can accept either a processor direct card or a single 7-inch NuBus card with a \$99 adapter, is almost \$1,000 less than a comparable three-slot Centris 650.

Dave Noble, systems analyst at B.P. Exploration, an oil company in Prudhoe Bay, Alaska, said his company prefers Macs with NuBus slots because many B.P. users require a second monitor, and the company is moving toward Ethernet.

"We've kind of made an assumption that the IIVx will be the low end of what we'll recommend," Noble said. "The Centris 650 will be the midrange, with the Quadras at the top."

Other users, however, said the lower price tag of the Centris 610 outweighs the expandability of the Centris 650. "We don't use any slots; all we need is Ethernet," said Rob Clark, Mac support engineer at GTE Spacenet Corp. of McLean, Va. GTE is switching an order for 30 Mac IIs machines to Centris 610s.

Playing the slots in the new Mac midrange

	LC III	IIVX	CENTRIS 610	CENTRIS 650
Configuration	4/80	4/80	4/80	8/80
CPU	25-MHz 68030	32-MHz 68030	20-MHz 68LC040	25-MHz 68040
FPU	No	Yes	No	Yes
Slots	1 PDS	3 NuBus 1 PDS*	1 NuBus or 1 PDS**	3 NuBus 1 PDS*
Ethernet	No	No	Yes	Yes
Price	\$1,349***	\$1,899	\$1,969	\$3,189

*Using a PDS card blocks one NuBus slot. **The Centris 610 has room for only 7-inch cards and requires a \$99 adapter for NuBus. ***Price includes keyboard.

Some users whose need for slots is limited said they are interested in the LC III's 25-MHz '030 processor and bargain price tag.

"A lot of our people will look at the LC III," said Trish Ventura, Mac support technician at Chevron Corp. of San Ramon, Calif. "Having a lot of slots in a Mac is not that important to us. We really only need one slot for [a Systems Network Architecture] connection."

Chris Sparno, support coordinator at Kinko's Service Corp. of Ventura, Calif., also is a fan of the LC III. "We've never used an LC of any type, but we evaluated the IIVx and decided we were getting more bang for the buck with the LC III," he said.

Apple cut the price of the Mac IIVx, which was introduced in Octo-

ber, by \$1,000 when the new Macs made their debut. Some IIVx owners said they were miffed that their 4-month-old machines suddenly look dated compared with the Centris models.

Sean Ogarrio, a designer at Spectra Diode Labs of San Jose, Calif., distributed an open letter of protest on the subject. "I think the 'x' designation means your computer will be 'x-tinct' before you leave the store," Ogarrio said. "I don't see why the IIVx even needs to exist anymore. The speed is like the LC III.

"I'm upset that these machines came out so soon after the IIVx was introduced," Ogarrio said. "I wish somebody had told me, 'Don't buy this. In a few months Apple's going to come out with a Mac that's twice as fast for the same amount of money.'"

While most users said they were pleased by the low prices of the new models, some said Apple's rapid-fire turnover at the midrange makes it increasingly difficult to set purchasing recommendations.

"Apple's product announcements are coming faster and faster," said Seymour Joseph, principal analyst at Bristol-Myers Squibb Research Institute in Princeton, N.J. "It's getting harder and harder for our information services department to create a meaningful standard for people to purchase because a machine we recommend today will be discontinued tomorrow." □

Sean Ogarrio, a designer at Spectra Diode Labs of San Jose, Calif., published a colorful letter expressing his outrage about Apple's Mac IIVx upgrade policy.



JAMIE TANAKA

Warranty

From Page 1

information-systems manager for Electric Power Research Institute of Palo Alto, Calif., welcomed the plan, calling it a "security blanket" for Apple customers.

Dealers, on the other hand, are angered by Apple's proposed warranty plan. Dwindling margins have forced many dealers to charge for customer service and support to recoup lost revenues. And Apple's extended warranty policy is likely to take a significant bite out of their business.

"This is the final nail Apple is putting in dealers' coffins," grumbled an East Coast Apple reseller. "[Apple] wants ownership of the service business."

In contrast, service providers such as ComputerLand Corp. of Pleasanton, Calif., said Apple's shift in strategy will have little effect on their business since they already are under contract to Apple to support Apple products.

ComputerLand CEO William Tauscher said as long as Apple awards a "fair and equitable" reimbursement to ComputerLand and

other service providers, "it's a plus for us."

But, he added, third-party service companies that don't already have warranty agreements with major vendors could be hurt by Apple's plan.

Larry Mondry, a senior vice president at Dallas-based computer superstore chain Comp USA Inc., said improved customer support usually means increased sales for stores that offer such services. "[Improved support] makes day-in, day-out computing a less-taxing experience for users," he said. □

Scripts

From Page 1

is released this spring, AppleScript will let users control applications with familiar English terms. Instead of asking a macro program to simulate a text copy and paste, users will be able to issue natural-language statements such as "get the contents of the 'Name' field from FileMaker and insert it into Word."

Whereas command-line systems and even macro programs mimic the user's actions, AppleScript promises to let users manipulate data as objects that are independent from the specific application using them. Words, sounds and pictures become entities a user can move from place to place without regard for each application's proprietary environment.

According to Apple Event Registrar Jon Pugh, AppleScript will provide tools that let users control the transfer of information between applications without having to worry about how each application manages that data.

► **Telescript.** General Magic Inc. of Mountain View, Calif., recently announced this communications scripting system, which will give users control over "intelligent agents" residing on platforms as diverse as Macs, personal digital assistants (PDAs) and AT&T Co.'s EasyLink mail system. Their jobs will include filtering and routing mail, as well as retrieving data from a variety of information providers.

Users will be able to control Telescript agents with both graphical and text-based systems. Links between Telescript and AppleScript promise to make accessing and using information even easier.

The next wave of scripting systems will blur the line between scripting, programming and even operating systems. Apple clearly hopes to bring programming flexibility to its users in the guise of other systems, including:

► **ScriptX.** Kaleida Labs Inc., Apple and IBM Corp.'s multimedia joint venture, has been working with several partners to produce ScriptX, a cross-platform application programming interface (API) for controlling multimedia equipment. Unlike other APIs, ScriptX will act much like a scripting system, letting

nonprogrammers coordinate and control multimedia presentations on a variety of platforms. ScriptX will run on Apple's Sweet Pea consumer multimedia devices, and it will comprise the interface between IBM's AIX-based video server and client IBM PCs and compatibles, according to sources.

In addition, Macromedia Inc., based here, has announced it is developing translators between ScriptX and its MacroMind Director and Authorware Pro packages.

► **Dylan.** Apple's object-oriented dynamic language has changed considerably both in form and substance since it was announced last year. Originally described as a new programming language based loosely on LISP, its extensive use of objects could make programming a less-technical experience.

Dylan permits programs to load functional objects into memory and share their actions with other programs. Without considerable knowledge about how each object works, programmers or scriptors could use these objects to accomplish a task. These shared functions may make Dylan the development language of choice for the Newton, which runs under tight operating space constraints.

► **SK8.** Apple's Advanced Technology Group last month demonstrated a new multimedia authoring system at the MADAcon '93 conference in San Diego. SK8 offers hardware-independent scaling and pan/zoom, and it lets scriptors define functional objects without the use of external commands (XCMDs). Apple stressed that SK8, which is built on Object LISP and requires 16 Mbytes of memory, is a theoretical development, not a product. But some developers said SK8 might become a viable project if built on Dylan's less-demanding system.

► **NewtonScript.** Dylan once was considered the most likely development language for software for Apple's upcoming Newton line of PDAs. Now NewtonScript, a natural-language scripting system that lets forms communicate with information systems, is being touted as a superior development tool for Newton's form-based applications.

Scripting systems in the pipeline

LANGUAGE	DEVELOPER	WHAT IT DOES
AppleScript	Apple	Integration of Mac applications
Telescript	General Magic	Creation of communications agents
ScriptX	Kaleida	Cross-platform multimedia authoring
Dylan	Apple	Object-oriented dynamic programming
SK8	Apple	Multimedia authoring
NewtonScript	Apple	Natural-language scripting for PDAs

ClarisWorks

From Page 1

headings, as well as a button to perform AutoSum calculations. The database will have a variety of buttons for selecting field border types. The floating button palette also can contain buttons that perform a task within a specific database, such as move forward one record.

Users will be able to customize ClarisWorks' macro buttons using the program's macro language, sources said. They also will be able to modify button icons.

► **Paint module.** The only new module in

ClarisWorks 2.0 is a basic 32-bit-color paint program that offers an editable, 256-color palette and lets users create paint frames anywhere in the program except while working in the communications module. Users will be able to paint directly into those frames or import a PICT file.

► **Slide show.** Version 2.0 will add rudimentary tools for creating and managing on-screen presentations. The slide-show facility, which can be accessed from anywhere in ClarisWorks, will display individual pages of a ClarisWorks document as a full-screen slide. The upgrade will let users place QuickTime

movies in documents and play them during on-screen presentations.

► **Word processor.** A built-in hierarchical outliner will let users format and assign styles to any level or heading. Users will be able to collapse or expand levels. "The implementation makes it better and easier to use than [Microsoft] Word's outliner," said one beta tester.

Users will be able to wrap text around regular- and irregular-shaped objects.

One source said the ClarisWorks 2.0 word processor contains some features, such as the outliner, which will not appear in MacWrite Pro, Claris' long-overdue upgrade to MacWrite. ClarisWorks may cripple sales of MacWrite Pro, which reportedly will ship later this month, the source said.

► **Database.** ClarisWorks 2.0's database module will support pop-up fields that contain a predefined list of choices for entering data.

The module's mail merge feature will include label formats for a wide variety of standard label sizes.

► **Other enhancements.** Other new features will include several new chart types within the spreadsheet's charting facilities, the ability to create custom chart formats and combination charts, "Bézigon" and polygon drawing tools in the draw module, and support for the Kermit file transfer protocol within the communications module.

ClarisWorks 2.0 for the Mac will be able to read files created in ClarisWorks for Windows, due out in late spring. However, ClarisWorks 2.0 files will not be readable by the Windows version.

ClarisWorks 1.0, released in November 1991, has garnered about 61 percent of the Mac integrated-software market, after overthrowing Microsoft Works, which now ranks second with about 29 percent of the market, according to Dataquest Inc., a San Jose, Calif., market research company.

Claris declined to comment. □

Rae

From Page 1

tact manager, to-do list and note taker, sources said.

While the application supports most of the functions users expect from a full-featured personal information manager (PIM), such as configurable calendar views and date and time stamps for to-do lists, what makes it powerful is what lies under its PIM skin.

Because the program is built on top of Rae's free-form architecture, it is possible to relate any data object to any other data object.

For example, when a user enters a name into the date book, if the name also resides in the contact manager, it can be used to call up the person's information by clicking on the name, sources said.

Rae's software also reportedly supports relational links, so if a user chooses to look at information in the contact manager from a company rather than an individual view, all the people who work for that company would be listed in that company's profile.

Data links can be forged by the user or can be generated by Rae's assistant technology, which can suggest links by comparing common data objects.

► **Information architecture.** The soft-

ware PDA is simply a collection of forms running on top of Rae's information architecture, sources said.

Rae's technology consists of three layers, sources said. The first layer consists of a network of links between data objects, which users can "navigate" through by clicking on buttons or words. These links are context-sensitive and dynamic; they change according to the way the user is looking at the data and when new data is added to the "soup."

Helping to establish these links is the assistant layer, which can connect and disconnect links between data objects either automatically or based on a request from the user.

Below that is the free-form data object manager, which identifies each piece of data and its location.

Rae's software actually stores data in its native file format outside of the program architecture, so text, PICT or database files can be objects in a Rae application without needing to be converted.

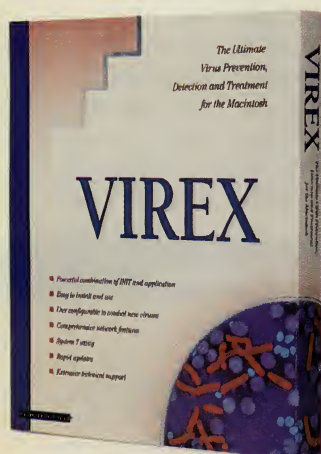
While Rae officials were willing to confirm the existence of their company, they were unwilling to comment on their business plans.

However, sources said a big part of Rae's business will be developing custom solutions for large corporations using its technology. □

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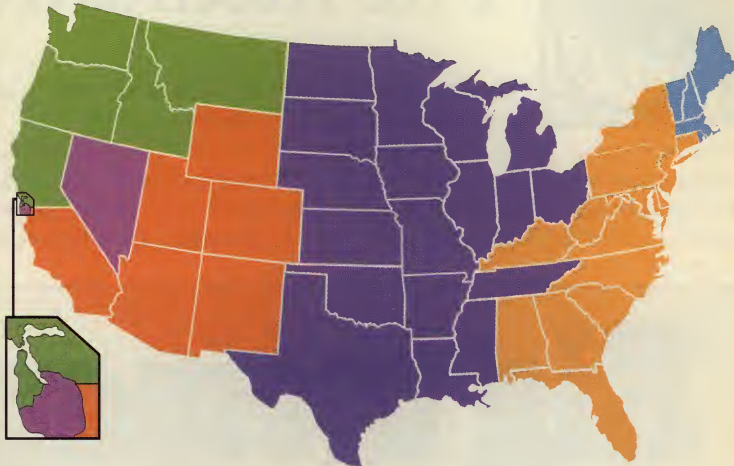
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The medium is the monitor

There are those hearty souls who insist that happiness is where you find it, and to them, happiness is everywhere. Not unlike Bill Clinton. Having a president who never met a travel plan he didn't like has its advantages.

Take last week's visit to solidify his support in this industry's heartland.

Overall, most observers gave the expedition good marks, although according to the Knife's own call-in line, several observers in the media insisted on referring to the

ground-zero of the U.S. computer revolution as Silicone Valley. Oh well, at least we know why education is a high priority this time out.

Those same call-in lines are continuing to be jammed with requests for advice on how to deal with the changes that Apple has promised

for the near future. Some, after purchasing a IIfx or two or 500 a few scant months ago, are annoyed that it has now been devalued to the tune of about \$1,000, while the IIfx-to-Centris upgrade itself is in the \$1,000 range, also. These callers should indeed be grateful that Apple has offered an upgrade path, an option implied more often than delivered.

Other callers want help deciding between the self-evident advantages of a new Centris or Quadra 800 vs. the admittedly enticing Cyclone. Conventional wisdom says buy it now if you need it now. That's good advice even if you remember the specifications for the new display that Apple has in the works.

Sources tell the Knife that the new monitor is code-named Telecaster for a good reason. In addition to the Sony Trinitron monitor now playing in Apple's standard 14-inch color display, this future display will incorporate a super-sensitive condenser microphone (recessed in a depression one source tastefully described as a "belly button"). It also will include two integrated speakers to accommodate the out part of its sound capabilities. This package is topped off with an Apple Desktop Bus port and a tilt-and-swivel stand and should retail for a bit less than \$800.

Say it ain't so. Believe it or not, rumors circulate in this industry like flies in the summer heat. Stranger yet, rumors sometimes accumulate with a questionable basis in reality.

That's certainly the case with the stories the Knife is hearing about the death of the project to build pen extensions to the Mac OS. A quick check of those many oh-so-reliable sources revealed that the work is chugging along just fine, thank you, and may still see the bright light of day by the end of the year.

And although these pen extensions are a natural candidate for use on one or more of the more-portable Macs, there's reason that the same technology could be put to use on the more-sedentary Macs, too.

The 80 percent marketing solution.

As previously reported, Apple is actively pursuing the perceived market opportunity in keyed applications on CD-ROM. The Knife has recently learned a few of the details of this adventure.

According to sources, Apple is offering its most valued and respected third-party developers a whopping 20 percent of the derived revenue. All the developers have to do is support and continue to develop their products. So now we know exactly the value Apple places on marketing and distribution. Who says big isn't good?

And speaking of big, didn't that eight-page spread in The Wall Street Journal last week show a little moxie? But let's hope that Apple isn't taking too much pleasure in the court ruling that the term "Windows" can't be trademarked. Sources claim that Tektronix has laid a claim to certain rights to technology used in QuickTime clips. Could be a good season for the lawyers. □

Who needs a trademark or patent controversy when you've got a MacWEEK mug? For those in the know, the games begin at (415) 243-3544, fax (415) 243-3650, MCI (MactheKnife), Internet (mac_the_knife@macweek.ziff.com), AppleLink (MacWEEK) and CompuServe/ZiffNet/Mac.

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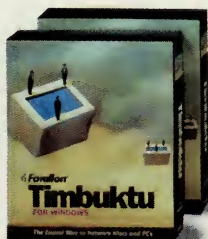
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